

### **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <u>Green</u>.

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### **Agent Report Card - Rankings**

### **Agent Report Card**

Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	5	5	4	4
Citibank	2	1	1	2
Deutsche Bank	1	1	3	3
US Bank	3	4	5	5
Wells Fargo	4	3	2	1

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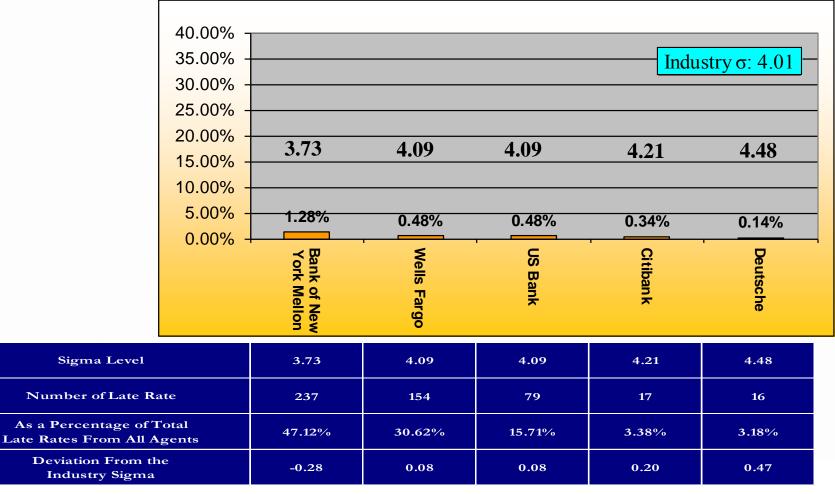
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# **Conforming Late Rates**

CMO/ABS Payable on the 15th and 25th

### Rates open at COB on P/D –1

As a percentage of an agent's total rates

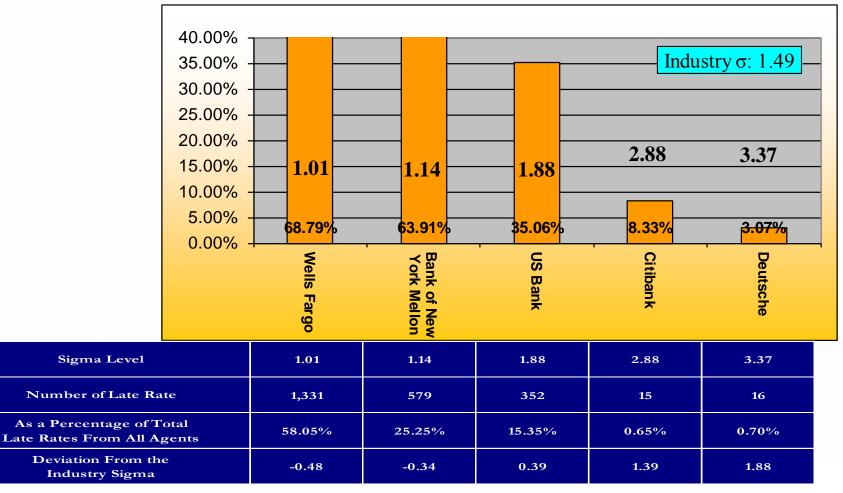


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### Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

Rates open at COB on P/D –1

As a percentage of an agent's total rates

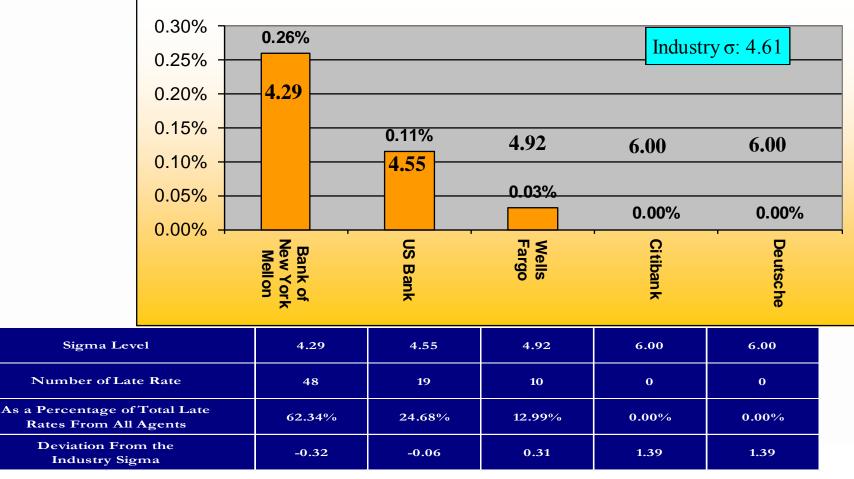


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25th

### All Late Rates CMO/ABS Payable on the 15th and the 25th

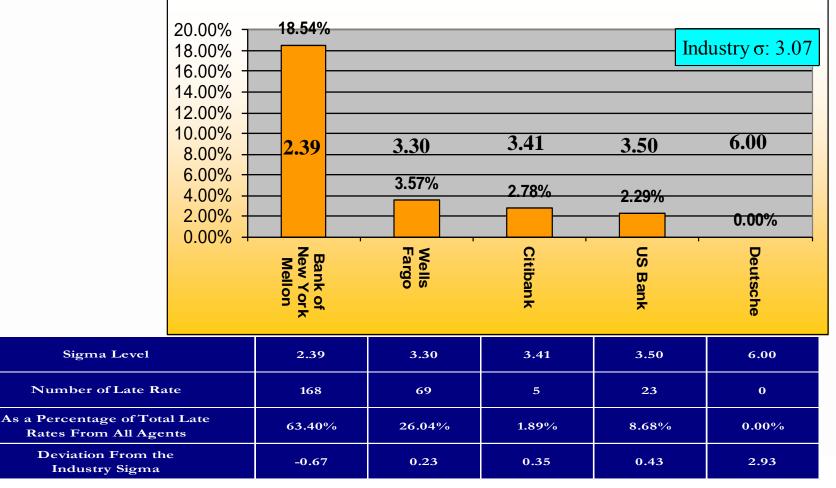
### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



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### All Late Rates CMO/ABS Excluding Payable on the 15th and the

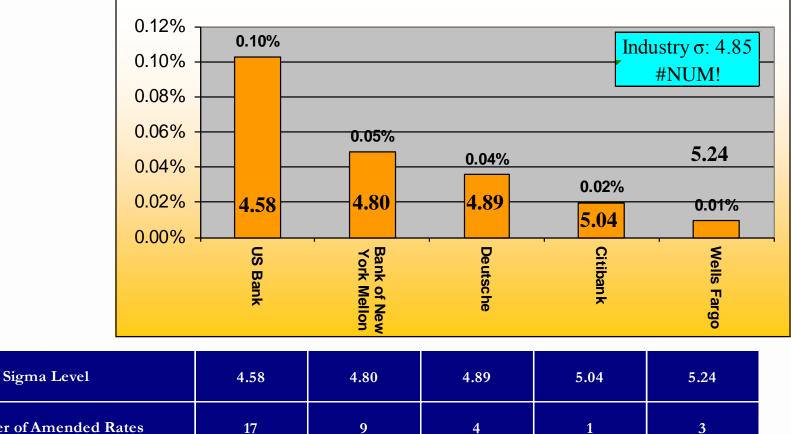
### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



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### **All Amended Rates CMO/ABS**

#### As a percentage of an agent's total rates



0.39

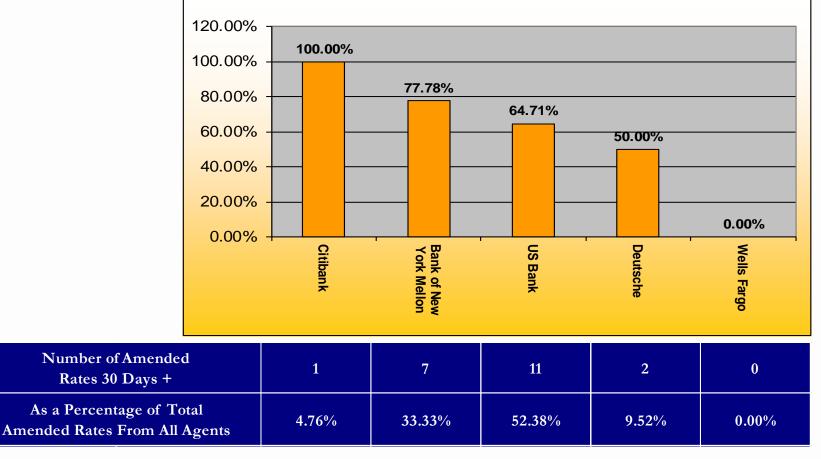
Number of Amended Rates As a Percentage of Total 50.00% 26.47% 11.76% 2.94% 8.82% **Amended Rates From All Agents Deviation From** -0.05 -0.270.04 0.19

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# All Amended Rates

### 30 days+ after payable date

#### As a percentage of an agent's total amended rates



#### Agent Report Card August's Entity Responsible

Agent	Paying Agent	Calculation Agent	Servicer	Third Parties	Re- Securitization	Total	Percentage of Total	Total Allocation Volume	Revision Percentage Rate
BNY Mellon	9	21	0	2	0	32	19.16%	19,390	0.17%
Wells Fargo	6	0	0	0	0	6	3.59%	33,934	0.02%
U.S. Bank	87	9	4	3	0	103	61.68%	17,540	0.59%
Citi	1	0	0	0	0	1	0.60%	5,085	0.02%
Deutsche Bank	11	6	0	8	0	25	14.97%	11,777	0.21%
Total	114	36	4	13	0	167	100.00%	87,726	1.00%

#### **Agent Report Card**

#### August's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer	Count @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level
JP Morgan	Calculation Agent	1	12	20.34%
US Bank	Calculation Agent	4	9	15.25%
BNY Mellon	Calculation Agent	2	7	11.86%
Deutsche Bank	Calculation Agent	4	6	10.17%
Other		17	25	42.37%
Total		28	59	100.00%

#### Agent Report Card August's Root Cause Breakdown

	0	perational			Non-court				
Agent	As Paying Agent	As Calc. Agent	Other Calc. Agents and Servicers			ordered settlements (i.e., mediation or arbitration)	Undetermined	Document ambiguity at trust level	Document ambiguity at Ioan level
Bank of New York	8	2	21	1	0	0	0	0	0
Deutsche Bank	11	4	8	2	0	0	0	0	0
СІТІ	1	0	0	0	0	0	0	0	0
US Bank	72	8	6	7	3	2	0	5	0
Wells Fargo	6	0	0	0	0	0	0	0	0
Total	98	14	35	10	3	2	0	5	0
	147		- 10	J					

### Agent Report Card

#### August's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Paying Agent	61.45%	98	66.67%	
Calculation Agent	25.30%	34	23.13%	
Third Parties (other than servicer / calculation agent)	10.84%	13	8.84%	
Servicer	2.41%	2	1.36%	
Total	100.00%	147	100.00%	

### Agent Report Card

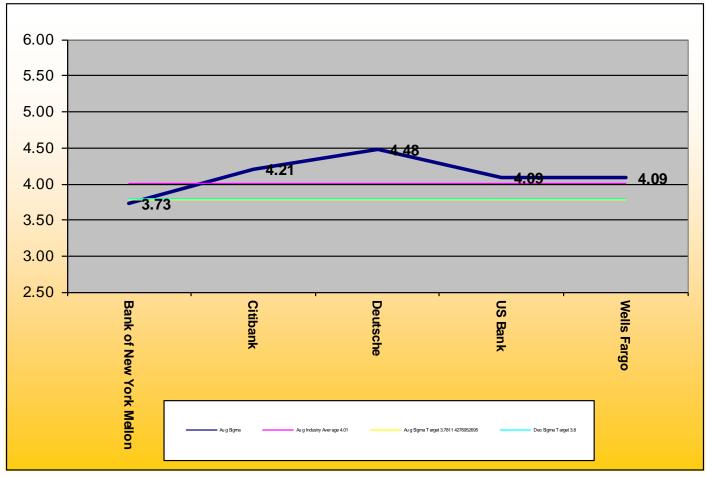
August's Aging Analysis

	>365		>1	180	180	180-120		119-90		<90	
Agent	# of Revisions	% of Agents Total Revisions									
Bank of New York	0	0.00%	0	0.00%	0	0.00%	0	0.00%	32	100.00%	
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	100.00%	
Deutsche Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	25	100.00%	
US Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	103	100.00%	
Wells Fargo	0	0.00%	0	0.00%	0	0.00%	0	0.00%	6	100.00%	
Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%	167	100.00%	

\*\*DTC is only processing debits that are <90 days and credit revisions <365

### Monthly Sigma Versus Targets Conforming Structured Securities - Payable 15/25

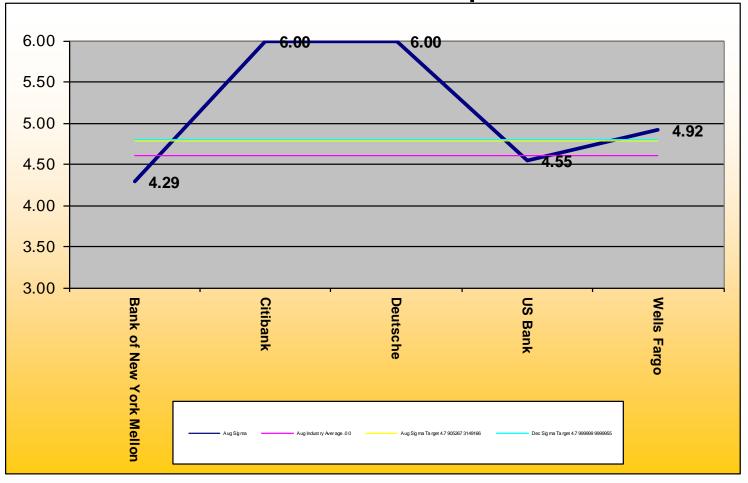
#### **Open rates at COB on P/D-1**



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### Monthly Sigma Versus Targets All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D

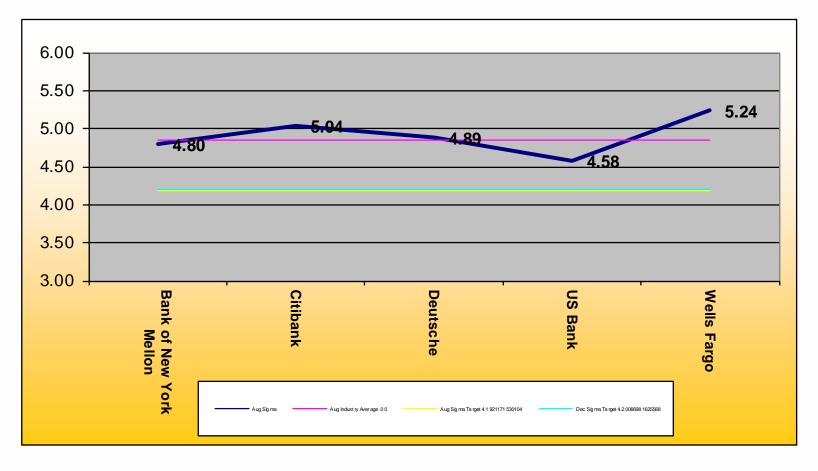


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### Monthly Sigma Versus Targets All Structured Securities – Amended Rates

#### As a percentage of Total Rates



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