

B #:	0851-13
Date:	5/20/13
То:	All Participants
Category:	Dividends
From:	Supervisor, Stock Dividend Department
Attention:	Dividend Managers, Cashiers, and Reorganization Managers
Subject:	Optional Dividend: Aegon N.V CUSIP: 007924103 Record Date: 05/21/2013 Payable Date: 06/14/13 Rate: 0.11 Euro per share which equates to a gross rate of USD \$0.141790 DTC EDS Cut-Off: 06/06/13 no later than 8:00 P.M. New York time

Aegon N.V has announced a dividend for year 2012 at a rate of 0.11 Euro payable in cash or new shares. Citibank is acting as the Transfer Agent for the company's New York Registry Shares (NYRS) program. The Dividend will be paid on 06/14/2013 to holders of record at close of business on 05/21/2013.

### Option #1 (Stock):

Holders may elect to receive the dividend in new shares of Aegon N.V. The stock price of the entitlement will be based on the average trading price on the Euronext Amsterdam Exchange for the five (5) trading days June 3 through June 7, 2013. This option is **not** subject to 15% withholding tax. Cash will be paid in lieu of fractional shares at DTC Participant level. (**Default Option**)

The value of the dividend in new shares, if elected, will be approximately equal to the value of the dividend in cash.

### Option #2 (Cash 15% Tax Withholding):

Holders may elect to receive the net dividend in cash. The gross distribution rate is USD \$0.141790 per share. **This option is subject to 15% withholding tax,** the net rate USD \$0.120521.

### Option #3 (Cash 0% Tax Withholding):

Holders may elect to receive the net dividend in cash at the gross distribution rate of USD \$0.141790

#### 0851-13

per share. This option not subject to 15% withholding tax, the net rate USD \$0.136790.

DTC participants must enter tax relief requests on DTC's EDS System and provide certain beneficial owner information through the Globe Tax system to certify that all or a portion of their position entitled to the applicable withholding tax rate. **DOCUMENTATION REQUIREMENT – PLEASE SEE GLOBE TAX NOTICE ACCOMPANYING THIS NOTICE FOR INSTRUCTIONS.** 

Participants who elect the Exempt for cash or stock election will also be charged a tax relief at source processing fee of \$0.005 per ADR. This tax relief processing fee is based on record date position and will be charged upon the allocation of the ADRs. This will make the dividend fee for Exempt elections **\$0.005** per ADR.

The dividend in cash is calculated using a Euro-U.S. Dollar exchange rate as reported by the European Central Bank on 05/16/2013.

THE DIVIDEND POSITION AND ALLOCATION HISTORY (DPAL) OPTION, ACCESSED VIA THE PTS DIVIDEND ANNOUNCEMENTS INQUIRY FUNCTION (DIVA), SHOULD BE USED TO CONFIRM YOUR RECORD DATE POSITION HISTORY.

PARTICIPANTS SHOULD SUBMIT ELECTION INSTRUCTIONS OVER THE PARTICIPANT TERMINAL SYSTEM (PTS) THROUGH THE ELECTIVE DIVIDEND SYSTEM (EDS) FUNCTION.

Participants not responding to the above options by 06/06/2013 no later than 8:00 P.M. New York time will receive shares with cash in lieu of fractions in accordance with Option #1

If there are any questions regarding this Important Notice, or the processing of related instructions via EDS, participants should contact DTC's Customer Help Line at (888) 382-2721.

Important Legal Information: The Depository Trust Company ("DTC") does not represent or warrant the accuracy, adequacy, timeliness, completeness or fitness for any particular purpose of the information contained in this communication, which is based in part on information obtained from third parties and not independently verified by DTC and which is provided as is. The information contained in this communication is not intended to be a substitute for obtaining tax advice from an appropriate professional advisor. In providing this communication, DTC shall not be liable for (1) any loss resulting directly or indirectly from mistakes, errors, omissions, interruptions, delays or defects in such communication, unless caused directly by gross negligence or willful misconduct on the part of DTC, and (2) any special, consequential, exemplary, incidental or punitive damages. To ensure compliance with Internal Revenue Service Circular 230, you are hereby notified that: (a) any discussion of federal tax issues contained or referred to herein is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties that maybe imposed under the Internal Revenue Code; and (b) as a matter of policy, DTC does not provide tax, legal or accounting advice and accordingly, you should consult your own tax, legal and accounting advisor before engaging in any transaction.



**AEGON N.V.** has announced an interim STOCK / CASH OPTIONAL dividend. Citibank acts as Transfer Agent for the company's Ney York Registry Shares ("NYRS") program.

Participants can use DTC's Elective Dividend System (EDS) function over the Participant Terminal System (PTS) or TaxRelief option on the Participant Browser System (PBS) web site to certify all or a portion of their position entitled to the applicable withholding tax rate. Use of EDS will permit entitlement amounts to be paid through DTC.

#### **STOCK OPTION IS THE DEFAULT OPTION**

On NYRS Pay Date, holders electing the **CASH OPTION** will receive this dividend net of the full Netherland statutory withholding tax of 15% with the possibility to reclaim as outlined in the below Eligibility Matrix:

DIVIDEND EVENT DETAILS		
COUNTRY OF ISSUANCE	NETHERLANDS	
ISSUE	AEGON N.V.	
CUSIP#	007924103	
TRANSFER AGENT	CITIBANK	
NYRS RECORD DATE	MAY 21, 2013	
NYRS PAY DATE	JUNE 14, 2013	
NYRS GROSS DIVIDEND RATE ON PAY DATE	TBD	
ORD GROSS DIVIDEND RATE ON PAY DATE	€0.11	
RATIO	1 ORD : 1 NYRS	
STATUTORY WHT RATE	15%	

CHARGES & DEADLINES (CASH OPTION ONLY)					
FILING METHOD	ВАТСН	PAYMENT METHOD	TRANSFER AGENT SERVICE CHARGE	MINIMUM SERVICE CHARGE PER BENEFICIAL OWNER	FINAL SUBMIS- SION DEADLINE (ALL NYC TIME)
RELIEF AT SOURCE	PAYMENT ON PAY DATE	EDS	\$0.005 per NYRS	\$0	ESP SUBMISSION, & DOCUMENTS JUNE 6, 2013 5 PM (NY) EDS ELECTION: JUNE 6, 2013 8 PM (NY)
QUICK REFUND	PRIMARY LONG FORM BATCH	CHECK	\$0.010 per NYRS	\$25	JUNE 21, 2013
LONG FORM	POST-EDS PROCESS; ONGOING	CHECK	\$0.010 per NYRS	\$25	OCTOBER 31, 2018

RELEIF AT SOURCE ("EDS") ELIGIBILITY MATRIX (CASH OPTION ONLY)			
RATE DESCRIPTION	RECLAIM RATE	ELIGIBLE RESIDENTS	DOCUMENTATION REQUIRED
EXEMPT - 0% RELIEF AT SOURCE	15%	US ARTICLE 35 - PENSIONS and IRAs under 401(a), 401(k), 457(b), 403(b), 408, 408(a), 501(a)	IRS FORM 6166 (MUST BE FOR 2013) & ESP SUBMISSION (SELECT RELIEF AT SOURCE OPTION) OR CLIENT LISTING

PARTICIPATING IN RELIEF AT SOURCE IS WHOLLY VOLUNTARY AND DISCRETIONARY, HOWEVER, IT IS THE ONLY WAY TO OBTAIN THE REDUCED WITHHOLDING TAX RATE ON THE PAYABLE DATE.

# LONG FORM / QUICK REFUND ELIGIBILITY MATRIX (CASH OPTION ONLY)

(CASH OF HON CIVET)				
RATE DESCRIPTION	RECLAIM RATE	ELIGIBLE RESIDENTS	DOCUMENTATION REQUIRED	
UNFAVORABLE - 15%	0%	Non-Treaty Countries	NONE	
FAVORABLE - 10% POST-PAY DATE LONG FORM ONLY	5%	Azerbaijan, Bahrain, China, Czech Republic, Hong Kong, India, Indo- nesia, Kuwait, Oman, Portugal, Qatar, Romania, Saudi Arabia, Slovak Republic, South Africa, Taiwan, United Arab Emirates, Venezuela	IB 92 UNIVERSEEL & CLIENT LISTING	
FAVORABLE - 10% POST-PAY DATE LONG FORM ONLY	5%	Ghana, Japan, United Kingdom	IB 93 UNIVERSEEL & CLIENT LISTING	
EXEMPT - 0% POST PAY-DATE	15%	US ARTICLE 36—CHARITIES under 501(a), 501(c)(3), 509(a)(1), 509(a)(2), 509(a)(3), 17-(b)	ESP SUBMISSION / CLIENT LISTING	
EXEMPT - 0% POST-PAY DATE	15%	US ARTICLE 35 - PENSIONS and IRAs under 401(a), 401(k), 457(b), 403(b), 408, 408(a), 501(a)	ESP SUBMISSION / CLIENT LISTING	
EXEMPT - 0% (FOREIGN TAX EXEMPT) POST-PAY DATE LONG FORM ONLY	15%	Any entity domiciled in a state in which it is not subject to tax on profits, as long as that state has an Exchange of Tax Information Agreement in place with the Netherlands, & that entity would not be subject to profits tax in the Netherlands if it were based therein.	CERTIFICATE OF RESIDENCY, ARTICLES OF ASSOCIATION, & DIV 16 "Refund for foreign bodies with exemption from profits tax"	

CONTACT DETAILS		
PRIMARY CONTACT	CANDICE MEDENICA	
DOMESTIC PHONE (U.S.)	1-800-628-4646	
DOMESTIC FAX (U.S.)	1-800-633-4646	
INTERNATIONAL PHONE	1-212-747-9100	
INTERNATIONAL FAX	1-212-747-0029	
EMAIL ADDRESS	CANDICE_MEDENICA@GLOBETAX.COM	
COMPANY	CITIBANK / GLOBETAX	
STREET ADDRESS	90 BROAD STREET 16 <sup>TH</sup> FLOOR	
CITY/STATE/ZIP	NEW YORK, NY 10004	
ADDITIONAL CONTACTS	KASEY HARBES	
	LEANN MAURICE	

## **ESP** Electronic Submission Portal

powered by GLOBETAX

Citibank, now offers ESP powered by GlobeTax, a paperless withholding tax reclaim process, for Exempt Organizations (qualified under Article 36 of the Tax Convention) and Exempt Pension Trusts (qualified under Article 35 of the Tax Convention) to participants holding NYRSs and New York Shares.

These claims should be submitted through the following web site. (Requires a one-time registration)

https://www.globetaxesp.com

Please contact Candice Medenica or Kasey Harbes at 1-800-628-4646 or via email at <a href="DutchESP@GLOBETAX.COM">DutchESP@GLOBETAX.COM</a> if you have any questions about this process.

### **PLEASE NOTE:**

WHEN SUBMITTING **RELIEF AT SOURCE** CLAIMS THROUGH ESP, **YOU MUST SELECT THE RELIEF AT SOURCE OPTION**AND SUBMIT ALL APPROPRIATE DOCUMENTATION BY THE DEADLINE SET FORTH IN THIS IMPORTANT NOTICE.

CLAIMS SUBMITTED BY ESP, SELECTING OPTIONS OTHER THAN RELIEF AT SOURCE, WILL NOT BE CONSIDERED FOR RELIEF AT SOURCE.

# **DESCRIPTION OF VARIOUS DOCUMENTATION (CASH OPTION ONLY)**

DOCUMENT NAME	DESCRIPTION	ORIGINAL / COPY	SIGNATURE REQUIRE- MENT
IRS FORM 6166	ISSUED BY THE INTERNAL REVENUE SERVICE, STATING THE NAME AND TAX PAYER IDENTIFICATION NUMBER OF THE BENEFICIAL OWNER. IT MUST BE FOR THE CURRENT TAX YEAR.	ORIGINAL PREFERRED / COPY ACCEPTED	IRS REPRESENTATIVE
IB 92 UNIVERSEEL	DUTCH TAX FORM REQUIRED FOR ANY BENEFICIAL OWNER, DOMICILED IN NON-REMITTANCE-BASED JURISDICTIONS, ATTEMPTING TO RECLAIM THE 5% ENTITLEMENT; THIS FORM MUST BE CERTIFIED BY THE BENEFICIAL OWNER'S LOCAL TAX OFFICE.	ORIGINAL	BENEFICIAL OWNER & MUST BARE THE STAMP OF LOCAL TAX AUTHORITY
IB 93 UNIVERSEEL	DUTCH TAX FORM REQUIRED FOR ANY BENEFICIAL OWNER, DOMICILED IN REMITTANCE-BASED JURISDICTIONS, ATTEMPTING TO RECLAIM THE 5% ENTITLEMENT; THIS FORM MUST BE CERTIFIED BY THE BENEFICIAL OWNER'S LOCAL TAX OFFICE.	ORIGINAL	BENEFICIAL OWNER & MUST BARE THE STAMP OF LOCAL TAX AUTHORITY
DIV 16	THIS FORM IS USED TO APPLY FOR A "REFUND FOR FOREIGN BODIES NOT SUBJECT TO ANY TAX ON PROFITS."  (SEE ELIGIBILITY MATRIX)	ORIGINAL	BENEFICIAL OWNER
CLIENT LISTING	A LISTING OF THE BENEFICIAL OWNERS NAMES, TAXPAYER ID NUMBERS, NUMBER OF SHARES, AND ENTITY TYPE (CHARITY OR PENSION).  THE CLIENT LISTING IS PROVIDED TO CITIBANK / GLOBETAX, BY THE PARTICIPANT, EITHER THROUGH ESP SUBMISSION, OR THROUGH TRADITIONAL HARD COPY RECLAIM REQUEST LETTER.  IF NOT SUBMITTING YOUR CLAIM VIA ESP, PLEASE CONTACT  DutchESP@GLOBETAX.COM TO PROCURE A RECLAIM REQUEST LETTER TEMPLATE.	ORIGINAL	DTC PARTICIPANT

# FREQUENTLY ASKED QUESTIONS (FAQs)

# **GENERAL QUESTIONS (CASH OPTION ONLY)**

QUESTION	ANSWER
WILL CITIBANK / GLOBETAX ACCEPT CLAIMS FILED DIRECTLY TO THEM BY BENEFICIAL OWNERS?	CITIBANK / GLOBETAX ONLY ACCEPTS CLAIMS FILED BY THE DTC PARTICIPANT WHO HELD THE SECURI- TIES THROUGH DTC AND ONLY TO THE EXTENT THAT DTC HAS REPORTED THESE HOLDINGS TO US AS VALID.
DO I NEED TO SUBMIT A SPLIT-LETTER?	NO. YOUR EDS ELECTIONS WILL BE USED IN PLACE OF THE TRADITIONAL "SPLIT-LETTER."
WILL I RECEIVE A DECLARATION IN LIEU OF DIVI- DEND NOTE ("DLD" or "CERT") FOR MY ARTICLE 35 PENSIONS OR ARTICLE 36 CHARITIES?	NO, GOING FORWARD, ALL DECLARATION IN LIEU OF DIVIDEND NOTES WILL BE MAINTAINED BY THE TRANSFER AGENT, TO BE RELEASED ONLY UPON WRITTEN REQUEST BY THE PARTICIPANT.
AM I REQUIRED TO FILE THROUGH ESP?	NO, YOU MAY SUBMIT A TRADITIONAL CLAIM THROUGH THE MAIL IF YOU CANNOT SUBMIT CLIENT DATA THROUGH ESP. WE STRONGLY SUGGEST LOGGING IN TO ESP TO DOWNLOAD THE TEMPLATE PROVIDED WHEN PREPARING YOUR CLAIM, REGARDLESS OF YOUR ULTIMATE SUBMISSION METHOD.
IS THERE ANY CASE IN WHICH A U.S. RESIDENT 401(a), 401(K), 457(b), 403(b), IRA, ROTH IRA, EMPLOYEE PENSION PLANS OR SIMPLE RETIREMENT ACCOUNT WOULD NOT QUALIFY FOR TREATY BENEFITS UNDER ARTICLE 35 OF THE TREATY BETWEEN THE US AND THE NETHERLANDS FOR THE AVOIDANCE OF DOUBLE TAXATION?	YES, FOR INSTANCE, THESE ACCOUNT TYPES WILL NOT BE CONSIDERED ELIGIBLE FOR TREATY BENEFITS UNDER ARTICLE 35 OF THE TREATY BETWEEN THE US AND THE NETHERLANDS FOR THE AVOIDANCE OF DOUBLE TAXATION IN ANY TAXABLE YEAR IF LESS THAN 70% OF THE TOTAL AMOUNT OF WITHDRAWALS FROM SUCH U.S. TRUST DURING THAT YEAR IS USED TO PROVIDE PENSION, RETIREMENT OR OTHER EMPLOYEE BENEFITS AS MEANT IN ARTICLE 35 OF THE ABOVE MENTIONED TREATY.

# FREQUENTLY ASKED QUESTIONS (FAQs) (CONTINUED)

## RELIEF AT SOURCE QUESTIONS (CASH OPTION ONLY)

QUESTION	ANSWER
DO I NEED TO PHYSICALLY SEND ANY DOCUMENTS TO CITIBANK / GLOBETAX IN ORDER TO PARTICI- PATE IN THE RELIEF AT SOURCE PROCESS?	YES, IN ADDITION TO SUBMISSION OF THE CLIENT LISTING, YOU MUST PROVIDE AN IRS FORM 6166 (CURRENT TAX YEAR) FOR EACH BENEFICIAL OWNER.
WILL I BE PAID THROUGH DTC FOR CLAIMS SUB- MITTED THROUGH THE RELIEF AT SOURCE PROC- ESS?	YES.
WILL A "DUTCH QUALIFICATION LETTER" SUFFICE IN LIEU OF A CURRENT YEAR IRS FORM 6166?	NO, AS OF JANUARY 1, 2013 THE DUTCH TAX AUTHORITY NO LONGER ACCEPTS THE DUTCH QUALIFICATION LETTER AS A MEANS OF PROVING EXEMPTION.
MY CLIENT IS UNABLE TO PROVIDE THE REQUIRED DOCUMENTATION BY THE RELIEF AT SOURCE DEADLINE. MAY I STILL SUBMIT THE CLAIM THROUGH ESP?	YES, YOU MAY EITHER PARTICIPATE IN THE QUICK REFUND OR ON-GOING LONG FORM PROCESSES, WITHIN THE STATUTE OF LIMITATIONS.
ONCE I SUBMIT A RELIEF AT SOURCE CLAIM, HOW LONG WILL IT TAKE TO BE PAID?	RELIEF AT SOURCE CLAIMS ARE PAID ON THE NYRS PAY DATE, THROUGH DTC.

# FREQUENTLY ASKED QUESTIONS (FAQs) (CONTINUED)

# QUICK REFUND QUESTIONS (CASH OPTION ONLY)

QUESTION	ANSWER
DO I NEED TO PHYSICALLY SEND ANY DOCUMENTS TO BNY MELLON IN ORDER TO PARTICIPATE IN THE QUICK REFUND PROCESS?	NO, YOU MUST ONLY PROVIDE THE BENEFICIAL OWNER BREAKDOWN VIA ESP.
WILL I BE PAID THROUGH DTC FOR CLAIMS SUB- MITTED THROUGH THE QUICK REFUND PROCESS?	NO, QUICK REFUNDS ON OPTIONAL EVENTS ARE PAID OUT BY CHECK.
ONCE I SUBMIT A QUICK REFUND CLAIM VIA ESP, HOW LONG WILL IT TAKE TO BE PAID?	WE ESTIMATE PAYMENT WITHIN APPROXIMATELY 8 TO 10 WEEKS OF PAY DATE.
DOES THE QUICK REFUND PROCESS HAVE A MINIMUM POSITION PER BENEFICIAL OWNER REQUIREMENT?	ANY CLAIM FOR BENEFICIAL OWNERS HOLDING LESS THAN 5,000 NYRS WILL BE AUTOMATICALLY HELD AND SUBSEQUENTLY FILED VIA THE TRADI- TIONAL LONG FORM PROCESS.

### FREQUENTLY ASKED QUESTIONS (FAQs) (CONTINUED)

### LONG FORM QUESTIONS (CASH OPTION ONLY)

QUESTION	ANSWER
HOW LONG DOES IT TAKE FOR PAYMENT ON LONG FORM CLAIMS?	APPROXIMATELY 4-6 MONTHS.
DOES THE LONG FORM PROCESS HAVE A MINIMUM POSITION REQUIRMENT PER BENEFICIAL OWNER?	NO, ALL CLAIMS WILL BE PROCESSEED THOUGH THERE IS A MINIMUM FEE OF \$25 PER BENEFICIAL OWNER.
WHAT WILL THE FEE BE IF A BENEFICIAL OWNER'S CLAIM IS FOR LESS THAN \$50?	CITIBANK / GLOBETAX IS WILLING TO WAIVE THE \$25 MINIMUM ON AN EXCEPTIONAL BASIS IN FAVOR OF A SPLIT OF THE RECLAIMED FUNDS OF 50/50 FOR ANY BENEFICIAL OWNER RECLAIMING LESS THAN \$50.
WILL I BE PAID THROUGH DTC FOR CLAIMS SUB- MITTED THROUGH THE LONG FORM PROCESS?	NO, YOU WILL BE PAID BY CHECK.

#### All Post-Electronic Reclaims filing LONG FORM:

U.S. residents and non-U.S. residents who have missed the RELIEF AT SOURCE and QUICK RE-FUND Process deadlines may file for a "LONG FORM" refund by submitting a claim via either ESP or traditional methods to Citibank / GlobeTax prior to the expiry of the right to claim. Based on their county, that period generally expires five (5) years from the end of the year in which the dividend was paid in the local market. Claims received after the long form deadline will be filed on a best effort basis at the discretion of Citibank / GlobeTax.

All tax information contained in this Important Notice is based on a good faith compilation of information obtained from multiple sources. The information is subject to change. Actual deadlines frequently vary from the statutory deadlines because of local market conditions and advanced deadlines set by local agents. To mitigate risk it is strongly advised that DTC Participants file their claims as soon as possible as the Transfer Agent and/or their agents will not be liable for claims filed less than six months before the specified deadline. In the event that local market rules, whether implemented by a local agent or a Tax Authority, conflict with the information provided in the important notice, either prior to or after publication, the local market rules will prevail.