

Securing Today. Shaping Tomorrow.™

# Asset Services Sigma- Agent Performance Report

September 2017 Data

November 9, 2017



#### **Executive Summary**

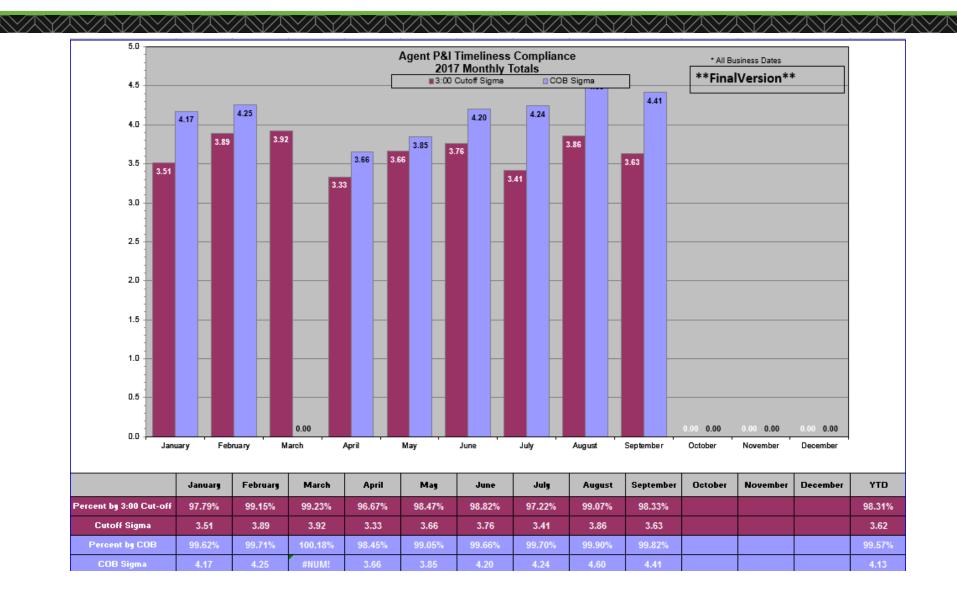
This report highlights the September 2017 performance of the top agents vs. industry targets. This report focuses on the following metrics:

Principal and Interest payment timeliness compliance - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for September 2017 was  $3.63\sigma$  (98.33%). This month's performance is below the target of  $3.67\sigma$  (98.50%).

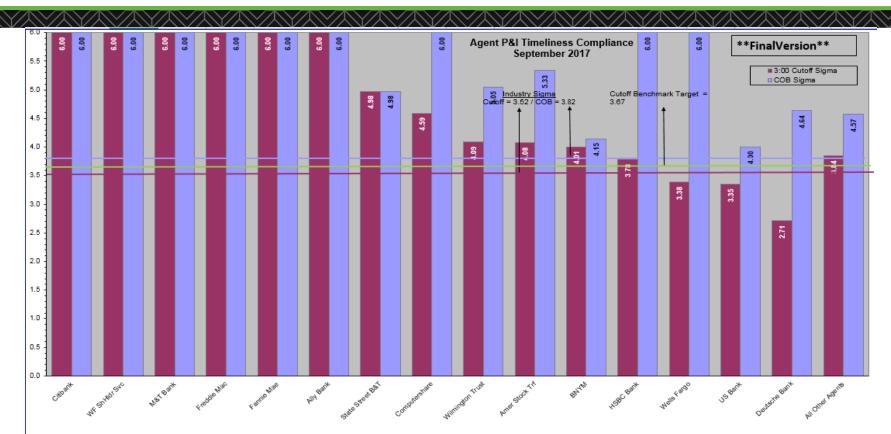
Principal and Interest allocations on payable date - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for September 2017 was  $4.41\sigma$  (99.82%). This month's performance is above the target of  $3.83\sigma$  (99.00%).

Please visit DTCC's web-site http://dtcc.com/asset-services/asset-services-performancemetrics.aspx for more detailed metric definitions and agent trend charts.

## **P&I Timeliness Compliance Monthly Trend**



### **P&I Timeliness Compliance – Agent Performance**

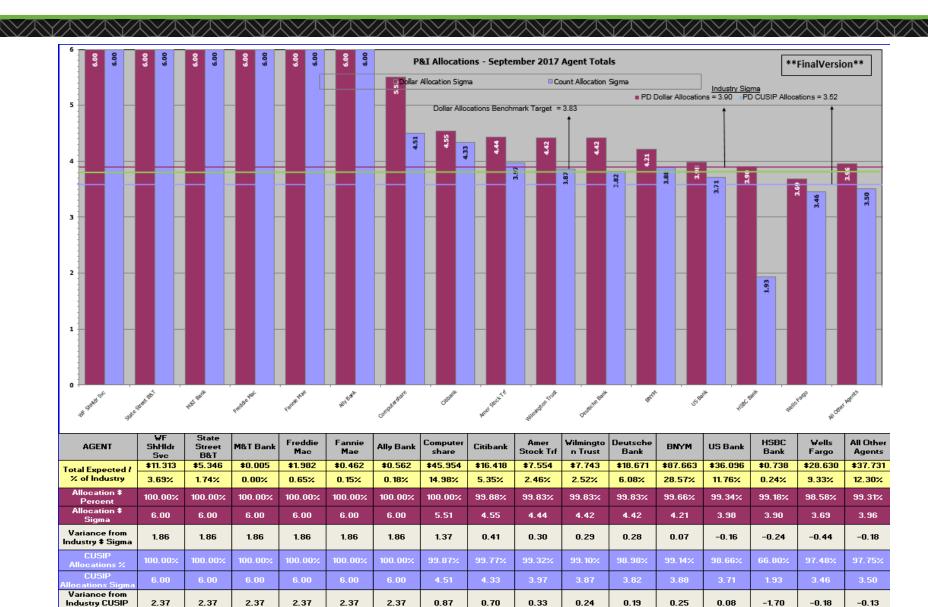


|                                  | Citibank | ¥F ShHidr<br>Svc | M&T Bank | Freddie<br>Mac | Fannie<br>Mae | Ally Bank | State<br>Street B&T |         | ¥ilmington<br>Trust | Amer<br>Stock Trf | BNYM   | HSBC<br>Bank | Wells Fargo | US Bank | Deutsche<br>Bank | All Other<br>Agents |
|----------------------------------|----------|------------------|----------|----------------|---------------|-----------|---------------------|---------|---------------------|-------------------|--------|--------------|-------------|---------|------------------|---------------------|
| % of Total<br>Allocations        | 5.38%    | 3.60%            | 0.00%    | 0.64%          | 0.15%         | 0.18%     | 1.70%               | 14.64%  | 2.62%               | 2.40%             | 29.06% | 0.38%        | 9.46%       | 12.39%  | 6.00%            | 11.41%              |
| Percent by 3:00 Cut-<br>off      | 100.00%  | 100.00%          | 100.00%  | 100.00%        | 100.00%       | 100.00%   | 99.97%              | 99.90%  | 99.52%              | 99.50%            | 99.39% | 98.88%       | 97.03%      | 96.76%  | 88.76%           | 99.05%              |
| Cutoff Sigma                     | 6.00     | 6.00             | 6.00     | 6.00           | 6.00          | 6.00      | 4.98                | 4.59    | 4.09                | 4.08              | 4.01   | 3.78         | 3.38        | 3.35    | 2.71             | 3.84                |
| Variance from<br>Industry Cutoff | 2.37     | 2.37             | 2.37     | 2.37           | 2.37          | 2.37      | 1.35                | 0.97    | 0.46                | 0.45              | 0.38   | 0.16         | -0.24       | -0.28   | -0.91            | 0.22                |
| Percent by COB                   | 100.00%  | 100.00%          | 100.00%  | 100.00%        | 100.00%       | 100.00%   | 99.97%              | 100.00% | 99.98%              | 99.99%            | 99.59% | 100.00%      | 100.00%     | 99.39%  | 99.91%           | 99.89%              |
| COB Sigma                        | 6.00     | 6.00             | 6.00     | 6.00           | 6.00          | 6.00      | 4.98                | 6.00    | 5.05                | 5.33              | 4.15   | 6.00         | 6.00        | 4.00    | 4.64             | 4.57                |

### **P&I Allocations Monthly Trend**



### **P&I Allocations – Agent Performance**



DTCC Internal (Green)

Sigma