

### **AGENT REPORT CARD**



This report highlights the performance of the top agents responsible for the processing of CMO/ABS securities in two specific areas of concern:

- 1)The unavailability of timely rate information.
- 2)Inaccurate rate information that requires amendment and therefore post payable date adjustments to DTCC's Clients.

The impact of each agent on last month's performance is reflected in bar charts showing "late/amended" information.

In addition, the top three agents with the best record in each category have been highlighted in <a href="Green">Green</a>.

### **Agent Report Card - Rankings**

#### **Agent Report Card**

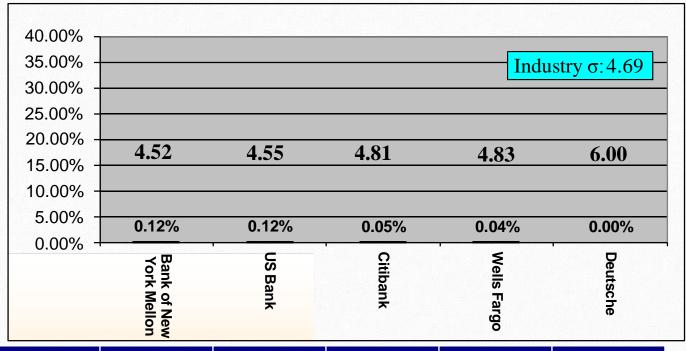
Rankings based on a percentage of an agent's total rates

(Best three in each category highlighted in green)

	Rates Open at COB P/D - 1	Late Rates after 3:00 pm Cut-off on P/D	Amended Announcements	Amended Announcements 30 Days + after P/D
Bank of New York Mellon	5	5	3	3
Citibank	3	1	2	2
Deutsche Bank	1	1	5	4
US Bank	4	4	1	1
Wells Fargo	Wells Fargo 2		4	5

# Conforming Late Rates CMO/ABS Payable on the 15th and 25th

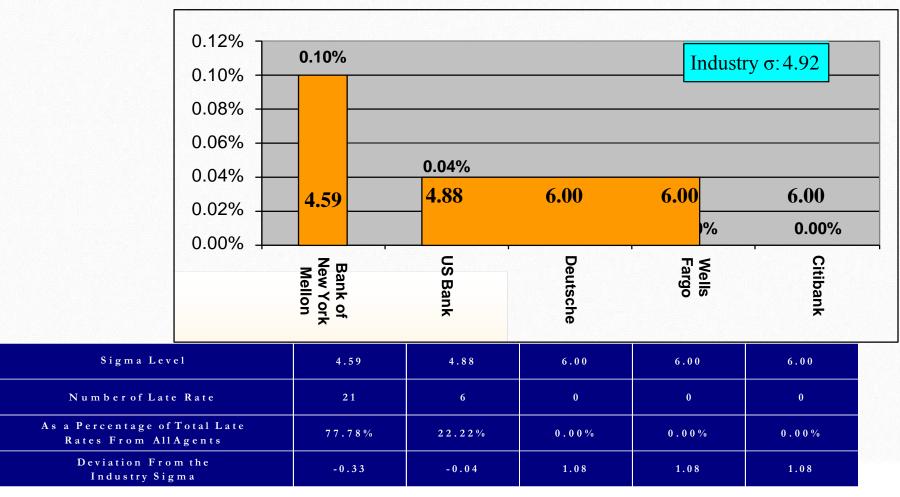
## Rates open at COB on P/D –1 As a percentage of an agent's total rates



Sigma Level	4.52	4.55	4.81	4.83	6.00
Number of Late Rate	2 6	19	2	14	0
As a Percentage of Total Late Rates From All Agents	42.62%	31.15%	3.28%	22.95%	0.00%
Deviation From the Industry Sigma	-0.17	-0.15	0.12	0.14	1.31

# All Late Rates CMO/ABS Payable on the 15th and the 25th

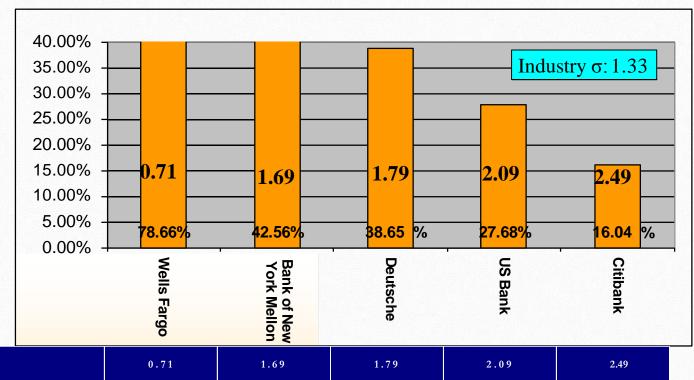
## After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



# **Conforming Late Rates CMO/ABS All Payable Date excluding the 15th and**

25th

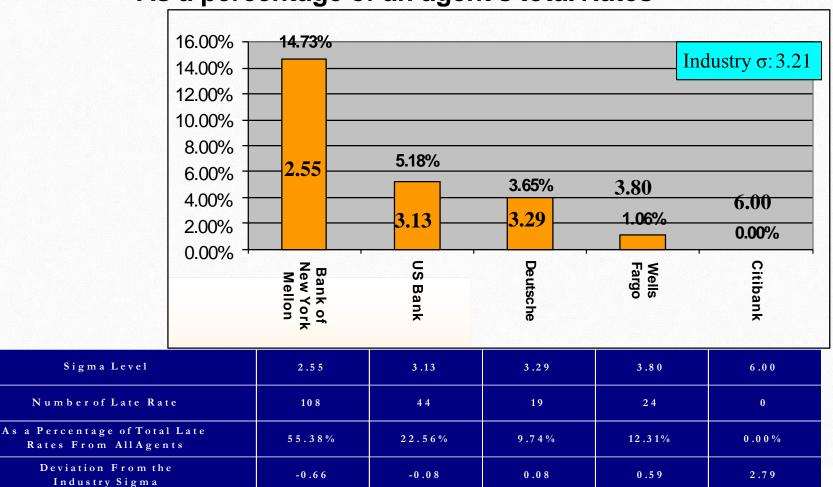
## Rates open at COB on P/D –1 As a percentage of an agent's total rates



Sigma Level	0.71	1.69	1.79	2.09	2.49
Number of Late Rate	1,780	312	201	2 3 5	17
As a Percentage of Total Late Rates From All Agents	69.94%	12.26%	7 .9 0 %	9 .2 3 %	0 .6 7 %
Deviation From the Industry Sigma	-0.62	0.36	0.46	0 .7 7	1.17

### **All Late Rates** CMO/ABS Excluding Payable on the 15th and the

#### After 3:00 p.m. EST on payable date and subsequent days As a percentage of an agent's total Rates



Sigma Level

## Agent Report Card March's Entity Responsible

Agent	Paying Agent	Calculation Agent	Servicer	Third Parties	Re- Securitization	Total	Percentage of Total	Total Allocation Volume	Revision Percentage Rate
BNY Mellon	35	17	3	8	0	63	22.95%	21,537	0.29%
Wells Fargo	0	38	35	4	0	77	26.83%	34,782	0.22%
U.S. Bank	74	11	8	1	0	94	32.75%	17,227	0.55%
Citi	2	1	0	0	0	3	1.05%	4,393	0.07%
Deutsche Bank	20	18	4	8	0	50	17.42%	12,814	0.39%
Total	131	85	50	21	0	287	100.00%	90,753	0.32%

#### **Agent Report Card**

March's Breakdown of Top Calculation Agents and Servicers Responsible for Revisions

Calculation Agent/Servicer	Calculation Agent or Servicer	Count @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level
Wells Fargo	Calculation Agent	2	30	22.22%
Deutsche Bank	Calculation Agent	6	16	11.85%
Caliber Home Loans	Servicer	1	16	11.85%
BNY Mellon	Calculation Agent	6	13	9.63%
Other		21	60	44.44%
Total		44	135	100.00%

#### **Agent Report Card**

#### Marchs Root Cause Breakdown

	0	perationa	Error						
Agent	As Paying Agent	As Calc. Agent	Other Calc. Agents and Servicers			Late Payments on Assets	Undetermined	Document ambiguity at trust level	Court-Related Issues
Bank of New York	21	9	15	6	6	6	0	0	0
Deutsche Bank	20	16	14	0	13	10	0	0	0
CITI	2	1	0	0	0	0	0	0	0
US Bank	50	6	12	3	23	0	0	0	0
Wells Fargo	0	30	47	0	0	0	0	0	0
Total	93	62	88	9	42	16	0	0	0
		243							

## Agent Report Card March's Breakdown of Operational Errors

Entity Initiating Revision	Percentage of Total @ Deal Level	Count @ Revision Level	Percentage of Total @ Revision Level	
Paying Agent	22	75	36.23%	
Calculation Agent	20	74	35.75%	
Servicer	13	45	21.74%	
Third Parties (other than servicer / calculation agent)	7	13	6.28%	
Total	62	207	100.00%	

#### **Agent Report Card**

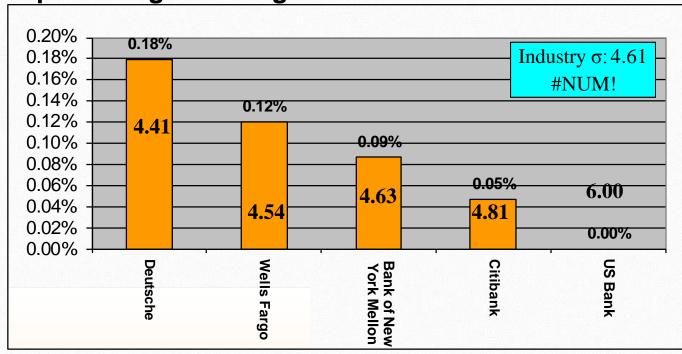
March's Aging Analysis

	>:	365	>1	L <b>80</b>	180	)- <b>120</b>	11	9-90	<	90
Agent	# of Revisions	% of Agents Total Revisions								
Bank of New York	8	10.26%	1	1.28%	6	7.69%	0	0.00%	63	80.77%
Citibank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	3	100.00%
Deutsche Bank	0	0.00%	0	0.00%	0	0.00%	0	0.00%	50	100.00%
US Bank	0	0.00%	2	2.08%	0	0.00%	0	0.00%	94	97.92%
Wells Fargo	0	0.00%	0	0.00%	0	0.00%	0	0.00%	77	100.00%
Total	8	2.63%	3	0.99%	6	1.97%	0	0.00%	287	94.41%

<sup>\*\*</sup>DTC is only processing revisions that are <90 days

# All Amended Rates CMO/ABS

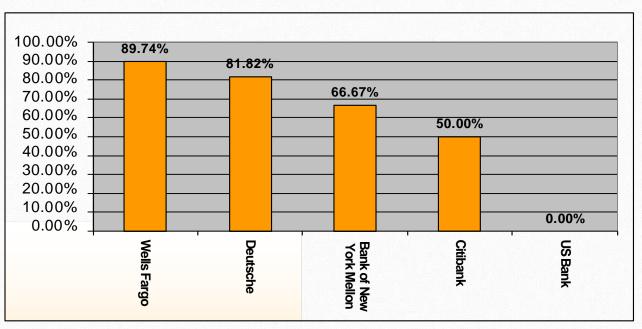
#### As a percentage of an agent's total rates



Sigma Level	4.41	4.54	4.63	4.81	6.00
Number of Amended Rates	22	39	18	2	0
As a Percentage of Total Amended Rates From All Agents	27.16%	48.15%	22.22%	2.47%	0.00%
Deviation From	-0.20	-0.07	0.02	0.20	1.39

# All Amended Rates CMO/ABS

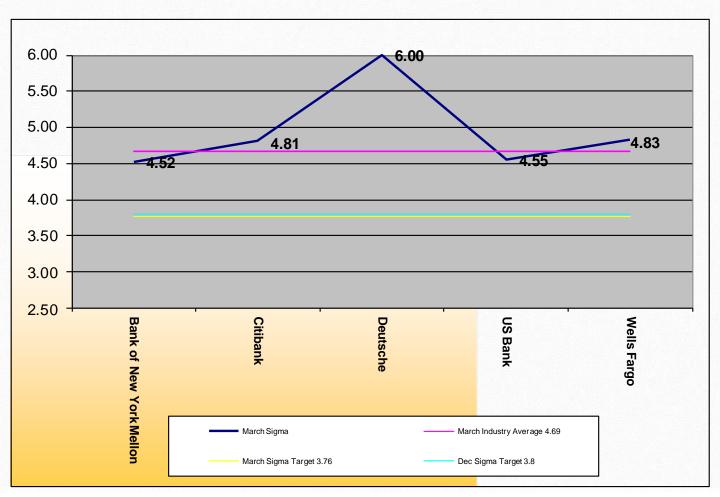
## 30 days+ after payable date As a percentage of an agent's total amended rates



Number of Amended Rates 30 Days +	35	18	12	1	0
As a Percentage of Total Amended Rates From All Agents	53.03%	27.27%	18.18%	1.52%	0.00%

# **Monthly Sigma Versus Targets**Conforming Structured Securities - Payable 15/25

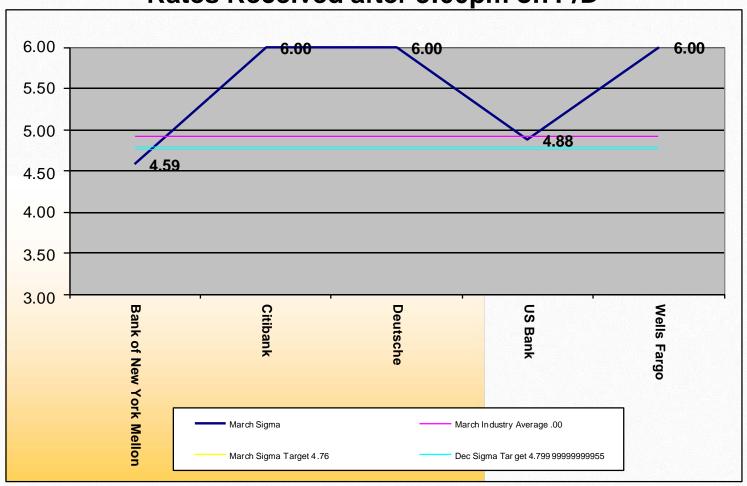
#### Open rates at COB on P/D-1



### **Monthly Sigma Versus Targets**

All Structured Securities - Payable 15/25





### Monthly Sigma Versus Targets

### All Structured Securities – Amended Rates

#### As a percentage of Total Rates

