

# **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <u>Green</u>.

# **Agent Report Card - Rankings**

#### **Agent Report Card**

Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

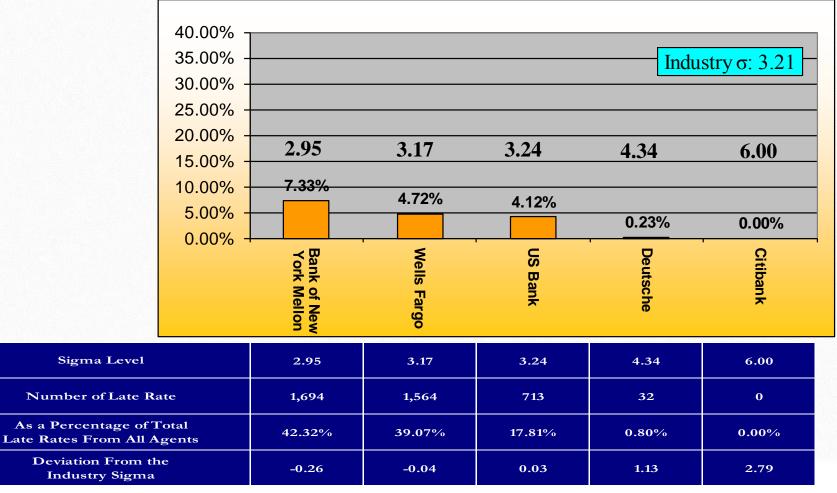
	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	5	5	5	5
Citibank	1	1	1	1
Deutsche Bank	2	1	4	2
US Bank	3	3	2	3
Wells Fargo	4	4	3	4

# **Conforming Late Rates**

CMO/ABS Payable on the 15th and 25th

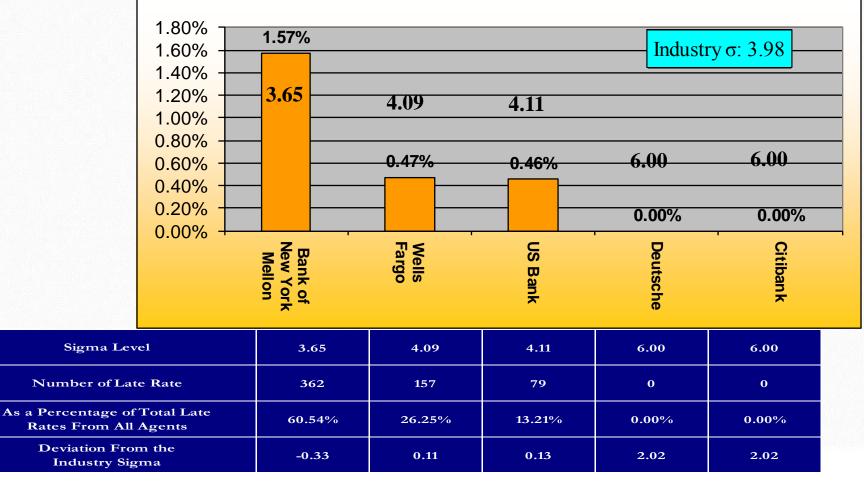
#### Rates open at COB on P/D -1

As a percentage of an agent's total rates

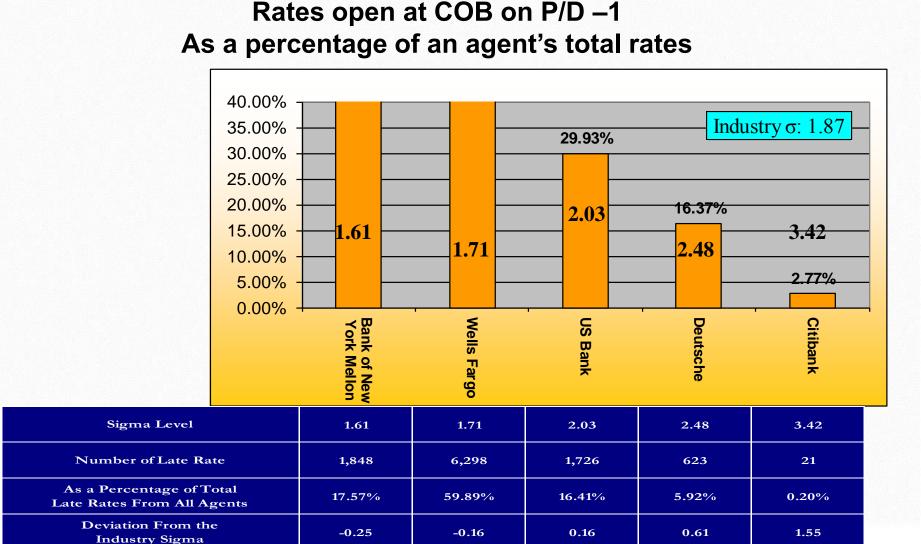


### All Late Rates CMO/ABS Payable on the 15th and the 25th

#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



### Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

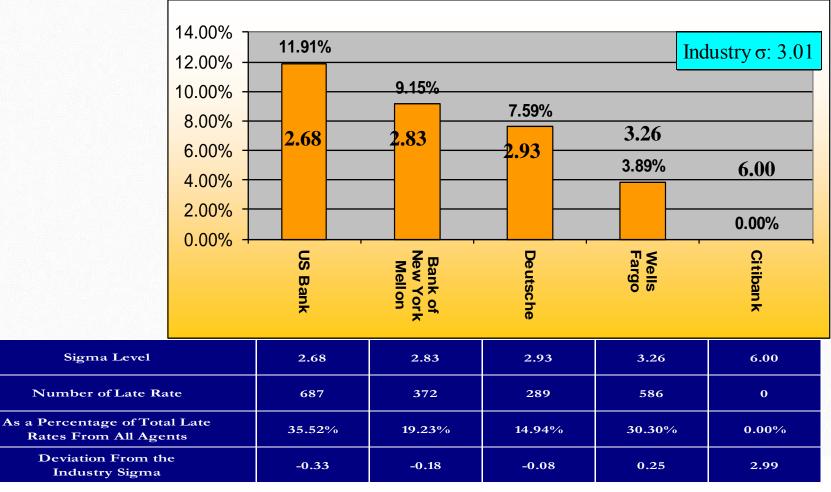


DTCC Non Confidential (White)

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### All Late Rates CMO/ABS Excluding Payable on the 15th and the

After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates

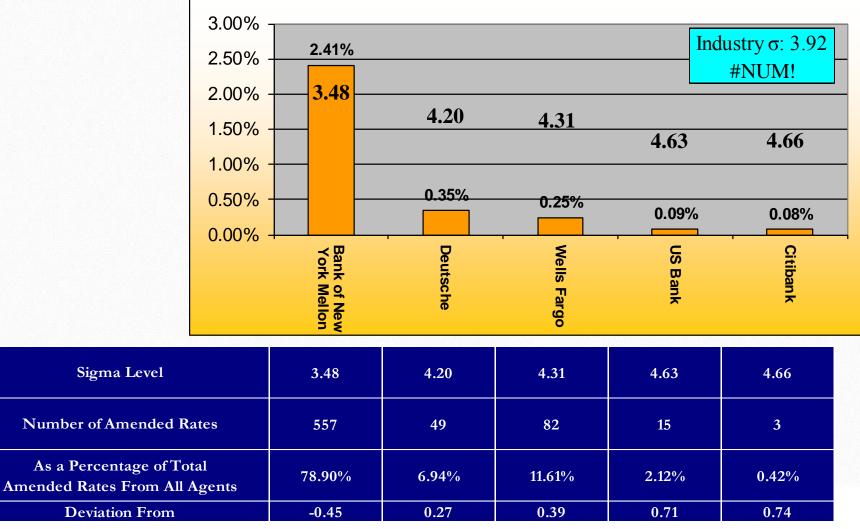


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### All Amended Rates CMO/ABS

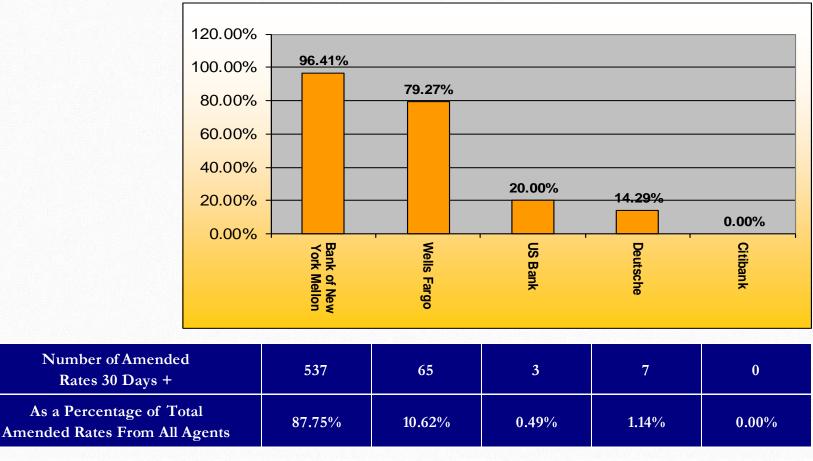
#### As a percentage of an agent's total rates



# All Amended Rates

#### 30 days+ after payable date

#### As a percentage of an agent's total amended rates



#### Agent Report Card January Entity Responsible

Agent	Paying Agent	Calculation Agent	Servicer	Third Parties	Re- Securitization	Total	Percentage of Total	Total Allocation Volume	Revision Percentage Rate
BNY Mellon	14	134	0	16	1	165	41.46%	23,096	0.71%
Wells Fargo	13	74	3	5	0	95	23.87%	40,778	0.23%
U.S. Bank	33	32	18	0	0	83	20.85%	27,311	0.30%
Citi	0	0	0	0	0	0	0.00%	3,895	0.00%
Deutsche Bank	35	20	0	0	0	55	13.82%	16,977	0.32%
Total	95	260	21	21	1	398	100.00%	114,405	0.35%

#### **Agent Report Card**

#### January's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer	Count @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level
BNY Mellon	Calculation Agent	16	127	45.20%
Wells Fargo	Calculation Agent	8	74	26.33%
WMMSC (Washington Mutual Mortgage Securities Corp.)	Calculation Agent	2	30	10.68%
Wells Fargo	Servicer	5	14	4.98%
Other		18	36	12.81%
Total		49	281	100.00%

#### Agent Report Card

January's Root Cause Breakdown

Agent	Op	perational Err	or				Document	Document
	As Paying Agent	As Calc. Agent	Other Calc. Agents and Servicers	Modification of Underlying Asset	Other	Late Payments on Assets	amhiguity at	ambiguity at trust level
Bank of New York	1	89	17	49	6	3	0	0
Deutsche Bank	8	4	0	1	26	16	0	0
СІТІ	0	0	0	0	0	0	0	0
US Bank	29	0	40	0	14	0	0	0
Wells Fargo	13	73	5	2	0	2	0	0
Total .	51	166	62	52	46	21	0	0
		279						

#### Agent Report Card January's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Calculation Agent	49.06%	198	70.97%	
Paying Agent	33.96%	51	18.28%	
Third Parties (other than servicer/ calc. agent)	9.43%	20	7.17%	
Servicer	5.66%	9	3.23%	
Resecuritizations / CDOs - error in the underlying deal	1.89%	1	0.36%	
Total	100.00%	279	100.00%	

### Agent Report Card

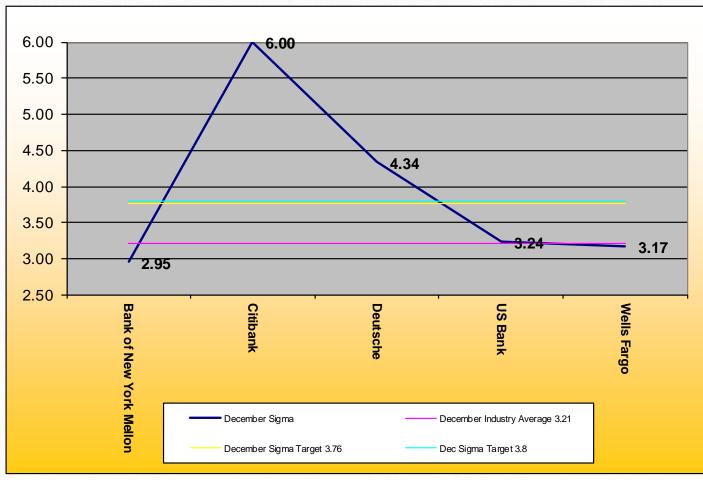
January's Aging Analysis

	>365		>180		180-120		119-90		<90	
Agent	# of Revisions	% of Agents Total Revisions								
Bank of New York	14	2.32%	228	37.75%	126	20.86%	71	11.75%	165	27.32%
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Deutsche Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	55	100.00%
US Bank	9	9.57%	1	1.06%	0	0.00%	1	1.06%	83	88.30%
Wells Fargo	0	0.00%	1	0.98%	6	5.88%	0	0.00%	95	93.14%
Total	23	2.69%	230	26.90%	132	15.44%	72	8.42%	398	46.55%

\*\*DTC is only processing revisions that are <90 days

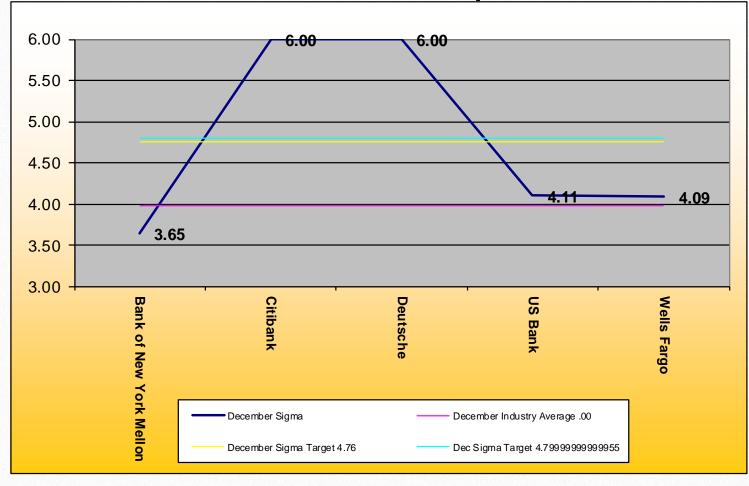
## Monthly Sigma Versus Targets Conforming Structured Securities - Payable 15/25

#### **Open rates at COB on P/D-1**



### Monthly Sigma Versus Targets All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D



### Monthly Sigma Versus Targets All Structured Securities – Amended Rates

#### As a percentage of Total Rates

