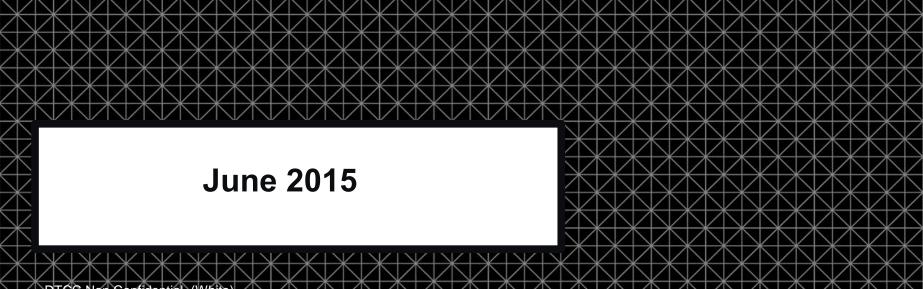


## **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

1) The unavailability of timely rate information.

2) Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <u>Green</u>.

## **Agent Report Card - Rankings**

### **Agent Report Card**

Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

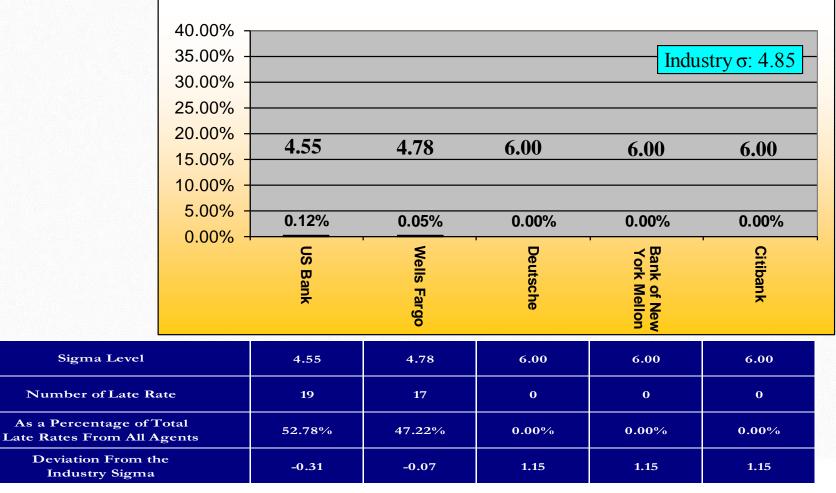
	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D	
Bank of New York Mellon	1	1	4	4	
Citibank	1	1	1	5	
Deutsche Bank	1	1	3	2	
US Bank	5	5	5	1	
Wells Fargo	4	4	2	3	

# **Conforming Late Rates**

CMO/ABS Payable on the 15th and 25th

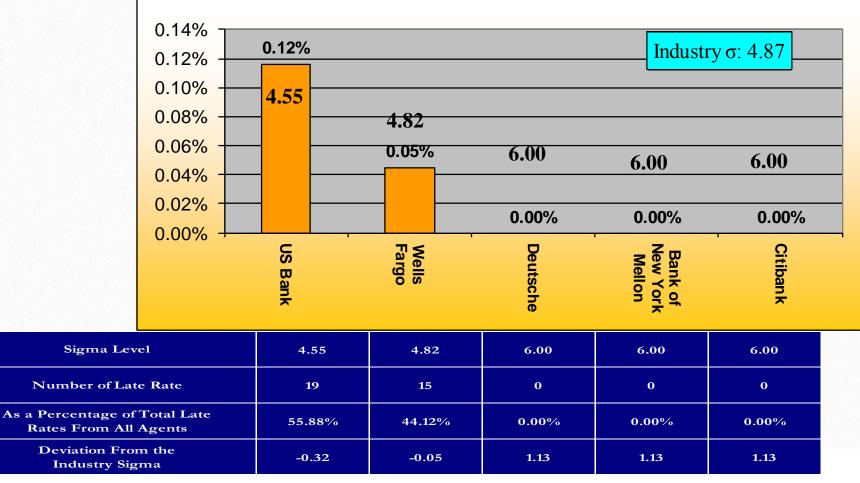
### Rates open at COB on P/D -1

As a percentage of an agent's total rates



## All Late Rates CMO/ABS Payable on the 15th and the 25th

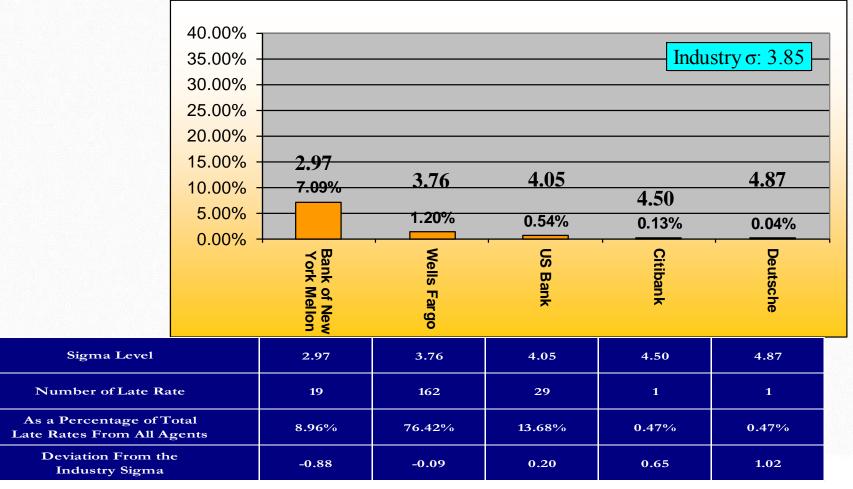
### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



### Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and

Rates open at COB on P/D –1

As a percentage of an agent's total rates

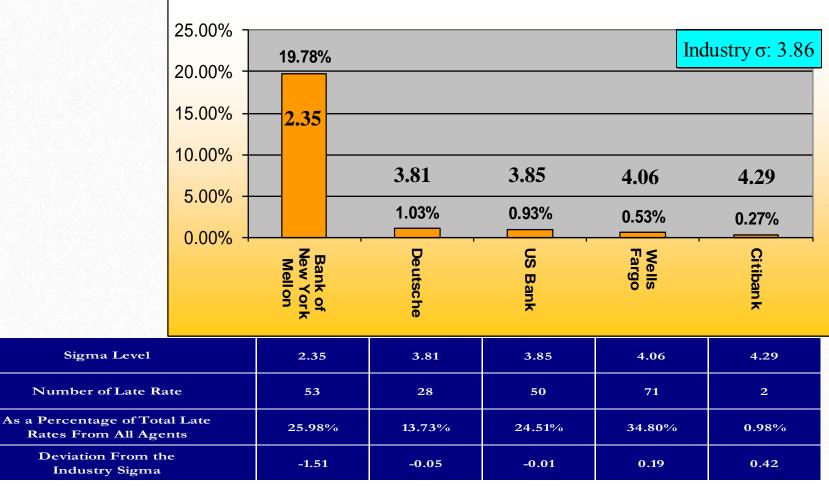


DTCC Non Confidential (White)

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### All Late Rates CMO/ABS Excluding Payable on the 15th and the

### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates

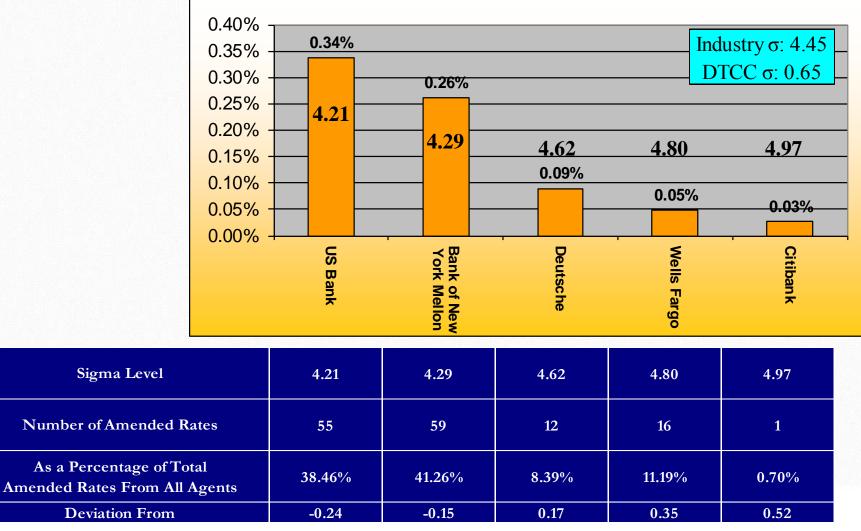


DTCC Non Confidential (White)

25th

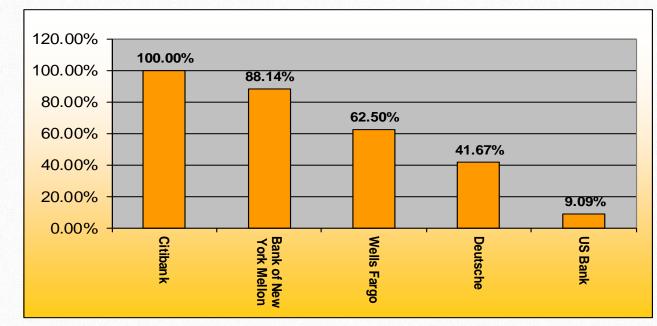
## All Amended Rates CMO/ABS

#### As a percentage of an agent's total rates



## All Amended Rates CMO/ABS

### 30 days+ after payable date As a percentage of an agent's total amended rates



Number of Amended Rates 30 Days +	1	52	10	5	5
As a Percentage of Total Amended Rates From All Agents	1.37%	71.23%	13.70%	6.85%	6.85%

#### Agent Report Card June Entity Responsible

Agent	Paying Agent	Calculation Agent	Servicer	Third Parties	Re- Securitization	Total	Percentage of Total	Total Allocation Volume	Revision Percentage Rate
BNY Mellon	36	16	0	3	2	57	19.93%	22,915	0.25%
Wells Fargo	0	33	11	13	0	57	19.93%	46,752	0.12%
U.S. Bank	77	21	18	1	3	120	41.96%	21,705	0.55%
Citi	0	0	1	0	0	1	0.35%	4,526	0.02%
Deutsche Bank	19	32	0	0	0	51	17.83%	16,058	0.32%
Total	132	102	30	17	5	286	100.00%	111,956	0.26%

#### **Agent Report Card**

#### June's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer			Percentage of Total @ Revision Level
Wells Fargo	Calculation Agent	6	33	25.00%
Deutsche Bank National Trust Company	Calculation Agent	9	27	20.45%
Mass Mutual	Calculation Agent	2	10	7.58%
Caliber Home Loans	Servicer	1	6	4.55%
Other		33	56	42.42%
Total		51	132	100.00%

### Agent Report Card

June's Root Cause Breakdown

Agent	Op	perational Err	or				Document
	As Paying As Calc. Agent Agent Other Calc. Agents and Servicers		Modification of Underlying Asset	Other	Late Payments on Assets	ambiguity at trust level	
Bank of New York	13	4	9	23	1	4	3
Deutsche Bank	4	19	0	5	17	6	0
СІТІ	0	0	1	0	0	0	0
US Bank	71	6	18	1	24	0	0
Wells Fargo	0	31	24	0	0	2	0
Total	88	88 60 52		29	42	12	3
	200						

#### Agent Report Card June's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Paying Agent	45.45%	88	44.00%	
Calculation Agent	37.66%	84	42.00%	
Servicer	11.69%	15	7.50%	
Third Parties (other than servicer/ calc. agent)	5.19%	13	6.50%	
Total	100.00%	200	100.00%	

### Agent Report Card

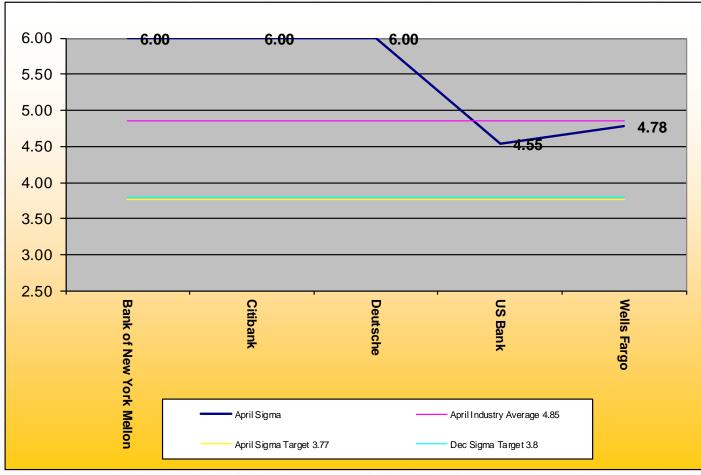
June's Aging Analysis

	>365		>180		180-120		119-90		<90	
Agent	# of Revisions	% of Agents Total Revisions								
Bank of New York	0	0.00%	0	0.00%	8	10.67%	10	13.33%	57	76.00%
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	100.00%
Deutsche Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	51	100.00%
US Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	120	100.00%
Wells Fargo	1	1.72\$	0	0.00%	0	0.00%	0	0.00%	57	98.28%
Total	1	0.33%	0	0.00%	8	2.62%	10	3.28%	286	97.77%

\*\*DTC is only processing revisions that are <90 days

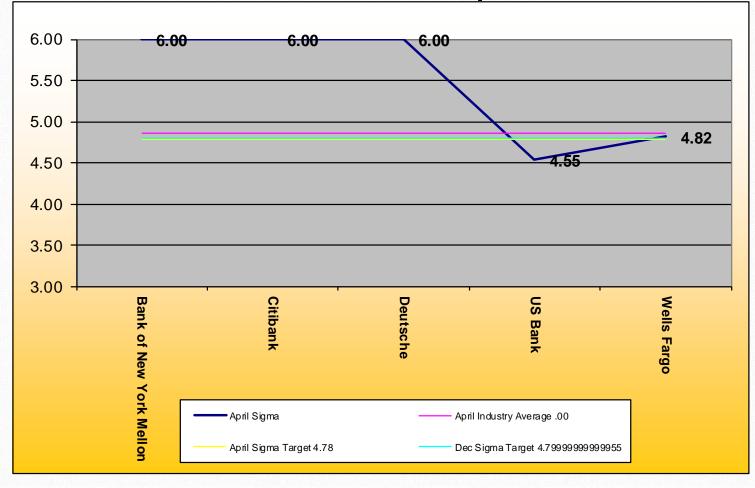
## Monthly Sigma Versus Targets Conforming Structured Securities - Payable 15/25

#### **Open rates at COB on P/D-1**



## Monthly Sigma Versus Targets All Structured Securities – Payable 15/25

Rates Received after 3:00pm on P/D



## Monthly Sigma Versus Targets All Structured Securities – Amended Rates

#### As a percentage of Total Rates

