

# Asset Services Sigma- Agent Performance Report

September 2018 Data

#### **Executive Summary**

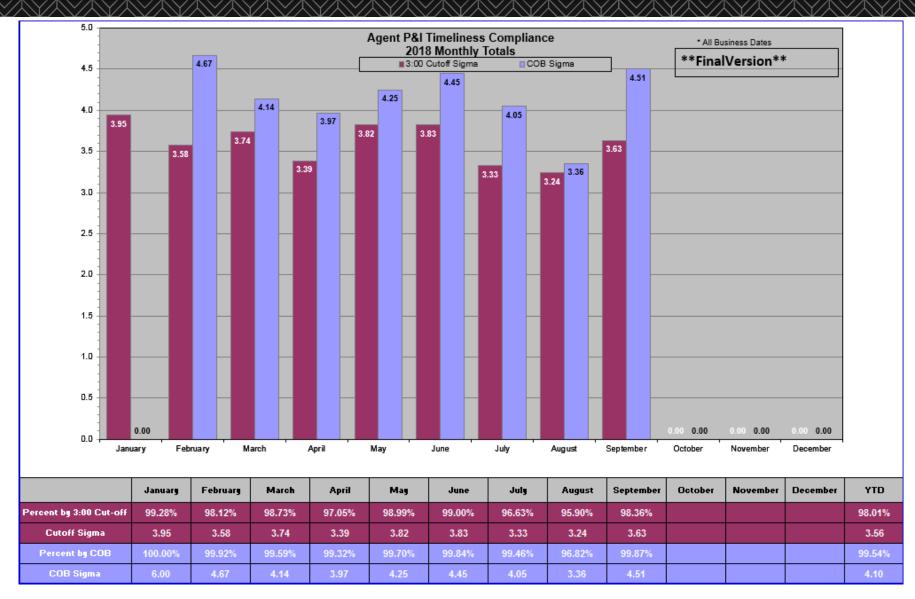
This report highlights the September 2018 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for September 2018 was  $3.63\sigma$  98.36%. This month's performance is below the target of  $3.67\sigma$  (98.50%).

Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for September 2018 was  $4.51\sigma$  99.87%. This month's performance is above the target of  $3.83\sigma$  (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performance-metrics.aspx for more detailed metric definitions and agent trend charts.

### **P&I Allocations Monthly Trend**



# **P&I Timeliness Compliance – Agent Performance**



<sup>\*</sup>Please note WF ShHldr Svc is now Equiniti

### **P&I Allocations Monthly Trend**



DTCC Internal (Green)

## **P&I Allocations – Agent Performance**

