



## AGENT REPORT CARD NOVEMBER 2022

## **Agent Report Card**

This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in Green.



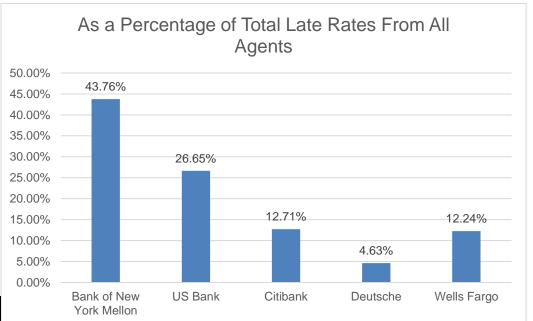
## **Agent Report Card - Rankings**

Rankings based on a percentage of an agent's total rates (Best Three in each category highlighted in green)

Bank	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	5	5	1	2
Citibank	3	2	5	5
Deutsche Bank	1	1	2	1
US Bank	4	3	4	4
Wells Fargo	2	4	3	3

## Conforming Late Rates CMO/ABS Payable on the 15<sup>th</sup> and 25th

Rates Open at COB on P/D -1



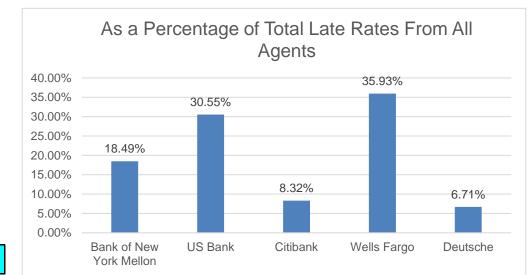
#### Industry $\sigma$ : 3.54

Sigma Level	3.16	3.47	3.56	3.87	3.95
Number of Late Rate	747	455	217	79	209
As a Percentage of Total Late Rates From All Agents	43.76%	26.65%	12.71%	4.63%	12.24%
Deviation From the Industry Sigma	-0.38	-0.07	0.02	0.33	0.41
Bank	Bank of New York Mellon	US Bank	Citibank	Deutsche	Wells Fargo

DTCC

## Conforming Late Rates CMO/ABS All Payable Dates, excluding the 15<sup>th</sup> and 25<sup>th</sup>

Rates Open at COB on P/D -1

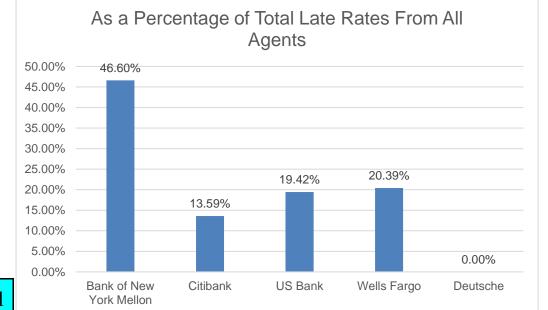


Industry  $\sigma$ : 0.68

Sigma Level	0.25	0.66	0.67	0.69	1.28
Number of Late Rate	460	760	207	894	167
As a Percentage of Total Late Rates From All Agents	18.49%	30.55%	8.32%	35.93%	6.71%
Deviation From the Industry Sigma	-0.44	-0.03	-0.01	0.01	0.59
Bank	Bank of New York Mellon	US Bank	Citibank	Wells Fargo	Deutsche

# All Late Rates CMO/ABS Payable on the 15<sup>th</sup> and the 25<sup>th</sup>

After 3:00p EST on payable date and subsequent days



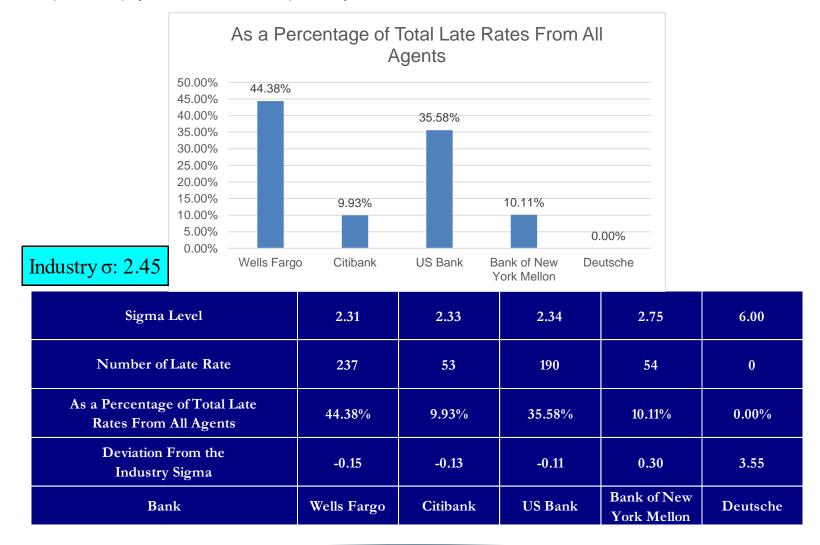
#### Industry $\sigma$ : 4.31

Sigma Level	4.00	4.30	4.35	4.48	6.00
Number of Late Rate	96	28	40	42	0
As a Percentage of Total Late Rates From All Agents	46.60%	13.59%	19.42%	20.39%	0.00%
Deviation From the Industry Sigma	-0.31	-0.01	0.04	0.17	1.69
Bank	Bank of New York Mellon	Citibank	US Bank	Wells Fargo	Deutsche



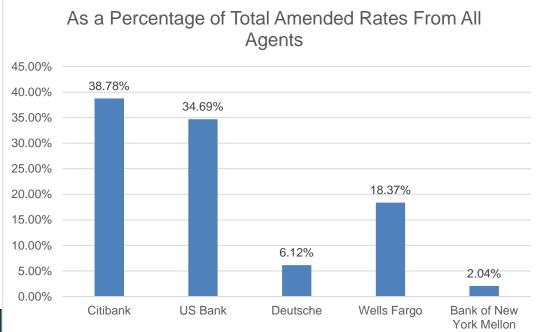
## All Late Rates CMO/ABS Excluding Payable on the 15<sup>th</sup> and the 25<sup>th</sup>

After 3:00p EST on payable date and subsequent days





## All Amended Rates CMO/ABS

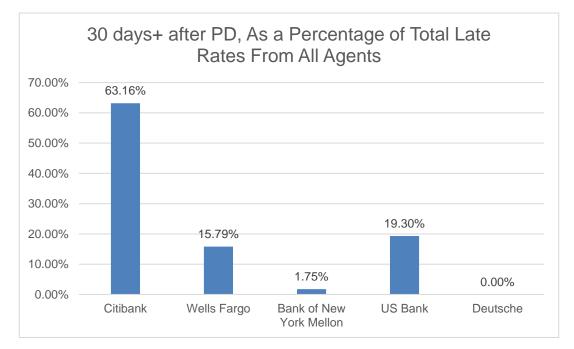


Industry  $\sigma$ : 4.54

Sigma Level	4.20	4.41	4.70	4.73	5.15
Number of Amended Rates	38	34	6	18	2
As a Percentage of Total Amended Rates From All Agents	38.78%	34.69%	6.12%	18.37%	2.04%
Deviation From	-0.34	-0.13	0.16	0.19	0.61
Bank	Citibank	US Bank	Deutsche	Wells Fargo	Bank of New York Mellon



## All Amended Rates CMO/ABS

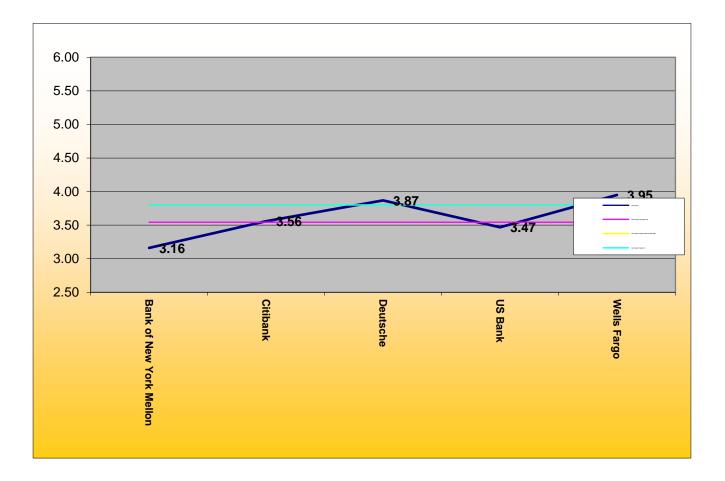


Number of Amended Rates 30 Days +	36	9	1	11	0
As a Percentage of Total Amended Rates From All Agents	63.16%	15.79%	1.75%	19.30%	0.00%
Bank	Citibank	Wells Fargo	Bank of New York Mellon	US Bank	Deutsche



## Monthly Sigma Versus Targets Conforming Structed Securities – Payable 15<sup>th</sup> & 25<sup>th</sup>

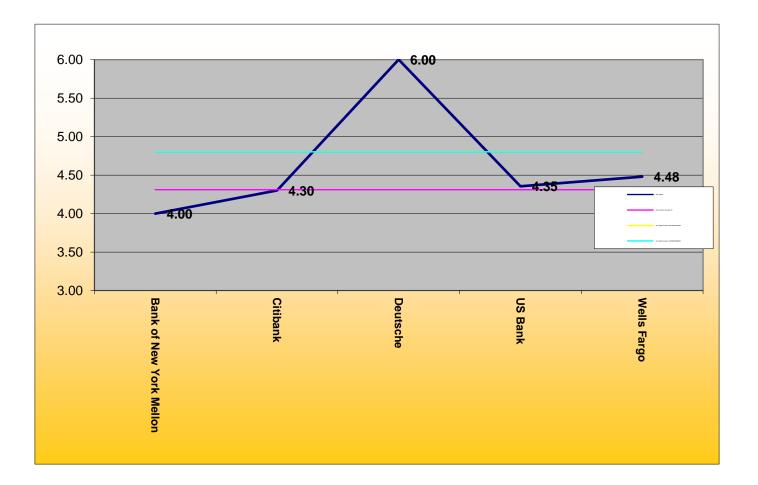
Rates open at COB on P/D -1





## Monthly Sigma Versus Targets All Structed Securities – Payable 15<sup>th</sup> & 25<sup>th</sup>

After 3:00 p.m. EST on payable date and subsequent days"





## Monthly Sigma Versus Targets All Structed Securities – Amended Rates

All Amended Rates CMO/ABS As a percentage of an agent's total rates

