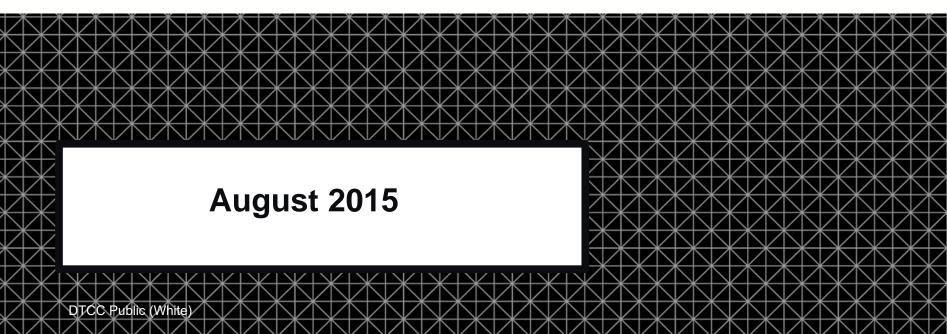


## **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <u>Green</u>.

## **Agent Report Card - Rankings**

### **Agent Report Card**

Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

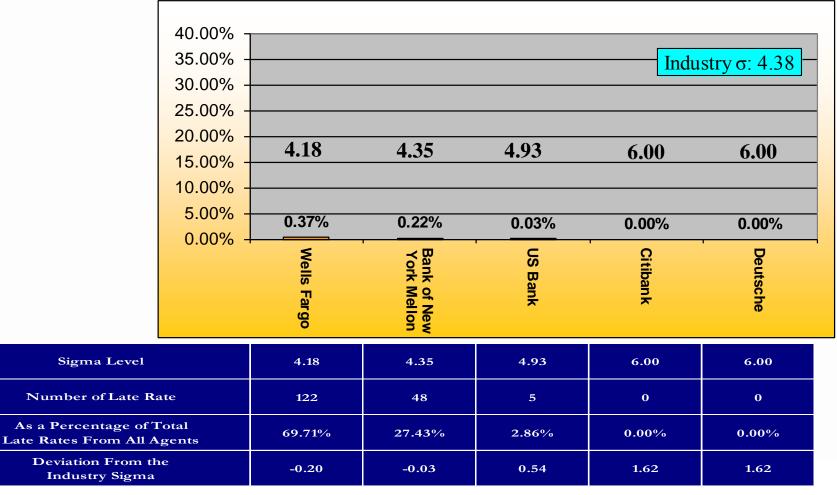
	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	4	5	5	2
Citibank	1	1	2	3
Deutsche Bank	1	1	3	1
US Bank	3	3	4	4
Wells Fargo	5	4	1	5

## **Conforming Late Rates**

CMO/ABS Payable on the 15th and 25th

#### Rates open at COB on P/D –1

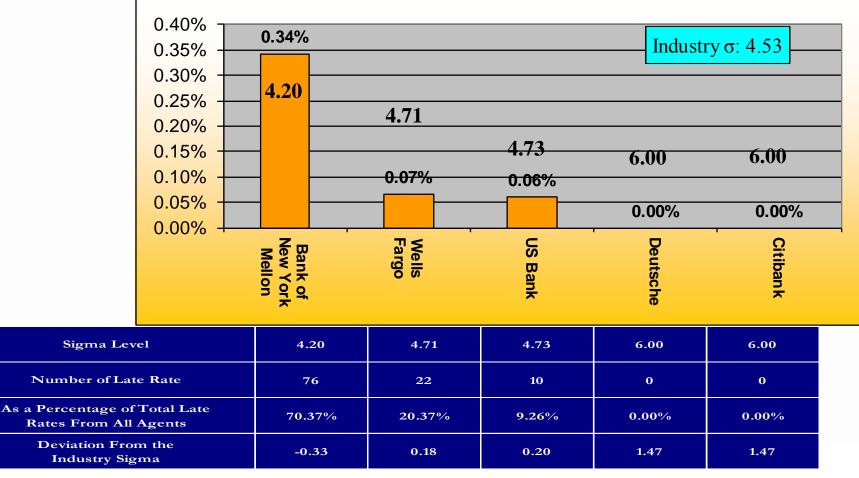
As a percentage of an agent's total rates



## All Late Rates

### CMO/ABS Payable on the 15th and the 25th

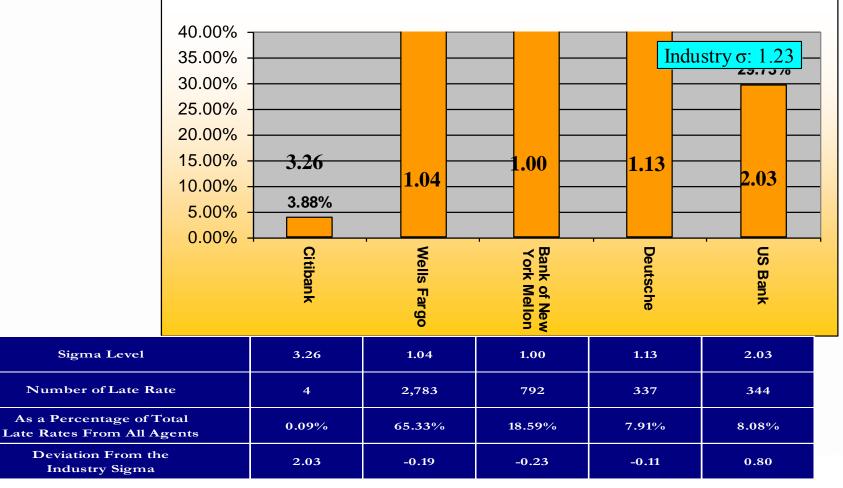
#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



### Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

Rates open at COB on P/D –1

As a percentage of an agent's total rates

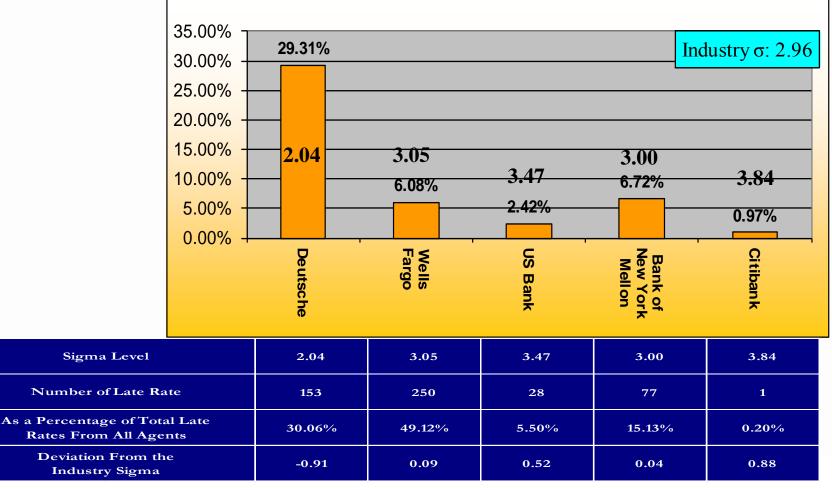


DTCC Public (White)

25th

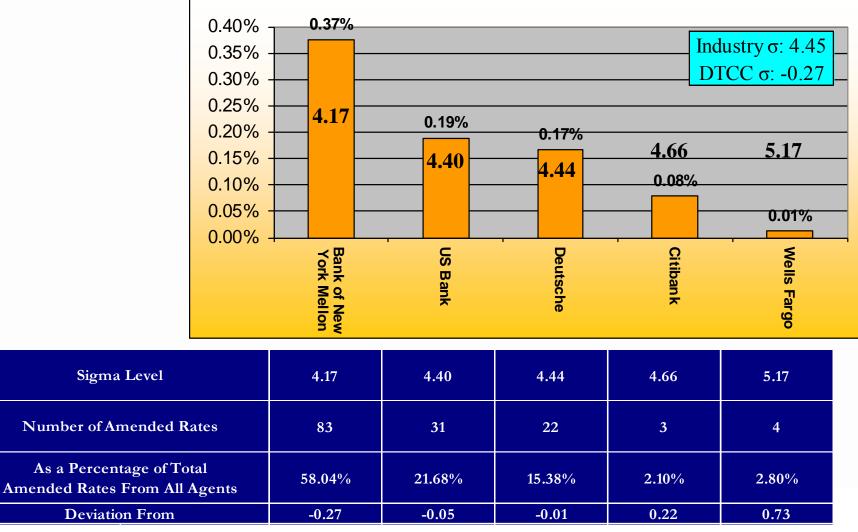
### All Late Rates CMO/ABS Excluding Payable on the 15th and the

#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



## All Amended Rates CMO/ABS

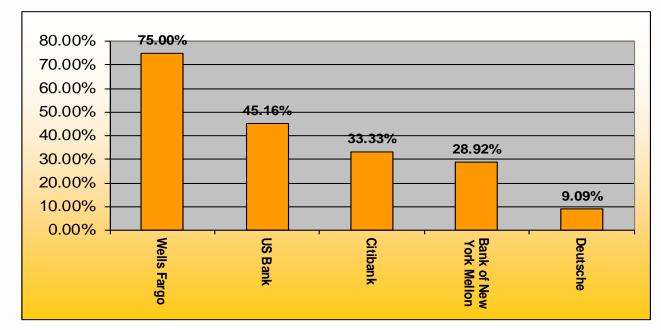
#### As a percentage of an agent's total rates



## All Amended Rates CMO/ABS

#### 30 days+ after payable date

#### As a percentage of an agent's total amended rates



Number of Amended Rates 30 Days +	3	14	1	24	2
As a Percentage of Total Amended Rates From All Agents	6.82%	31.82%	2.27%	54.55%	4.55%

#### Agent Report Card August Entity Responsible

Agent	Paying Agent	Calculation Agent	Servicer	Third Parties	Re- Securitization	Total	Percentage of Total	Total Allocation Volume	Revision Percentage Rate
BNY Mellon	68	31	3	15	0	117	40.21%	23,055	0.51%
Wells Fargo	9	5	7	10	0	31	10.65%	47,394	0.07%
U.S. Bank	39	31	46	0	1	117	40.21%	23,263	0.50%
Citi	2	0	0	0	0	2	0.69%	4,.909	0.04%
Deutsche Bank	15	9	0	0	0	24	8.25%	16,553	0.14%
Total	133	76	56	25	1	291	0.26%	110,270	0.26%

#### **Agent Report Card**

#### August's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer	Count @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level
BNY Mellon	Calculation Agent	5	27	16.67%
GSFIR (A Subsidiary of US Bank)	Calculation Agent	7	22	20.45%
Deutsche Bank	Calculation Agent	3	9	16.67%
Select Portfolio Servicing	Servicer	2	22	6.82%
Other		22	52	39.39%
Total		39	132	100.00%

#### Agent Report Card

August's Root Cause Breakdown

	Оре	erational E	rror						
Agent	As Paying Agent	As Calc. Agent	Other Calc. Agents and Servicers	Modificatio n of Underlying Asset	Other	Late Payments on Assets	Undetermined	Document ambiguity at trust level	
Bank of New York	14	5	10	29	4	3	44	8	
Deutsche Bank	5	5	0	4	10	0	0	0	
CITI	0	0	0	0	2	0	0	0	
US Bank	27	27	43	3	16	0	0	1	
Wells Fargo	7	5	15	0	2	2	0	0	
Total	53	42	68	36	34	5	44	9	
	163								

#### Agent Report Card August's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Paying Agent	32.65%	53	32.52%	
Servicer	18.37%	49	30.06%	
Calculation Agent	34.69%	44	26.99%	
Third Parties (other than servicer/ calc. agent)	14.29%	17	10.43%	
Total	100.00%	85	100.00%	

#### Agent Report Card

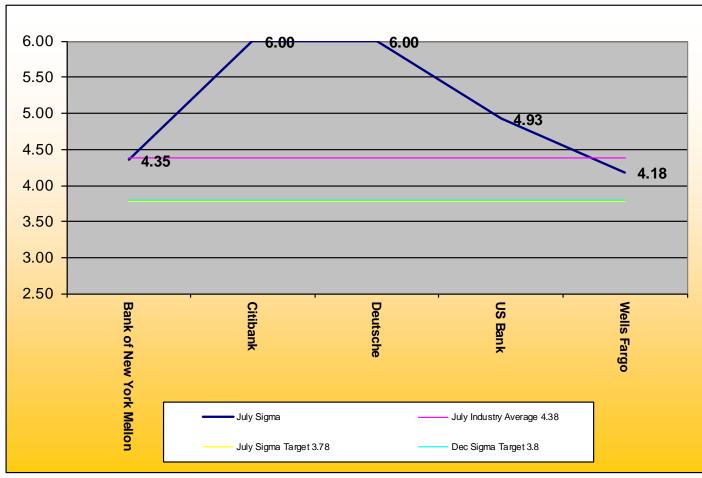
August's Aging Analysis

	>365		>180		180-120		119-90		<90	
Agent	# of Revisions	% of Agents Total Revisions								
Bank of New York	0	0.00%	0	0.00%	3	2.48%	1	0.83%	117	96.69%
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	100.00%
Deutsche Bank	0	0.00%	3	10.00%	2	6.67%	1	3.33%	24	80.00%
US Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	117	100.00%
Wells Fargo	0	0.00%	0	0.00%	0	0.00%	0	0.00%	31	100.00%
Total	0	0.00%	3	1.00%	5	1.66%	2	0.66%	291	96.68%

\*\*DTC is only processing revisions that are <90 days

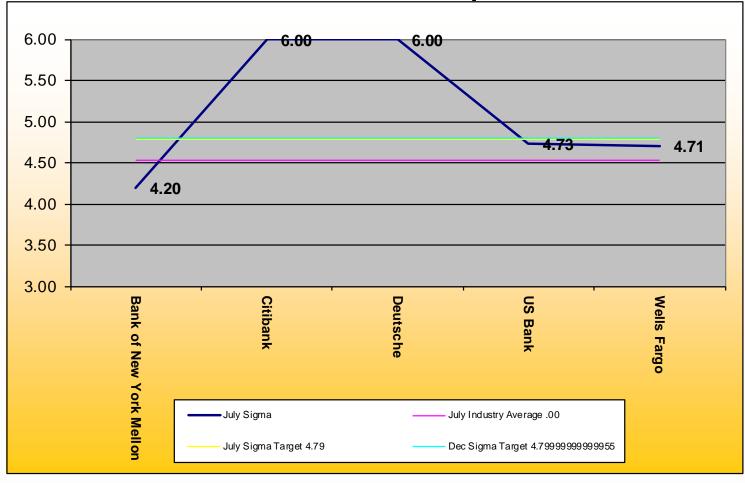
## Monthly Sigma Versus Targets Conforming Structured Securities - Payable 15/25

**Open rates at COB on P/D-1** 



## Monthly Sigma Versus Targets All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D



## Monthly Sigma Versus Targets All Structured Securities – Amended Rates

#### As a percentage of Total Rates

