F.A.Q. ITP WEB PORTAL

WHAT IS THE INSTITUTIONAL TRADE PROCESSING (ITP) USER INTERFACE (UI) VISION AND STRATEGY?

The ITP UI vision is to provide users a single integrated UI for centralized trade management, providing users access to all ITP services in one place, enabling an end-to-end post-trade view.

To achieve this vision, we are building a new ITP UI that supports all ITP capabilities and is easily extendable for future requirements.

WHEN WILL THE ITP UI VISION BE DELIVERED?

The first step in the realization of our ITP UI vision came for users of our DTCC Exception Manager service last year with the initial launch of Exception Manager functionality and dashboard within the new ITP UI. Our next important milestone was the launch of the ITP web portal in summer 2021, and the first phase of upgrading our existing CTM Settlement Notification and Third Party Notification functionalities to the new UI.

WHAT IS THE ITP WEB PORTAL?

The ITP web portal is a new centralized location for web users to access all ITP services online. The portal has tiles for each ITP service, providing a consolidated user experience. All ITP products and services will be included.

When each tile is clicked, a separate browser tab will open with that application launched. Most services including ALERT®, CTM™, Exception Manager, inSITE, TradeSuite Web and Settlement Notifications will support single sign-on, eliminating the need to log in to multiple platforms.

GMEI®, Margin Transit Utility (MTU), Confirm Archive and ITP Data Analytics can be accessed via the ITP web portal, however you will continue to log in separately once those platforms are launched.
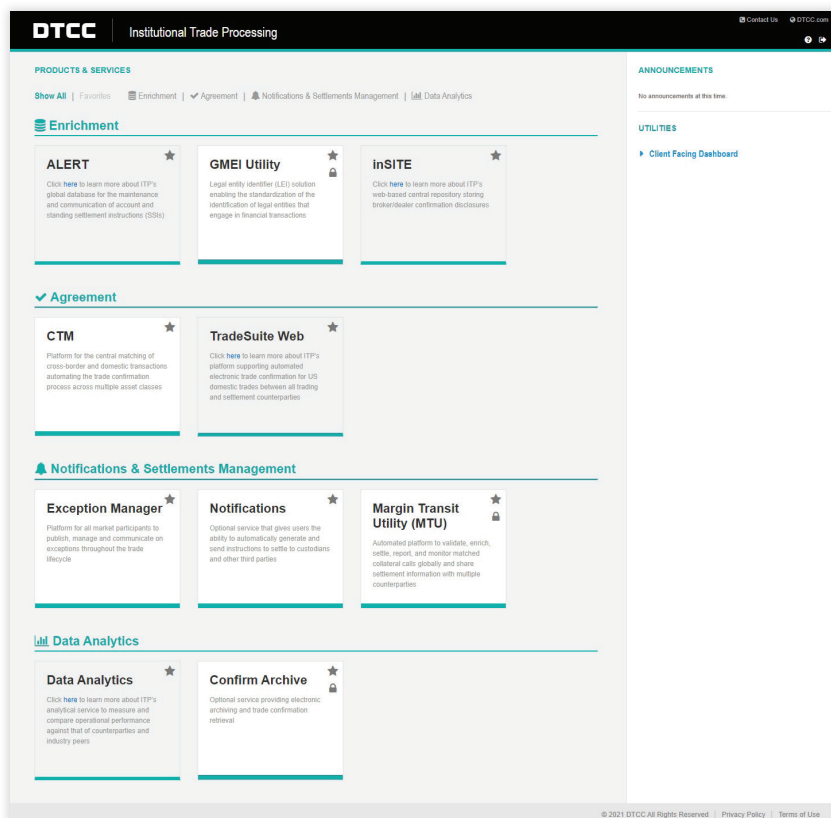
If a user is not permissioned for an ITP service, that tile will still be displayed on the portal but greyed out with a link for "more information."

WHAT ARE THE BENEFITS OF THE NEW ITP WEB PORTAL?

The new ITP web portal will provides users with the following benefits:

- Offer one central place for web users to access all ITP services
- Provide a consistent look and feel across all ITP services, resulting in a more streamlined user experience
- Support single sign-on for most ITP services, eliminating the need to log into multiple platforms
- Provide direct access to the ITP page of the DTCC Learning Center

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WHAT DOES THE NEW ITP WEB PORTAL LOOK LIKE?

WHEN WILL THE ITP WEB PORTAL BE AVAILABLE?

The new ITP web portal was launched in late summer 2021 and is currently available to all ITP clients.

HOW DO USERS LOG IN TO THE NEW ITP WEB PORTAL?

The ITP web portal can be accessed via the following URL: https://itp.dtcc.com for Production (and https://itppse.dtcc.com for Client Test). The ITP web portal is supported exclusively via Google Chrome web browser and users must log in using their ServiceCentral email address and password. Registration for a free ServiceCentral account can be done via the **ServiceCentral home page**.

WILL USE OF THE NEW ITP WEB PORTAL BE MANDATORY OR IS THIS OPTIONAL?

We will encourage all users to access ITP products and services via the new ITP web portal due to the benefits mentioned above however, at this time, use of the ITP web portal will only be mandatory for:

- clients utilizing DTCC Exception Manager
- clients utilizing CTM Settlement Notification and Third Party Notification functionalities via the new Notifications UI

All other ITP services will still be accessible via the existing application URLs and user credentials specific for that application. For this reason, users will still be prompted when their individual application passwords are expiring and must keep these up to date.

IS THERE ANYTHING I NEED TO DO NOW?
WHERE CAN I GO IF I HAVE QUESTIONS?

In order to take full advantage of the ITP web portal, we encourage all clients to ensure that their firm supports Google Chrome and that they have a current ServiceCentral account. For additional questions, please contact us via **ServiceCentral**.

FOR MORE INFORMATION

Please contact your Relationship Manager
or visit **www.dtcc.com/itp**