

Asset Services Sigma- Agent Performance Report

October 2019 Data

Executive Summary

This report highlights the October 2019 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for October 2019 was 3.69σ (98.56%). This month's performance is above the target of 3.67σ (98.50)%.

Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for October 2019 was 3.97σ (99.32%). This month's performance is above the target of 3.83σ (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performance-metrics.aspx for more detailed metric definitions and agent trend charts.

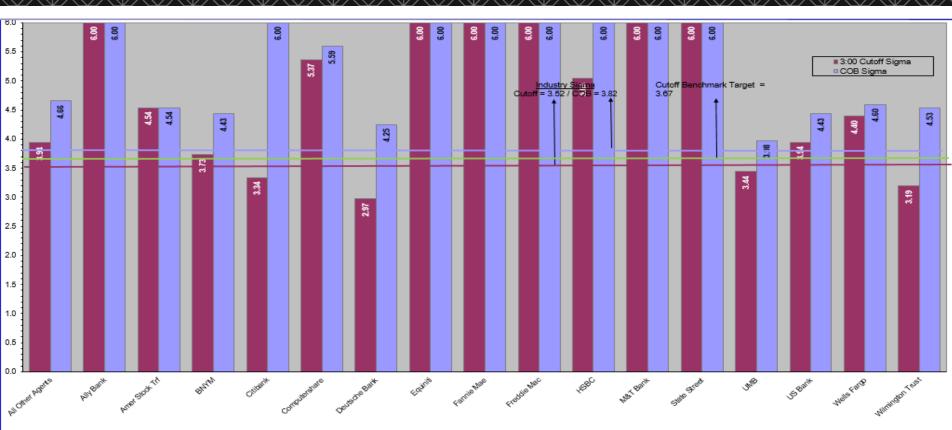
P&I Allocations Monthly Trend



Percent by 3:00 Cut-off 98.65% 99.23% 99.12% 97.27% 99.22% 98.19% 97.84% 97.71% 98.23% 98.56% 98.39% **Cutoff Sigma** 3.71 3.92 3.87 3.42 3.92 3.60 3.52 3.50 3.60 3.69 3.64 Percent by COB 99.89% 99.87% 98.37% 99.88% 98.52% 99.88% 99.56% **COB Sigma** 4.36

DTCC Internal (Green)

P&I Timeliness Compliance – Agent Performance



	All Other Agents	Ally Bank	Amer Stock Trf	BNYM	Citibank	Computer share	Deutsche Bank	Equiniti	Fannie Mae	Freddie Mac	HSBC	M&T Bank	State Street	US Bank	Vells Fargo	Wilmingto n Trust
% of Total Allocations	16.36%	0.19%	1.61%	27.38%	4.39%	7.59%	7.44%	3.01%	0.11%	1.22%	0.37%	1.13%	0.03%	14.93%	10.45%	3.51%
Percent by 3:00 Cut-off	99.26%	100.00%	99.88%	98.71%	96.72%	99.99%	92.98%	100.00%	100.00%	100.00%	99.98%	100.00%	100.00%	99.27%	99.81%	95.49%
Cutoff Sigma	3.94	6.00	4.54	3.73	3.34	5.37	2.97	6.00	6.00	6.00	5.04	6.00	6.00	3.94	4.40	3.19
Yariance from Industry Cutoff	0.25	2.31	0.85	0.04	-0.35	1.68	-0.71	2.31	2.31	2.31	1.35	2.31	2.31	0.26	0.71	-0.49
Percent by COB	99.92%	100.00%	99.88%	99.83%	100.00%	100.00%	99.70%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.83%	99.90%	99.88%
COB Sigma	4.66	6.00	4.54	4.43	6.00	5.59	4.25	6.00	6.00	6.00	6.00	6.00	6.00	4.43	4.60	4.53

DTCC Internal (Green)

P&I Allocations Monthly Trend



P&I Allocations – Agent Performance

