



ASSET SERVICES SIGMA- AGENT PERFORMANCE REPORT

March 2021

Executive Summary

This report highlights the March 2021 performance of the top agents vs. industry targets. This report focuses on the following metrics:

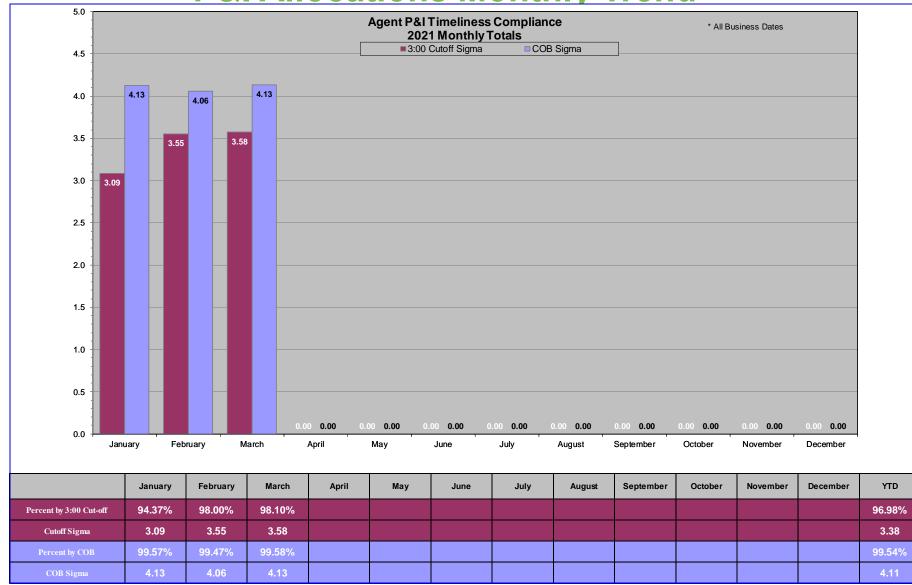
Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for March 2021 was $3.58\sigma(98.10\%)$. This month's performance is below the target of 3.67σ (98.50)%.

Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for March 2021 was 3.90σ (99.17%). This month's performance is above the target of 3.83σ (99.00%).

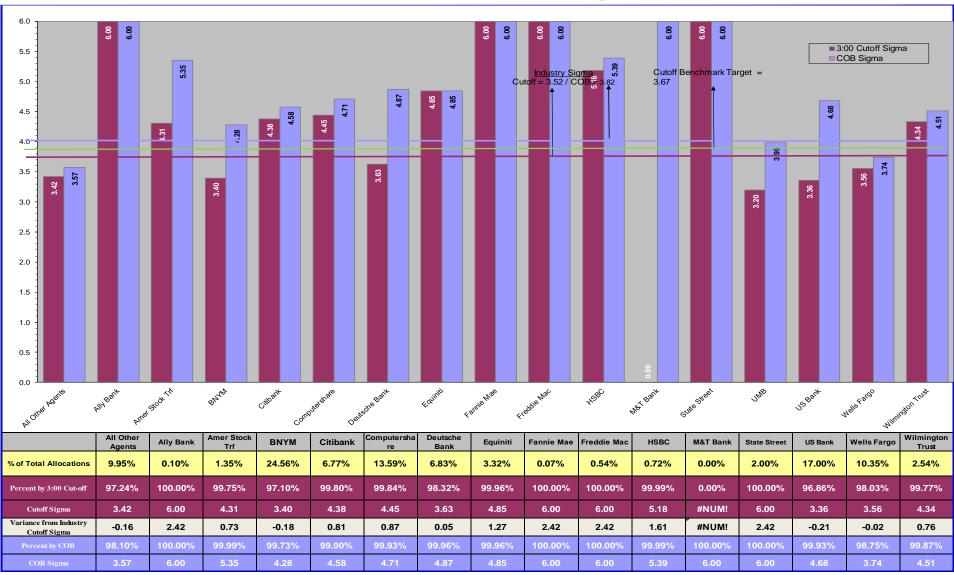
Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performance-metrics.aspx for more detailed metric definitions and agent trend charts.

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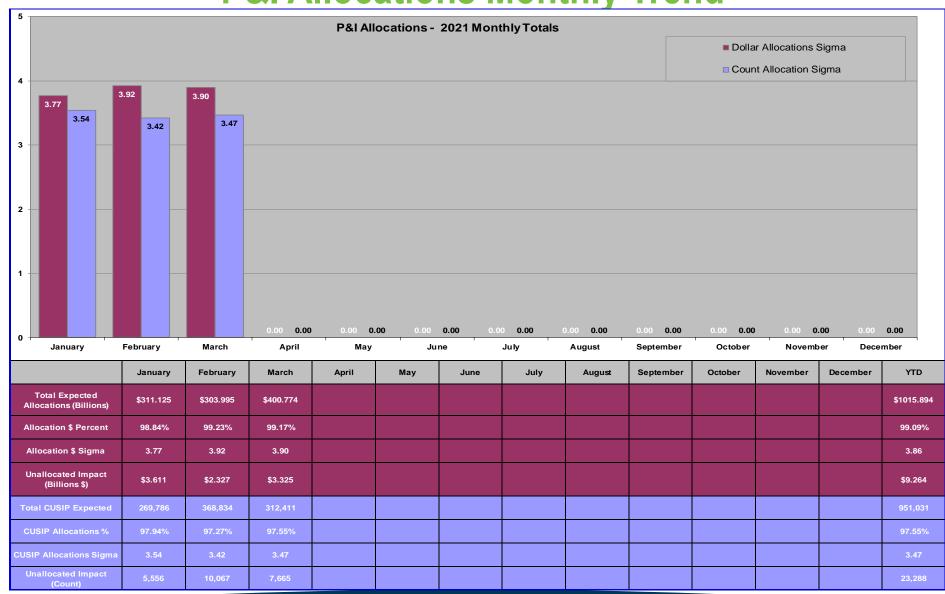
P&I Allocations Monthly Trend



P&I Timeliness Compliance – Agent Performance



P&I Allocations Monthly Trend



P&I Allocations – Agent Performance

