



Gloria Lio

Managing Director, Head of Enterprise Services

Gloria Lio serves as Managing Director, Head of Enterprise Services, at DTCC where she is responsible for developing the organization's strategy to serve as a proactive driver of value to the business and a strategic partner to our clients. Gloria leads new opportunities to maximize the value of our shared services and functions, such as Enterprise Business and Client Operations, both internally and for the benefit of our clients and the industry. Gloria has recently introduced new functions within Enterprise Services as the organization takes on a broader role in elevating the firm, including Enterprise Data Solutions, the Enterprise Resiliency Office and Enterprise Digital Solutions. Gloria is also a member of the DTCC Executive Committee.

Gloria has recently expanded her responsibilities to include oversight of the DTCC Regional Administrative Management Group, which is comprised of our regional leadership teams and provides consistent sharing of best practices across our offices globally. Additionally, she is actively engaged with our Employee Resource Groups and a strong advocate for mentorship, participating in both internal and external mentorship programs.

Gloria has over 25 years of experience in financial services, serving in a number of senior-level roles including most recently at BNY Mellon, where she was Global Head of Custody and Middle Office Operations. Prior to that, Gloria spent 20 years at Goldman Sachs, where she held several global and regional operational-related leadership roles.

Gloria earned a bachelor's degree in business administration from Pace University.