



ASSET SERVICES SIGMA- AGENT PERFORMANCE REPORT

December 2020

Executive Summary

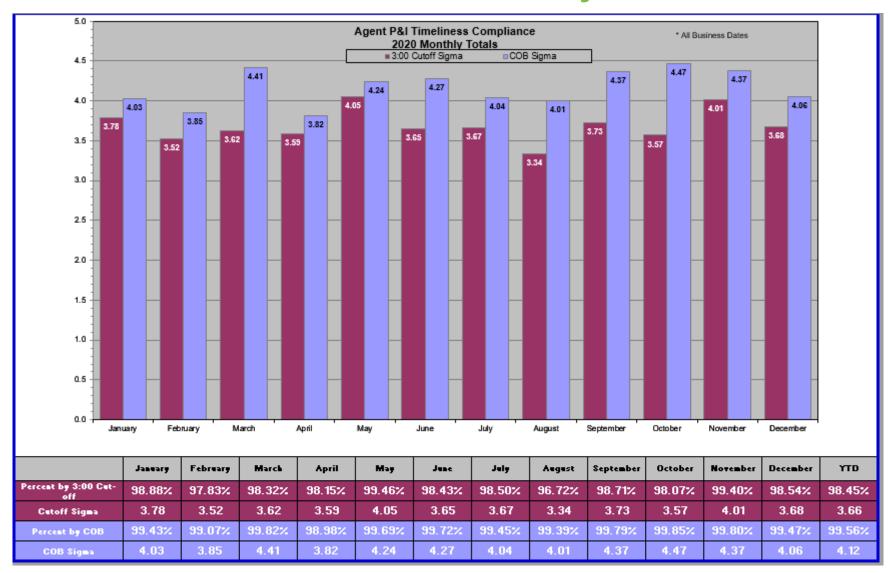
This report highlights the December 2020 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for December 2020 was 3.68σ 98.54%. This month's performance is above the target of 3.67σ (98.50)%.

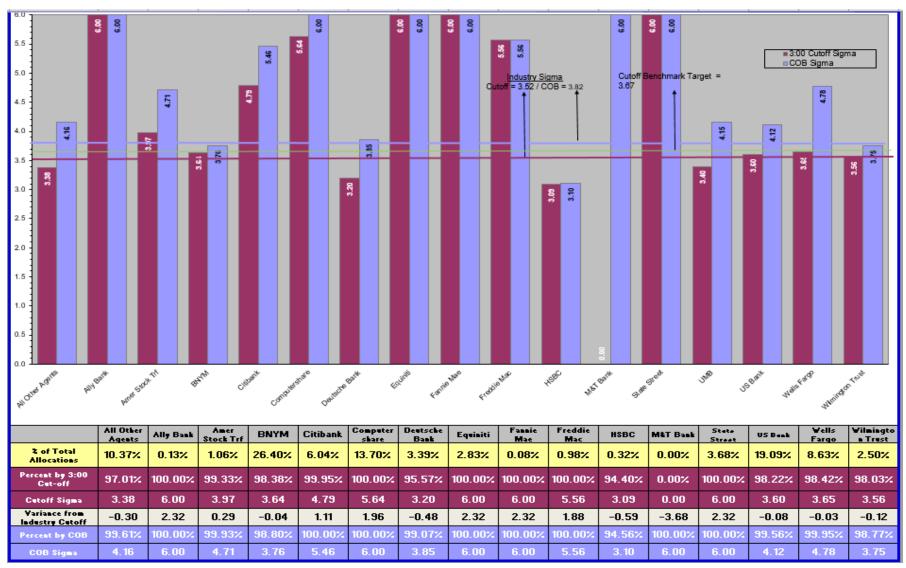
Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for December 2020 was 3.93σ 99.25%. This month's performance is above the target of 3.83σ (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performance-metrics.aspx for more detailed metric definitions and agent trend charts.

P&I Allocations Monthly Trend



P&I Timeliness Compliance – Agent Performance



P&I Allocations Monthly Trend



P&I Allocations – Agent Performance

