



F.A.Q. DTCC GMEI: NEW WEBSITE

Q: WHAT IS DTCC GMEI?

A: The DTCC Global Markets Entity Identifier (GMEI) Utility is the LEI issuance platform operated by DTCC via its affiliate Business Entity Data B.V. (BED B.V.) which is an accredited Local Operating Unit (LOU) in the federated Legal Entity Identifier (LEI) system managed by the GLEIF.

Q: WHAT IS CHANGING?

A: The GMEI Utility platform will move to a new URL with an enhanced user experience on February 20, 2023. The upgraded service will henceforth be known as DTCC GMEI.

The technology utilized to create the new site will provide clients more transparency into where their records sit in processing and for clients using other DTCC services will enable future integration, like MyDTCC, which will support access of the enhanced service.

The enhanced service features a new user interface (UI), updated process flows, in-application document capture functionality, and integration with MyDTCC as the unified method to access DTCC product offerings.

Q: WHAT ARE THE BENEFITS OF THE NEW GMEI SITE?

A: Some of the benefits of the new website are:

- GMEI's deeper integration with DTCC; By keeping your LEI with us, you will streamline their processes and increase efficiency.
- Upload files directly to the new site
 - New technology enhances the quality of data entered and used on the site

Q: HOW WILL THE NEW SITE AFFECT ME?

A: The GMEI service will be accessed via a new URL with new credentials, which will be emailed to you the week before go-live by crsunmonitored@dtcc.com. The new URL, <https://gmei.dtcc.com>, is officially active as of February 20, 2023.

Clients who try to access GMEI through the previous URL <https://www.gmeiutility.org/> after the new site goes live will be redirected to the new URL, <https://gmei.dtcc.com>.

Q: HOW CAN EXISTING USERS SIGN INTO THE NEW SITE?

A: Your new username and password will be sent to you in two separate emails from crsunmonitored@dtcc.com the week before the new site goes live. Use these to log in to GMEI via the new URL. You can reset the provided credentials once you log in for the first time. You can also use these new credentials to access GMEI via the MyDTCC portal at <https://portal.dtcc.com>.

Q: HOW CAN NEW USERS CREATE AN ACCOUNT ON GMEI?

A: You may complete the form on the on the [GMEI homepage](#) by clicking the Create Account button.

Q: HAVE MORE QUESTIONS?

A: Please contact us at customerservice@gmeiutility.org and reference your case number if you have one. For urgent inquiries, call 212-855-8680. If we are unable to attend your call, please leave a message stating the case reference, LEI and inquiry subject (Registration/Renewal/Challenge) and we will contact you.

Users can reset their own password through the self-service password management feature, which can be accessed by clicking on "Forgot your Password?" on [MyDTCC](#). If users experience issues, please [contact us](#).

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