

# **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <u>Green</u>.

# **Agent Report Card - Rankings**

### **Agent Report Card**

Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

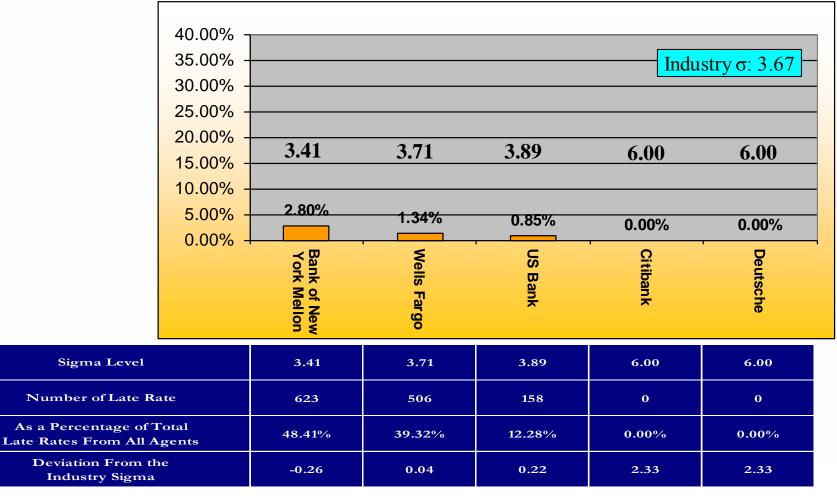
	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	5	5	2	2
Citibank	1	1	3	4
Deutsche Bank	1	3	4	1
US Bank	3	4	5	5
Wells Fargo	4	2	1	3

# **Conforming Late Rates**

CMO/ABS Payable on the 15th and 25th

#### Rates open at COB on P/D –1

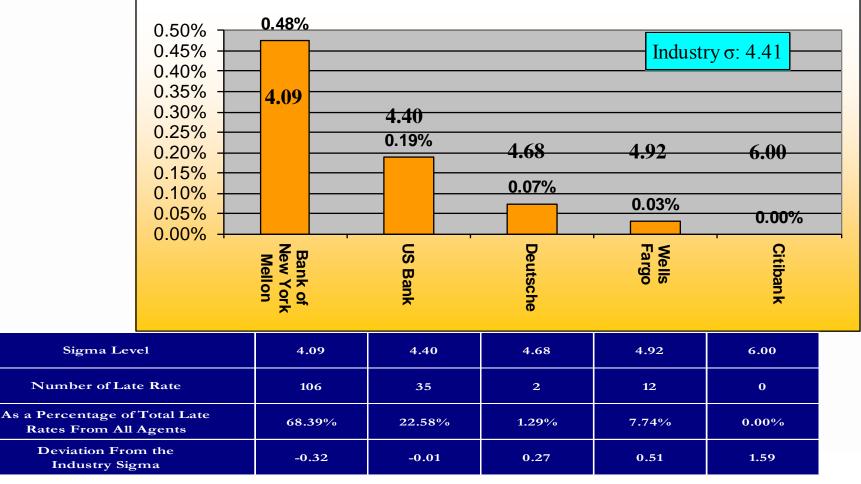
As a percentage of an agent's total rates



## **All Late Rates**

### CMO/ABS Payable on the 15th and the 25th

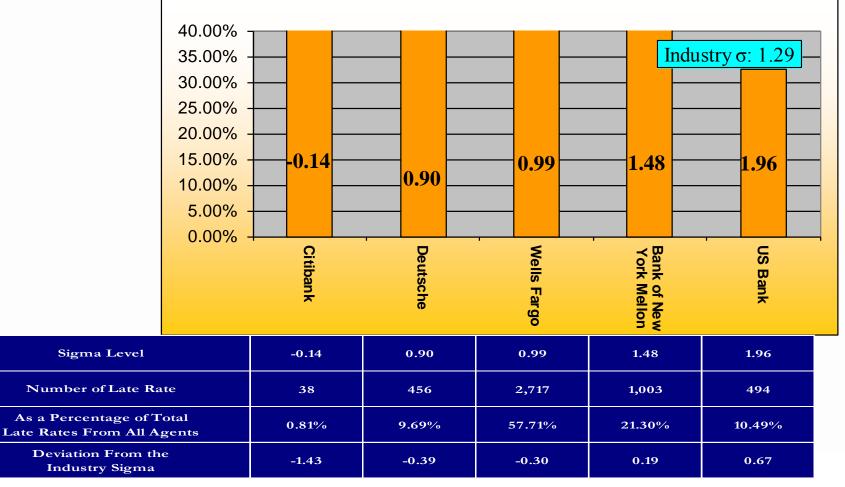
#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



### Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

Rates open at COB on P/D –1

As a percentage of an agent's total rates

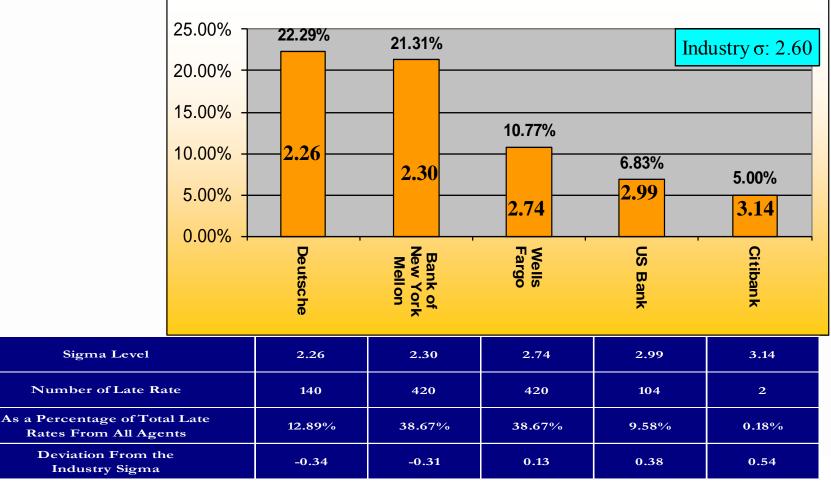


DTCC Non Confidential (White)

25th

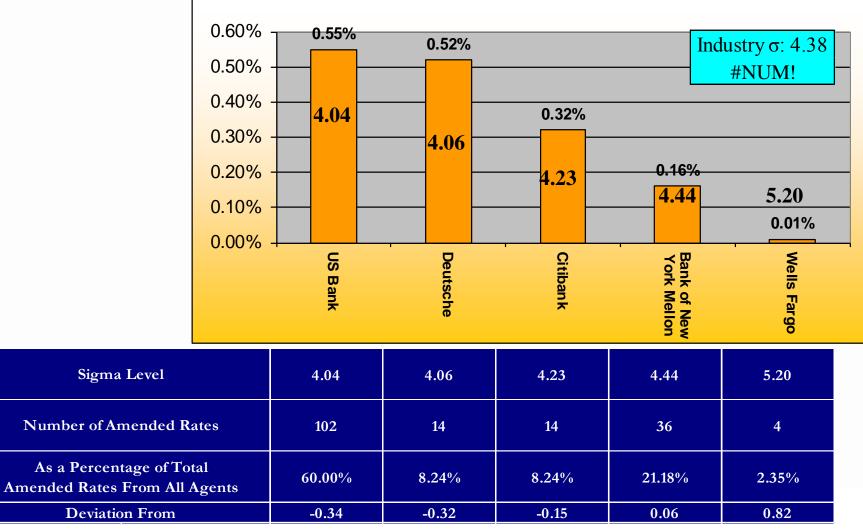
### All Late Rates CMO/ABS Excluding Payable on the 15th and the

#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



## All Amended Rates CMO/ABS

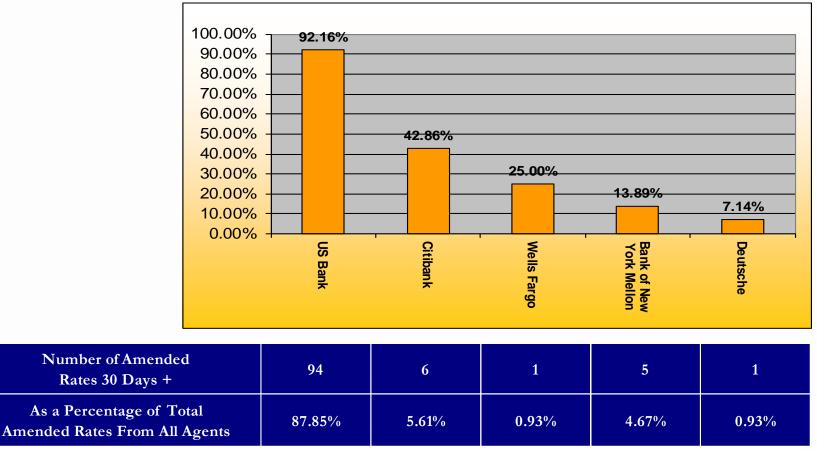
As a percentage of an agent's total rates



## All Amended Rates CMO/ABS

#### 30 days+ after payable date

#### As a percentage of an agent's total amended rates



#### Agent Report Card January Entity Responsible

Total Revision Paying Calculation Third Re-Percentage Total Agent Servicer Allocation Percentage **Securitization** of Total Agent Agent **Parties** Volume Rate 0 **BNY Mellon** 31 15 1 1 48 23.88% 24,237 0.20% Wells Fargo 8 19 4 8 0 39 19.40% 41,647 0.09% U.S. Bank 66 17 10 0 101 50.25% 20,077 0.50% 8 Citi 0 0 0 0 0 0 0.00% 4,407 0.00% Deutsche 6 5 0 2 0 13 6.47% 14,123 0.09% Bank 122 45 17 17 0 201 100.00% 104,491 0.19% Total

#### **Agent Report Card**

January's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer	Count @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level
BNY Mellon	Calculation Agent	4	11	17.74%
GSFIR (a subsidiary of US Bank)	Calculation Agent	1	10	16.13%
Wells Fargo	Calculation Agent	5	8	12.90%
UBS	Calculation Agent	3	4	6.45%
Wells Fargo	Servicer	3	6	9.68%
GSFIR (a subsidiary of US Bank)	Servicer	1	6	9.68%
Other		14	17	27.42%
Total		31	62	100.00

#### Agent Report Card

January's Root Cause Breakdown

Agent	Operational Error							
	As Paying Agent	As Calc. Agent	Other Calc. Agents and Servicers	Modificati on of Underlying Asset	Other	Late Payment s on Assets	Non-court ordered Settlements	Document ambiguity at loan level
Bank of New York	17	10	5	4	8	3	1	0
Deutsche Bank	3	3	0	3	2	2	0	0
СІТІ	0	0	0	0	0	0	0	0
US Bank	59	1	25	7	8	0	0	1
Wells Fargo	11	8	11	1	8	0	0	0
Total	90	22	41	15	26	5	1	1
	153			10				

### Agent Report Card

#### January's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Paying Agent	23	90	58.82%	
Calculation Agent	18	39	25.49%	
Third Parties (other than servicer/ calc. agent)	7	16	10.46%	
Servicer	5	8	5.23%	
Total	53	153	100.00%	

#### Agent Report Card

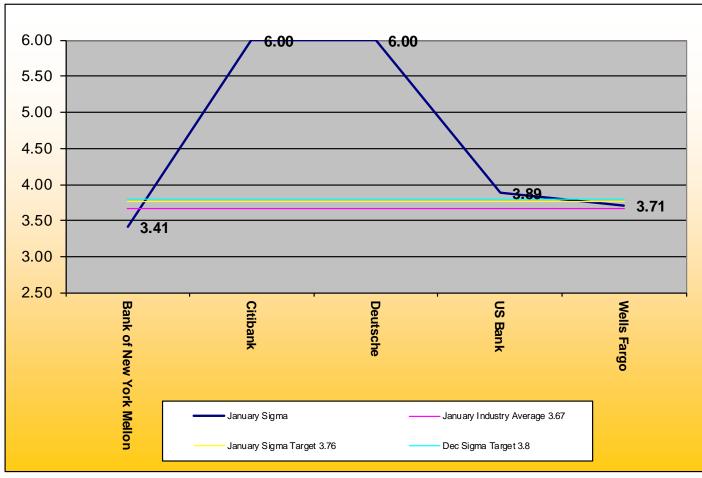
January's Aging Analysis

	>365		>180		180-120		119-90		<90	
Agent	# of Revisions	% of Agents Total Revisions								
Bank of New York	0	0.00%	0	0.00%	0	0.00%	1	2.04%	48	97.96%
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Deutsche Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	13	100.00%
US Bank	28	18.67%	15	10.00%	3	2.00%	3	2.00%	101	67.33%
Wells Fargo	0	0.00%	6	13.33%	0	0.00%	0	0.00%	39	86.67%
Total	28	10.89%	21	8.17%	3	1.17%	4	1.56%	201	78.21%

\*\*DTC is only processing revisions that are <90 days

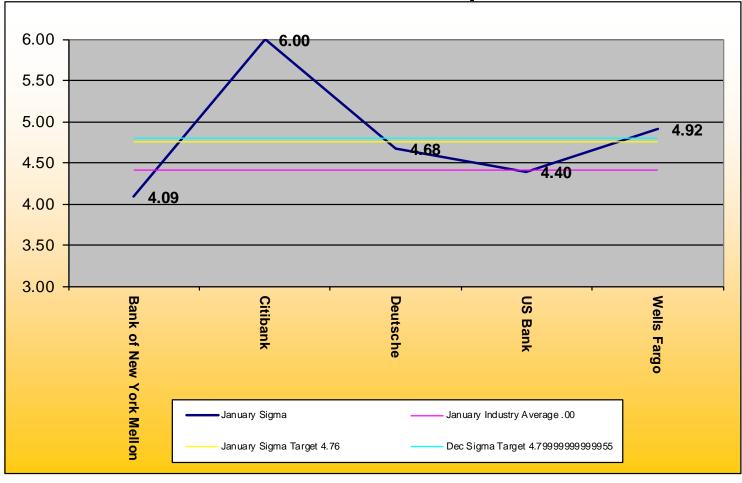
# Monthly Sigma Versus Targets Conforming Structured Securities - Payable 15/25

**Open rates at COB on P/D-1** 



## Monthly Sigma Versus Targets All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D



## Monthly Sigma Versus Targets All Structured Securities – Amended Rates

#### As a percentage of Total Rates

