

PREPARE FOR 10-DAY GOLDEN WEEK

2019年3月26日

Dear clients

The government of Japan has promulgated and enforced a decree that designates the day of the new Emperor's Accession to the Throne and the day of the Enthronement Ceremony as national holidays (Act No. 99 of 2018). Accordingly, the ten consecutive days from April 27, 2019 (Sat.) and May 6, 2019 (Mon.) will be non-business days for DTCC Data Repository (Japan) K.K.. Please note that Position Reports and JFSA ROR (Repository Output Reports) will be removed after 7 days from GTR web portal. We recommend that clients save their Batch download reports and other necessary reports to a secured local drive on your own. JFSA Exception report will accumulate all the error/warning exceptions, so clients can check those data after golden week holidays. Once the reports are purged from the web portal, it is not possible to re-generate them.

GTR (Global Trade Repository) will operate non-JFSA related reporting throughout the golden week holidays. Please refer to the following contact list in case you need GTR product support. (English only/ No Japanese language support available)

Contact Information of GTR Support

<i>Teams</i>	<i>Email</i>	<i>Hotline</i>	<i>Options</i>
<i>Production Support</i>	GTRSupport@dtcc.com	<i>US and Canada: +1-888-382-2721, UK and Europe: +44-20-7136-6328, Singapore: +65-66227349 Hong Kong: +852-30134523 Australia: +61-282281602</i>	<i>3 then 3 then 1</i>
<i>UAT Support</i>	GTRUATSupport@dtcc.com		<i>3 then 3 then 2</i>
<i>Onboarding</i>	GTR-Onboarding@dtcc.com		<i>3 then 3 then 3</i>
<i>Billing Support</i>	GTRBillingInquiries@dtcc.com		<i>3 then 3 then 4</i>
<i>Connectivity Support</i>	GTRConnectivity@dtcc.com		<i>3 then 3</i>

For more information, kindly contact DDRJ

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