

# Asset Services Sigma- Agent Performance Report

August 2020 Data



# Executive Summary

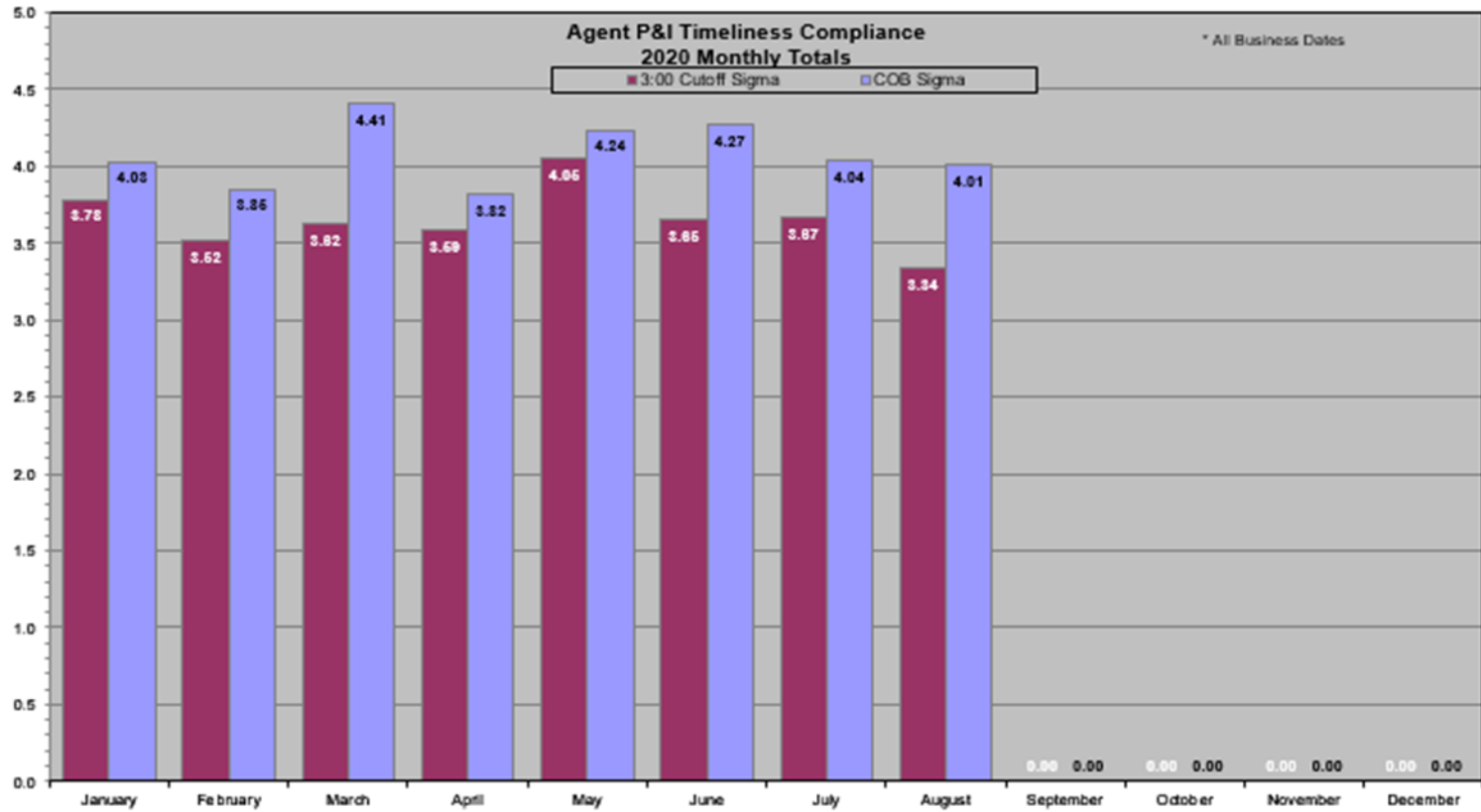
This report highlights the August 2020 performance of the top agents vs. industry targets. This report focuses on the following metrics:

**Principal and Interest payment timeliness compliance** - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for July 2020 was  $3.34\sigma$  96.72%. This month's performance is below the target of  $3.67\sigma$  (98.50)%.

**Principal and Interest allocations on payable date** - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for August 2020 was  $3.87\sigma$  99.12%. This month's performance is above the target of  $3.83\sigma$  (99.00)%.

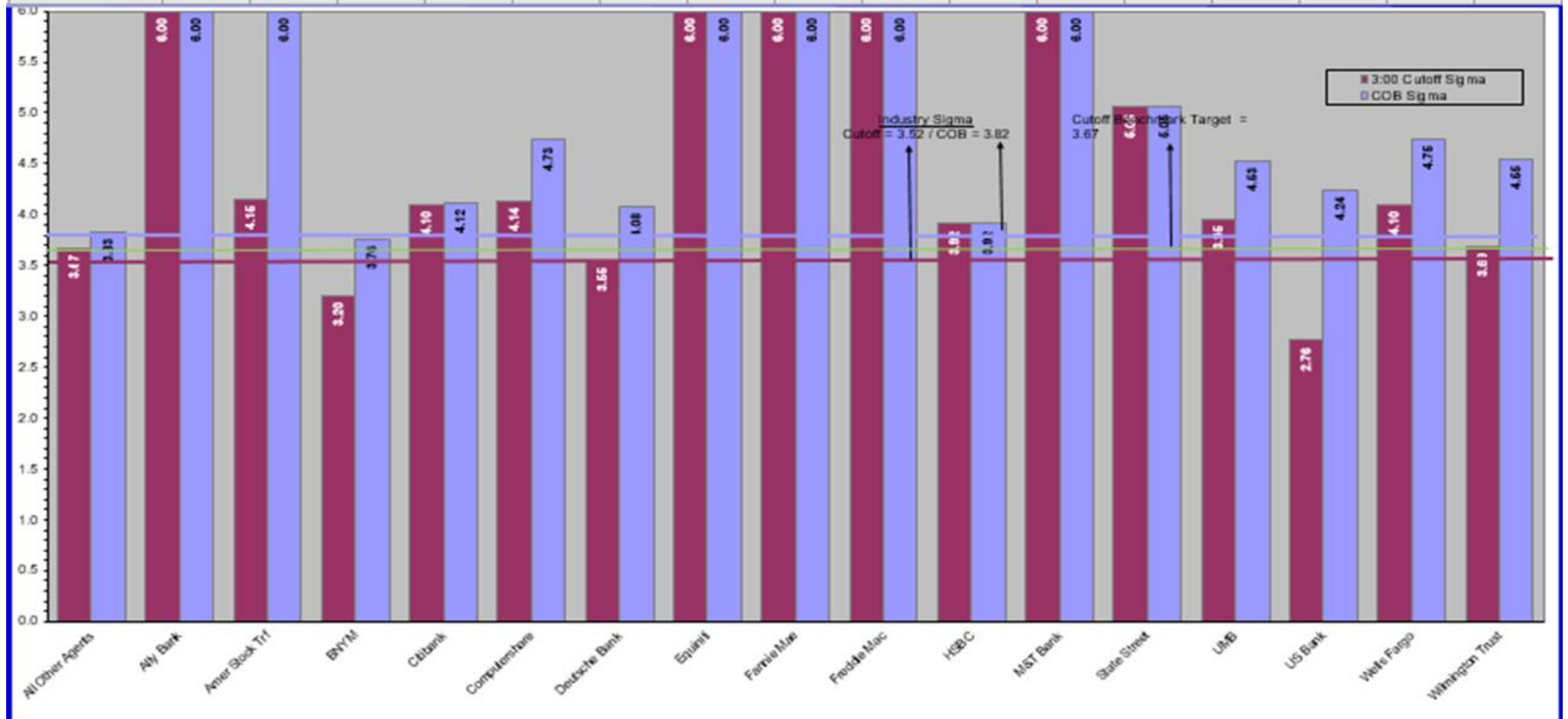
Please visit DTCC's web-site <http://dtcc.com/asset-services/asset-services-performance-metrics.aspx> for more detailed metric definitions and agent trend charts.

# P&I Allocations Monthly Trend



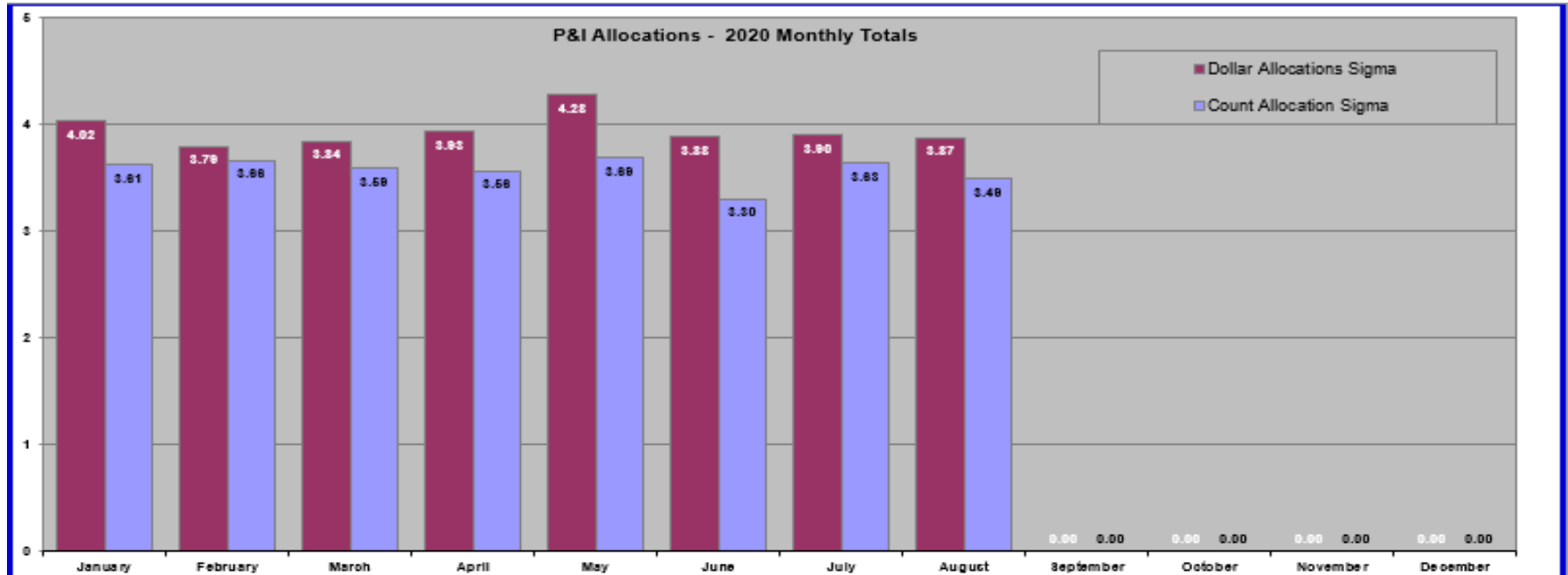
	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Percent by 3:00 Cutoff	98.88%	97.83%	98.32%	98.15%	99.46%	98.43%	98.50%	96.72%					98.31%
Cutoff Sigma	3.78	3.52	3.62	3.59	4.05	3.65	3.67	3.34					3.62
Percent by COB	99.43%	99.07%	99.82%	98.98%	99.69%	99.72%	99.45%	99.39%					99.47%
COB Sigma	4.03	3.85	4.41	3.82	4.24	4.27	4.04	4.01					4.06

# P&I Timeliness Compliance – Agent Performance



	All Other Agents	Ally Bank	Amer Stock	BNYM	Citibank	CompuShare	Deutsche Bank	Equiniti	Fannie Mae	Freddie Mac	HSBC	M&T Bank	State Street	US Bank	Wells Fargo	Wilmington Trust
% of Total Allocations	17.43%	0.16%	1.50%	26.56%	5.08%	8.47%	5.77%	3.20%	0.12%	0.74%	1.29%	0.00%	0.48%	15.05%	11.00%	2.76%
Percent by 3:00 Cut-off	98.49%	100.00%	99.60%	95.59%	99.54%	99.58%	97.96%	100.00%	100.00%	100.00%	99.21%	0.00%	99.98%	89.66%	99.53%	98.56%
Cutoff Sigma	3.67	6.00	4.15	3.20	4.10	4.14	3.55	6.00	6.00	6.00	3.92	6.00	5.05	2.76	4.10	3.69
Variance from Industry Cutoff	0.33	2.66	0.81	-0.14	0.76	0.79	0.20	2.66	2.66	2.66	0.57	2.66	1.71	-0.58	0.76	0.35
Percent by COB	99.01%	100.00%	100.00%	98.81%	99.56%	99.94%	99.51%	100.00%	100.00%	100.00%	99.21%	100.00%	99.98%	99.63%	99.94%	99.88%
COB Sigma	3.83	6.00	6.00	3.76	4.12	4.73	4.08	6.00	6.00	6.00	3.92	6.00	5.05	4.24	4.75	4.55

# P&I Allocations Monthly Trend



	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Total Expected Allotment (Billions)	\$337.341	\$288.366	\$405.457	\$267.961	\$288.269	\$372.297	\$331.986	\$290.562					\$2582.638
Allocation % Percent	99.42%	98.90%	99.04%	99.24%	99.73%	99.14%	99.18%	99.12%					99.21%
Allocation \$ Sigma	4.02	3.79	3.84	3.93	4.28	3.88	3.90	3.87					3.92
Unallocated Impact (Billions \$)	\$1.958	\$3.170	\$3.992	\$2.931	\$0.786	\$3.186	\$2.721	\$2.552					\$20.305
Total CUSIP Expected	274,559	364,811	307,013	265,310	264,778	353,481	278,978	369,524					2,478,454
CUSIP Allocation %	98.23%	98.47%	98.16%	98.04%	98.56%	96.41%	98.36%	97.67%					97.95%
CUSIP Allocation Sigma	3.61	3.66	3.59	3.56	3.69	3.30	3.63	3.49					3.54
Unallocated Impact (Count)	4,736	5,586	5,651	5,193	3,407	12,701	4,573	8,606					50,853

# P&I Allocations – Agent Performance

