DTCC

AGENT REPORT CARD

DTCC Public (White)

February 2020

Agent Report Card

This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

- 1) The unavailability of timely rate information.
- 2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in Green.

Agent Report Card - Rankings

Agent Report Card

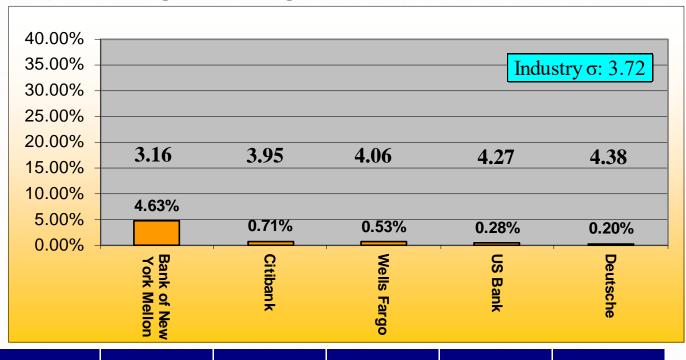
Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	4	4	3	2
Citibank	3	3	1	1
Deutsche Bank	1	1	2	4
US Bank	2	1	4	2
Wells Fargo	5	5	5	5

Conforming Late Rates CMO/ABS Payable on the 15th and 25th

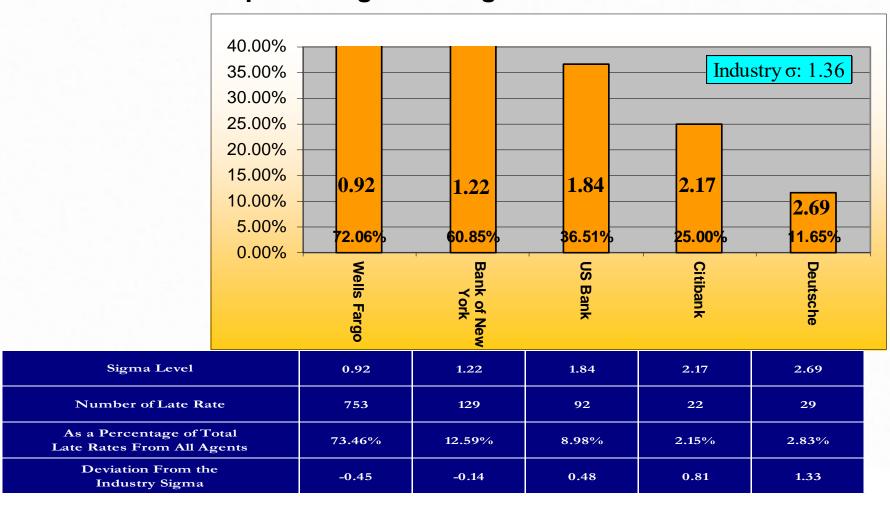
Rates open at COB on P/D –1 As a percentage of an agent's total rates



Sigma Level	3.18	3.95	4.06	4.27	4.38
Number of Late Rate	762	52	141	45	19
As a Percentage of Total Late Rates From All Agents	74.78%	5.10%	13.84%	4.42%	1.86%
Deviation From the Industry Sigma	-0.53	0.24	0.34	0.56	0.67

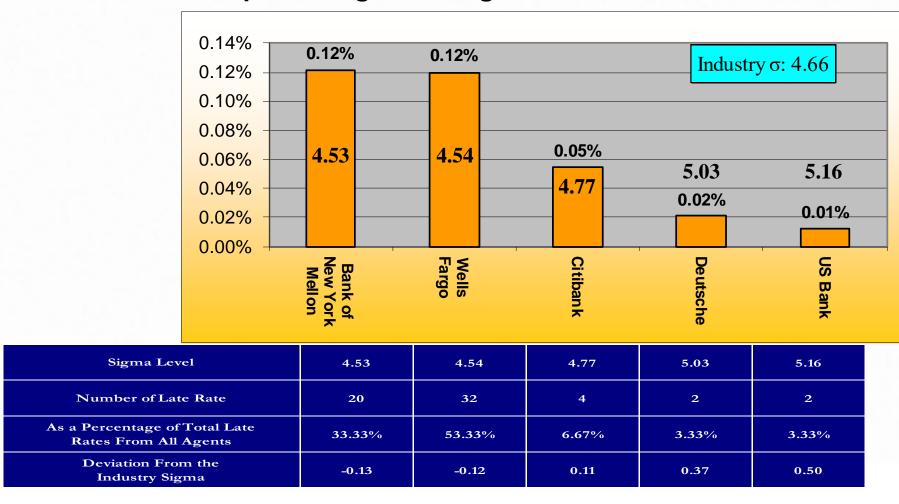
Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

Rates open at COB on P/D -1 As a percentage of an agent's total rates



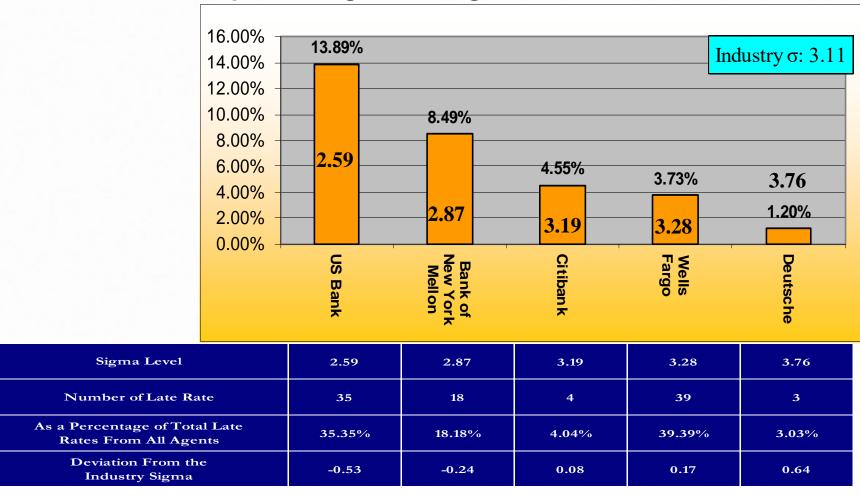
All Late Rates CMO/ABS Payable on the 15th and the 25th

After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



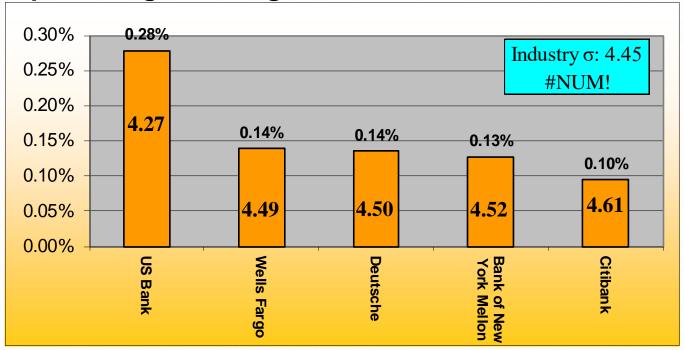
All Late Rates CMO/ABS Excluding Payable on the 15th and the

After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



All Amended Rates CMO/ABS

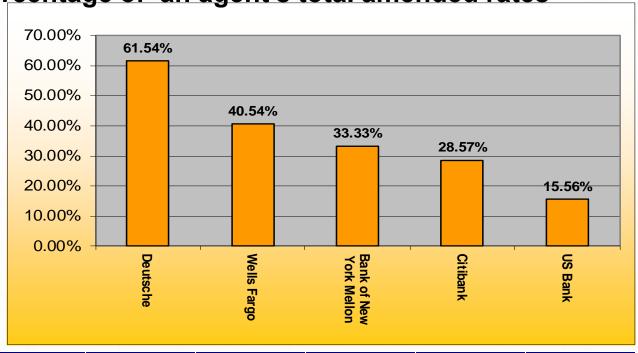
As a percentage of an agent's total rates



Sigma Level	4.27	4.49	4.50	4.52	4.61
Number of Amended Rates	45	37	13	21	7
As a Percentage of Total Amended Rates From All Agents	36.59%	30.08%	10.57%	17.07%	5.69%
Deviation From	-0.17	0.05	0.05	0.07	0.16

All Amended Rates CMO/ABS

30 days+ after payable date
As a percentage of an agent's total amended rates

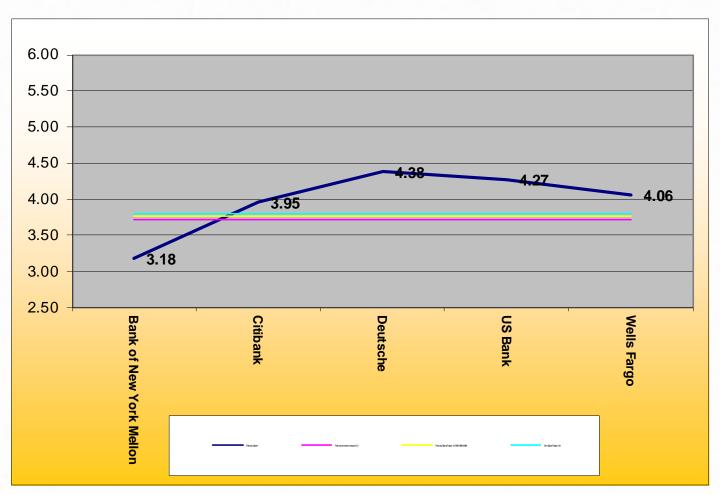


Number of Amended Rates 30 Days +	8	15	7	2	7
As a Percentage of Total Amended Rates From All Agents	20.51%	38.46%	17.95%	5.13%	17.95%

Monthly Sigma Versus Targets

Conforming Structured Securities - Payable 15/25

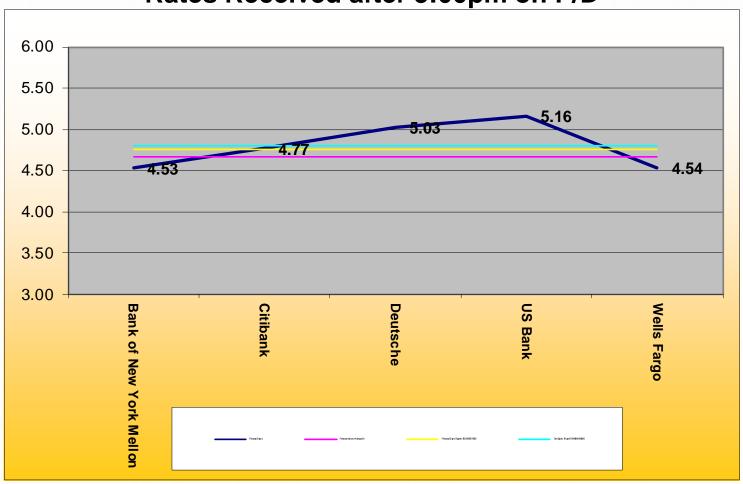
Open rates at COB on P/D-1



Monthly Sigma Versus Targets

All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D



Monthly Sigma Versus Targets

All Structured Securities – Amended Rates

As a percentage of Total Rates

