DTCC is announcing the launch of its new real-time, centralized communications service for the mutual fund industry, MF INFO XCHANGE. The first communications center of its kind from DTCC’s Wealth Management Services, MF INFO XCHANGE facilitates and standardizes the delivery and receipt of time-critical notifications on a single platform.

Prior to the launch of MF INFO XCHANGE, corporate actions, service disruptions and other alerts that typically require a broad communication from funds to their intermediary partners would have to be exchanged via fax, email or phone calls – a manual and time-consuming process prone to errors. Upon the launch of MF INFO XCHANGE, users will have the ability to send notifications of certain corporate actions and DTCC anticipates expanding the types of notifications that can be sent using MF INFO XCHANGE based on client collaboration.

BENEFITS OF MF INFO XCHANGE:
- Clarifies and streamlines communication process.
- Event calendar effectively organizes, prioritizes and manages fund events and includes the ability to view notifications and track both upcoming and past events with historical information.
- Increases productivity and certainty through an intuitive and dynamic web interface.
- Ensures real-time notification(s) via DTCC’s secure network.
- Integrates easily since no coding is required; clients can immediately begin using the service once provisioned.

TO GET STARTED WITH MF INFO XCHANGE:
Please contact your NSCC Relationship Manager or the Account Management Team at (212) 855-8877.

communications-for-mutual-fund-industry). A user guide will be available in December in the Learning Center (https://dtcclearning.com/products-and-services/mutual-fund-services/).