

# Asset Services Sigma- Agent Performance Report

October 2020 Data

#### **Executive Summary**

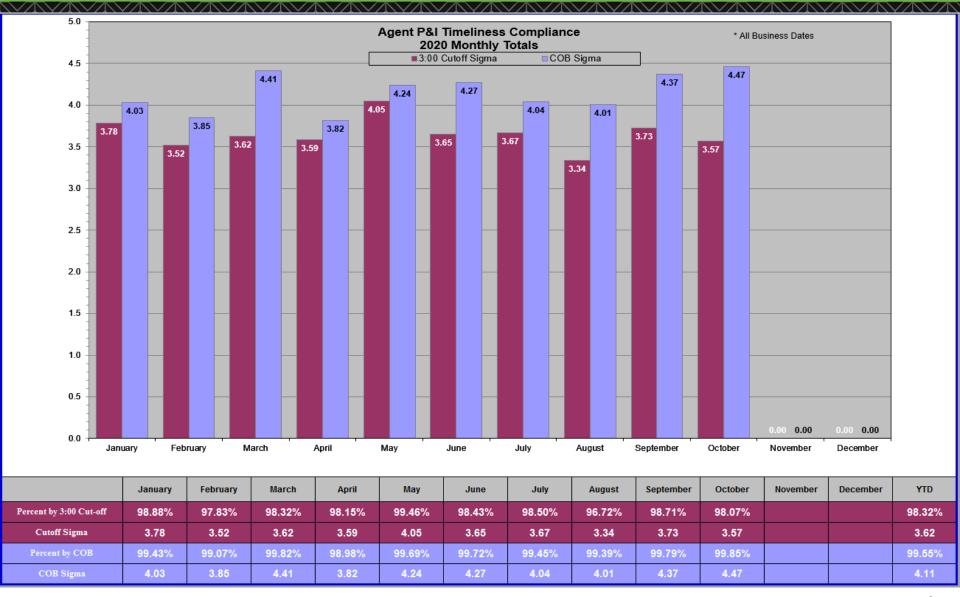
This report highlights the July 2020 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for October 2020 was  $3.57\sigma$  98.07%. This month's performance is below the target of  $3.67\sigma$  (98.50)%.

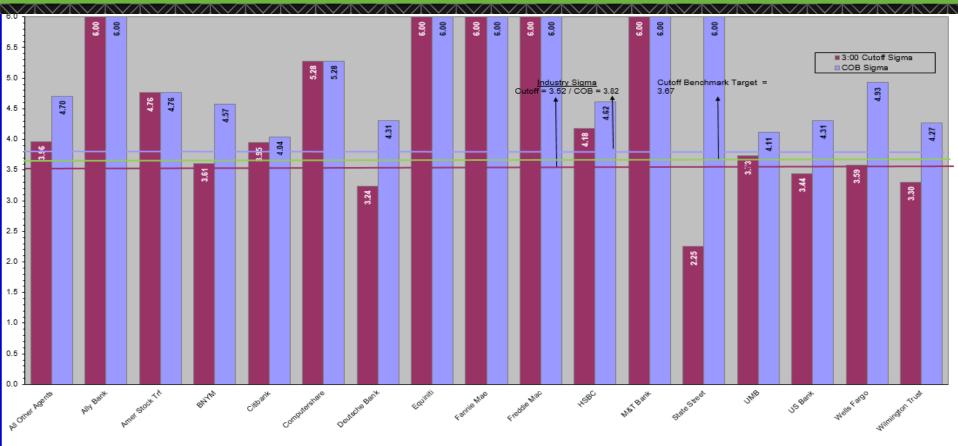
Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for October 2020 was 4.06σ 99.48%. This month's performance is above the target of 3.83σ (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performance-metrics.aspx for more detailed metric definitions and agent trend charts.

### **P&I Allocations Monthly Trend**



## **P&I Timeliness Compliance – Agent Performance**



	All Other Agents	Ally Bank	Amer Stock Trf	BNYM	Citibank	Computers hare	Deutsche Bank	Equiniti	Fannie Mae	Freddie Mac	HSBC	M&T Bank	State Street	US Bank	Vells Fargo	Vilmington Trust
% of Total Allocations	14.22%	0.11%	1.24%	30.44%	6.54%	6.08%	6.44%	2.54%	0.13%	0.86%	0.40%	0.00%	1.06%	15.95%	9.41%	4.20%
Percent by 3:00 Cut- off	99.31%	100.00%	99.94%	98.25%	99.28%	99.99%	95.91%	100.00%	100.00%	100.00%	99.63%	0.00%	77.40%	97.40%	98.16%	96.41%
Cutoff Sigma	3.96	6.00	4.76	3.61	3.95	5.28	3.24	6.00	6.00	6.00	4.18	6.00	2.25	3.44	3.59	3.30
Yariance from Industry Cutoff	0.40	2.43	1.19	0.04	0.38	1.71	-0.33	2.43	2.43	2.43	0.61	2.43	-1.32	-0.13	0.02	-0.27
Percent by COB	99.93%	100.00%	99.94%	99.89%	99.45%	99.99%	99.75%	100.00%	100.00%	100.00%	99.91%	100.00%	100.00%	99.75%	99.97%	99.72%
COB Sigma	4.70	6.00	4.76	4.57	4.04	5.28	4.31	6.00	6.00	6.00	4.62	6.00	6.00	4.31	4.93	4.27

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### **P&I Allocations Monthly Trend**



# **P&I Allocations – Agent Performance**

