## **DTCC** Important Notice The Depository Trust Company

B #:	821-13	
Date:	May 8, 2013	
То:	All Participants	
Category:	Dividends	
From:	International Services	
Attention:	Operations, Reorg & Dividend Magers, Partners & Cashiers	
Subject:	Tax Relief - Country: The Netherlands CSM N.V. CUSIP: 126382100	
	Record Date: 05/10/13 Payable Date: 06/12/13 EDS Post-Payable cut off: 06/27/2013 8:00 PM	

Participants can use DTC's Elective Dividend Sys(EDS) function over the Participant Terminal System (PTS) or TaxRelief option on the ParticipEmotwser System (PBS) westite to certify all or a portion of their position entitled to the applicable ithholding tax rate. Participants are urged to consult the PTS or PBS function TAXI or TaxInfo respective before certifying their elections over PTS or PBS.

Important: Prior to certifying tax withholding eleoptis, participants are understand, understand and comply with the information in the Legal Conditionstegory found on TAXI or TaxInfo in PTS or PBS respectively.

Questions regarding this Important Notice y be directed to GlobeTax at 212-747-9100.

DTCC offers enhanced access to all important notices via a Web-based subscription service. The notification system leverages RSS Newsfeeds, providing significant benefits including real-time updates and customizable delivery. To learn more and to set up your own DTCC RSS alerts, visithtp://www.dtcc.com/subscription\_form.php

Important Legal Information : The Depository Trust Company ("DTC") does not represent or warrant the accuracy, adequacy, timeliness, completeness or fitness for any particular purpose of the information on contained in this communication, which is bas ed in part on information obtained from third parties and not independently verified by DTC and which is provided as is. The information con tained in this communication is not intended to be a substitute for obtain ing tax advice from an appropriat e professional advisor. In pr oviding this communication, DTC shall not be liable for (1) any loss resulting directly or indirectly from mistakes, errors, omissions, interruptions, delays or defects in such communication, unless caused directly by gross negligence or willful misconduct on the part of DTC, a nd (2) any special, consequential, exemplary, incidental or punitive damages.

To ensure compliance with Internal Revenu e Service Circular 230, you are hereby noti fied that: (a) any discussion of federal ta x issues contained or referred to herein is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties that may be imposed under the Internal Revenue Code; and (b) as a matter of policy, DTC does not provide tax, legal or accounting advice an d accordingly, you should consult your own tax, legal and accounting advisor before en gaging in any transaction.



**CSM N.V.** has announced a cash dividend. Deutsche Bank acts as one of the depositaries for the company's American Depositary Receipt ("ADR") program.

Participants can use DTC's Elective Dividend System (EDS) function over the Participant Terminal System (PTS) or TaxRelief option on the Participant Browser System (PBS) web site to certify all or a portion of their position entitled to the applicable withholding tax rate. Use of EDS will permit entitlement amounts to be paid through DTC.

On ADR Pay Date, all holders will receive this dividend net of the full Netherland statutory withholding tax of 15% with the possibility to reclaim as outlined in the below Eligibility Matrix:

DIVIDEND EVE	ENT DETAILS
COUNTRY OF ISSUANCE	NETHERLANDS
ISSUE	CSM N.V.
CUSIP#	126382100
DEPOSITARY	DEUTSCHE BANK
ADR RECORD DATE	May 10, 2013
ADR PAY DATE	June 12, 2013
ADR GROSS DIVIDEND RATE ON PAY DATE	ТВА
ORD GROSS DIVIDEND RATE ON PAY DATE	€ 0.70
RATIO	1 ORD : 1 ADR
STATUTORY WHT RATE	15%

## **ELIGIBILITY MATRIX**

RATE DESCRIPTION	RECLAIM RATE	ELIGIBLE RESIDENTS	DOCUMENTATION REQUIRED
UNFAVORABLE - 15%	0%	Non-Treaty Countries	NONE
FAVORABLE - 10% POST-PAY DATE LONG FORM ONLY	5%	Azerbaijan, Bahrain, China, Czech Republic, Hong Kong, India, Indonesia, Kuwait, Oman, Portugal, Qatar, Romania, Saudi Arabia, Slovak Republic, South Africa, Taiwan, United Arab Emirates, Venezuela	IB 92 UNIVERSEEL & CLIENT LISTING
FAVORABLE - 10% POST-PAY DATE LONG FORM ONLY	5%	Ghana, Japan, United Kingdom	IB 93 UNIVERSEEL & CLIENT LISTING
EXEMPT - 0% POST PAY-DATE	15%	US ARTICLE 36—CHARITIES under 501(a), 501(c)(3), 509(a)(1), 509(a)(2), 509(a)(3), 17-(b)	ESP SUBMISSION / CLIENT LISTING
EXEMPT - 0% POST-PAY DATE	15%	US ARTICLE 35 - PENSIONS and IRAs under 401(a), 401(k), 457(b), 403 (b), 408, 408(a), 501(a)	ESP SUBMISSION / CLIENT LISTING
EXEMPT - 0% (FOREIGN TAX EXEMPT) POST-PAY DATE LONG-FORM ONLY	15%	Any entity domiciled in a state in which it is not subject to tax on profits, as long as that state has an Exchange of Tax Information Agreement in place with the Netherlands, & that entity would not be subject to profits tax in the Netherlands if it were based therein.	CERTIFICATE OF RESIDENCY, ARTICLES OF ASSOCIATION, & DIV 16 "Refund for foreign bodies with exemption from profits tax"

CHARGES & DEADLINES (NOTE: RECLAIM AVAILABLE ON CASH OPTION ONLY)							
FILING METHOD	BATCH	PAYMENT METHOD	AGENT	ISFER SERVICE \RGE	CHARC	SERVICE GE PER FICIAL NER	FINAL SUB- MISSION DEADLINE (ALL TIMES EST)
QUICK RECLAIM	PRIMARY LONG-FORM BATCH	EDS	\$0.01 p	ber ADR	\$2	25	JUNE 27, 2013
LONG-FORM	POST-EDS PROCESS; ONGOING	CHECK	\$0.01 p	ber ADR	\$2	25	OCT 31, 2018
	DESCRIPTION O	F VARIO	US DO	CUMEN		١	
DOCUMENT NAME	DESCRIP	TION		ORIGINA	AL / COPY	SIGNATUR	E REQUIREMENT
CLIENT LISTING	A LISTING OF THE BENEFICIAL OWNERS NAMES, TAXPAYER ID NUMBERS, NUMBER OF SHARES, AND ENTITY TYPE (CHARITY, PENSION, INDIVIDUAL, CORPO- RATION, ETC)			ORIC	GINAL	DTC P/	ARTICIPANT
DIV 16	THIS FORM IS USED TO APPLY FOR A "REFUND FOR FOREIGN BODIES NOT SUB- JECT TO ANY TAX ON PROFITS." (SEE ELIGIBILITY MATRIX)			ORIC	GINAL	BENEFI	CIAL OWNER
IB 92 UNIVERSEEL	DUTCH TAX FORM REQUIRED FOR ANY BENEFICIAL OWNER, DOMICILED IN <b>NON-REMITTANCE-BASED</b> JURISDICTIONS, ATTEMPTING TO RECLAIM THE 5% ENTITLEMENT; THIS FORM MUST BE CERTIFIED BY THE BENEFICIAL OWNER'S LOCAL TAX OFFICE.			ORIC	GINAL	& MUST BA	CIAL OWNER ARE THE STAMP - TAX AUTHOR- ITY
IB 93 UNIVERSEEL	DUTCH TAX FORM REQUIRED FOR ANY BENEFICIAL OWNER, DOMICILED IN <b>REMITTANCE-BASED</b> JURISDICTIONS, ATTEMPTING TO RECLAIM THE 5% ENTITLEMENT; THIS FORM MUST BE CERTIFIED BY THE BENEFICIAL OWNER'S LOCAL TAX OFFICE.			ARE THE STAMP TAX AUTHOR-			

## ESP Electronic Submission Portal

powered by GLOBETAX

DEUTSCHE BANK, now offers ESP powered by GlobeTax, a paperless withholding tax reclaim process, for Exempt Organizations (qualified under Article 36 of the Tax Convention) and Exempt Pension Trusts (qualified under Article 35 of the Tax Convention) to participants holding ADRs and New York Shares.

These claims should be submitted through the following web site. (Requires a one-time registration)

https://www.globetaxesp.com

Please contact Mr. Brendan Jordan or Ms. Leann Maurice at 1-800-876-0959 or via email at DutchESP@GLOBETAX.COM if you have any questions about this process.

FREQUENTLY ASKED QUESTIONS (FAQs)				
GENERAL QUESTIONS				
QUESTION	ANSWER			
DO I NEED TO SUBMIT A SPLIT-LETTER?	NO, YOUR EDS ELECTIONS WILL BE USED IN PLACE OF THE TRADITIONAL "SPLIT-LETTER."			
WILL I RECEIVE A DECLARATION IN LIEU OF DIVI- DEND NOTE ("DLD" or "CERT") FOR MY ARTICLE 35 OR ARTICLE 36 POSITIONS?	NO, GOING FORWARD, ALL DECLARATION IN LIEU OF DIVIDEND NOTES WILL BE MAINTAINED BY THE DEPOSITARY, TO BE RELEASED ONLY UPON WRIT- TEN REQUEST BY THE PARTICIPANT.			
AM I REQUIRED TO FILE THROUGH ESP?	NO, YOU MAY SUBMIT A TRADITIONAL CLAIM THROUGH THE MAIL IF YOU CANNOT SUBMIT CLIENT DATA THROUGH ESP. WE STRONGLY SUGGEST LOGGING IN TO ESP TO DOWNLOAD THE TEMPLATE PROVIDED WHEN PREPARING YOUR CLAIM, REGARDLESS OF YOUR ULTIMATE SUBMISSION METHOD.			
IS THERE A RELIEF AT SOURCE PROCESS FOR THIS EVENT?	NO, RELIEF AT SOURCE IS NOT AVAILABLE FOR THIS EVENT.			
IS THERE ANY CASE IN WHICH A U.S. RESIDENT 401(a), 401(K), 457(b), 403(b), IRA, ROTH IRA, EM- PLOYEE PENSION PLANS OR SIMPLE RETIREMENT ACCOUNT WOULD NOT QUALIFY FOR TREATY BENEFITS UNDER ARTICLE 35 OF THE TREATY?	These account types <b>WILL NOT</b> be considered eligible for treaty benefits under Article 35 of the treaty in any taxable year if <b>less than 70%</b> of the total amount of withdrawals from such U.S. trust during that year is used to provide pension, retirement or other employee benefits as meant in Article 35 of the treaty.			
WILL DEUTSCHE BANK /GLOBETAX ACCEPT CLAIMS FILED DIRECTLY TO THEM BY BENEFICIAL OWN- ERS?	DEUTSCHE BANK / GLOBETAX ONLY ACCEPTS CLAIMS FILED BY THE DTC PARTICIPANT WHO HELD THE SECURITIES THROUGH DTC AND ONLY TO THE EXTENT THAT DTC HAS REPORTED THESE HOLD- INGS TO US AS VALID.			
QUICK RECLAIM QUESTIONS				
QUESTION	ANSWER			
DO I NEED TO PHYSICALLY SEND ANY DOCUMENTS TO DEUTSCHE BANK / GLOBETAX IN ORDER TO PARTICIPATE IN THE QUICK RECLAIM PROCESS?	NO, YOU MUST ONLY PROVIDE THE BENEFICIAL OWNER BREAKDOWN VIA ESP.			
WILL I BE PAID THROUGH DTC FOR CLAIMS SUB- MITTED THROUGH THE QUICK RECLAIM PROCESS?	YES.			
ONCE I SUBMIT A QUICK REFUND CLAIM VIA ESP, HOW LONG WILL IT TAKE TO BE PAID?	WE ESTIMATE PAYMENT WITHIN APPOXIMATELY 6 to 8 WEEKS OF PAY DATE.			
DOES THE QUICK RECLAIM PROCESS HAVE A MINIMUM POSITION PER BENEFICIAL OWNER REQUIREMENT?	ANY CLAIM FOR BENEFICIAL OWNERS HOLDING LESS THAN 5,000 ADRs WILL BE AUTOMATICALLY HELD AND SUBSEQUENTLY FILED VIA THE TRADI- TIONAL LONG-FORM PROCESS.			

LONG-FORM QUESTIONS				
QUESTION	ANSWER			
HOW LONG DOES IT TAKE FOR PAYMENT ON LONG -FORM CLAIMS?	APPROXIMATELY 4-6 MONTHS.			
DOES THE LONG-FORM PROCESS HAVE A MINIMUM POSITION REQUIRMENT PER BENEFICIAL OWNER?	NO, ALL CLAIMS WILL BE PROCESSEED THOUGH THERE IS A MINIMUM FEE OF \$25 PER BENEFICIAL OWNER.			
WHAT WILL THE FEE BE IF A BENEFICIAL OWNER'S CLAIM IS FOR LESS THAN \$50?	DEUTSCHE BANK / GLOBETAX IS WILLING TO WAIVE THE \$25 MINIMUM ON AN EXCEPTIONAL BASIS IN FAVOR OF A SPLIT OF THE RECLAIMED FUNDS OF 50/50 FOR ANY BENEFICIAL OWNER RECLAIMING LESS THAN \$50.			
WILL I BE PAID THROUGH DTC FOR CLAIMS SUB- MITTED THROUGH THE LONG-FORM PROCESS?	NO, YOU WILL BE PAID BY CHECK.			

All Post-Electronic Reclaims filing Long-Form:

U.S. residents and non-U.S. residents who have missed the Relief at Source and Quick Reclaim Process deadlines may file for a "long-form" refund by submitting a claim via either ESP or traditional methods to DEUTSCHE BANK / GlobeTax prior to the expiry of the right to claim. Based on their county, that period generally expires five (5) years from the end of the year in which the dividend was paid in the local market. Claims received after the long form deadline will be filed on a best effort basis at the discretion of DEUTSCHE BANK / GlobeTax.

CONTACT DETAILS				
PRIMARY CONTACT	CANDICE MEDENICA			
DOMESTIC PHONE (U.S.)	1-800-876-0959			
DOMESTIC FAX (U.S.)	1-866-888-1120			
INTERNATIONAL PHONE	1-212-747-9100			
INTERNATIONAL FAX	1-212-747-0029			
EMAIL ADDRESS	DutchESP@GlobeTax.COM			
COMPANY	DEUTSCHE BANK / GLOBETAX			
STREET ADDRESS	90 BROAD STREET 16 <sup>TH</sup> FLOOR			
CITY/STATE/ZIP	NEW YORK, NY 10004			
ADDITIONAL CONTACTS	KASEY HARBES			
	LEANN MAURICE			

All tax information contained in this Important Notice is based on a good faith compilation of information obtained from multiple sources. The information is subject to change. Actual deadlines frequently vary from the statutory deadlines because of local market conditions and advanced deadlines set by local agents. To mitigate risk it is strongly advised that DTC Participants file their claims as soon as possible as the depositary and/or their agents will not be liable for claims filed less than six months before the specified deadline. In the event that local market rules, whether implemented by a local agent or a Tax Authority, conflict with the information provided in the important notice, either prior to or after publication, the local market rules will prevail.