

Securing Today. Shaping Tomorrow.™



# Asset Services Sigma- Agent Performance Report

May 2020 Data

#### **Executive Summary**

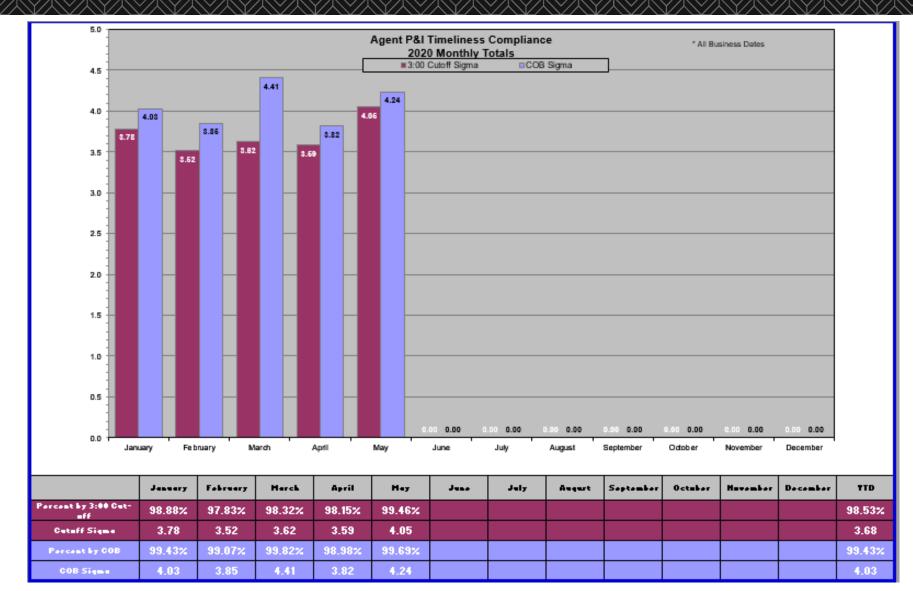
This report highlights the May 2020 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for May 2020 was  $4.05\sigma$  99.46%. This month's performance is above the target of  $3.67\sigma$  (98.50)%.

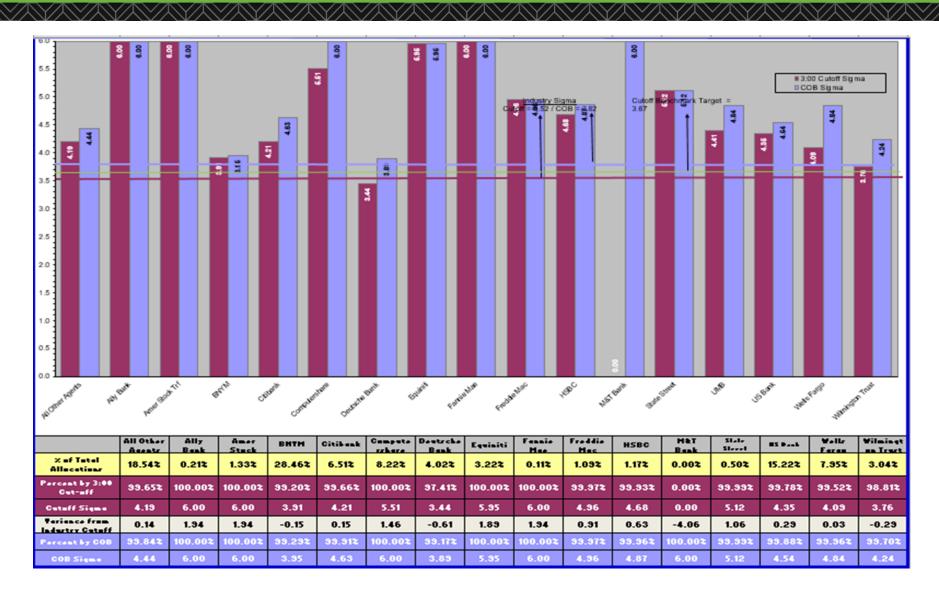
Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for May 2020 4.28 $\sigma$  99.73%. This month's performance is above the target of 3.83 $\sigma$  (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performancemetrics.aspx for more detailed metric definitions and agent trend charts.

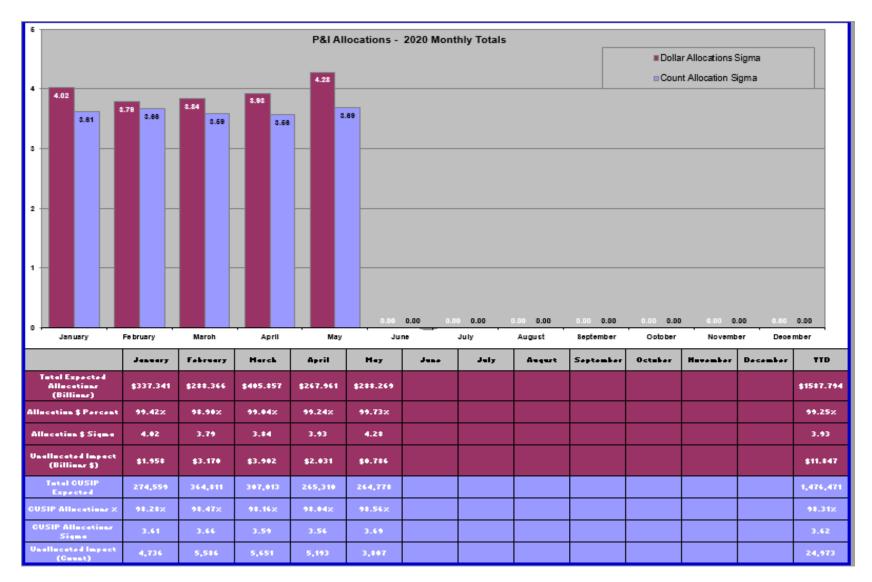
## **P&I Allocations Monthly Trend**



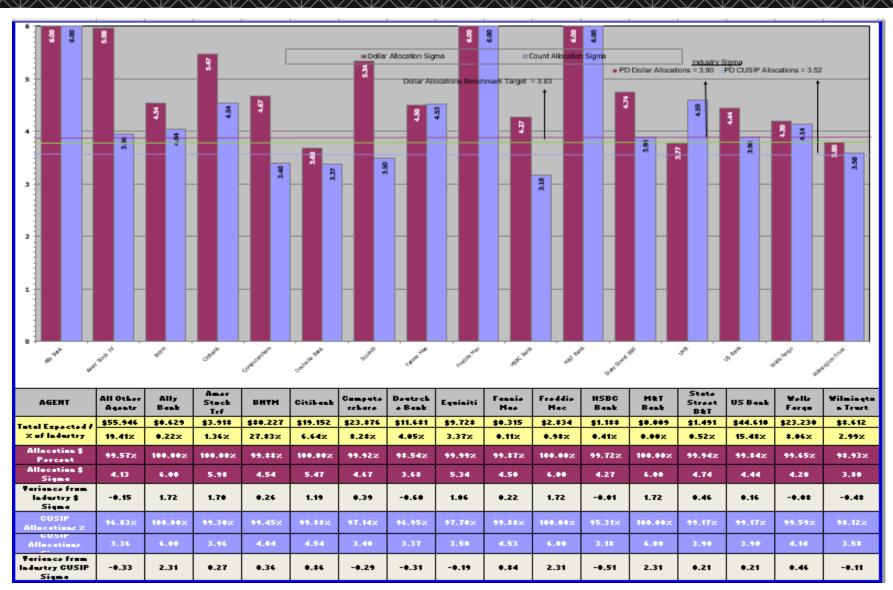
## **P&I Timeliness Compliance – Agent Performance**



### **P&I Allocations Monthly Trend**



#### **P&I Allocations – Agent Performance**



DTCC Internal (Green)