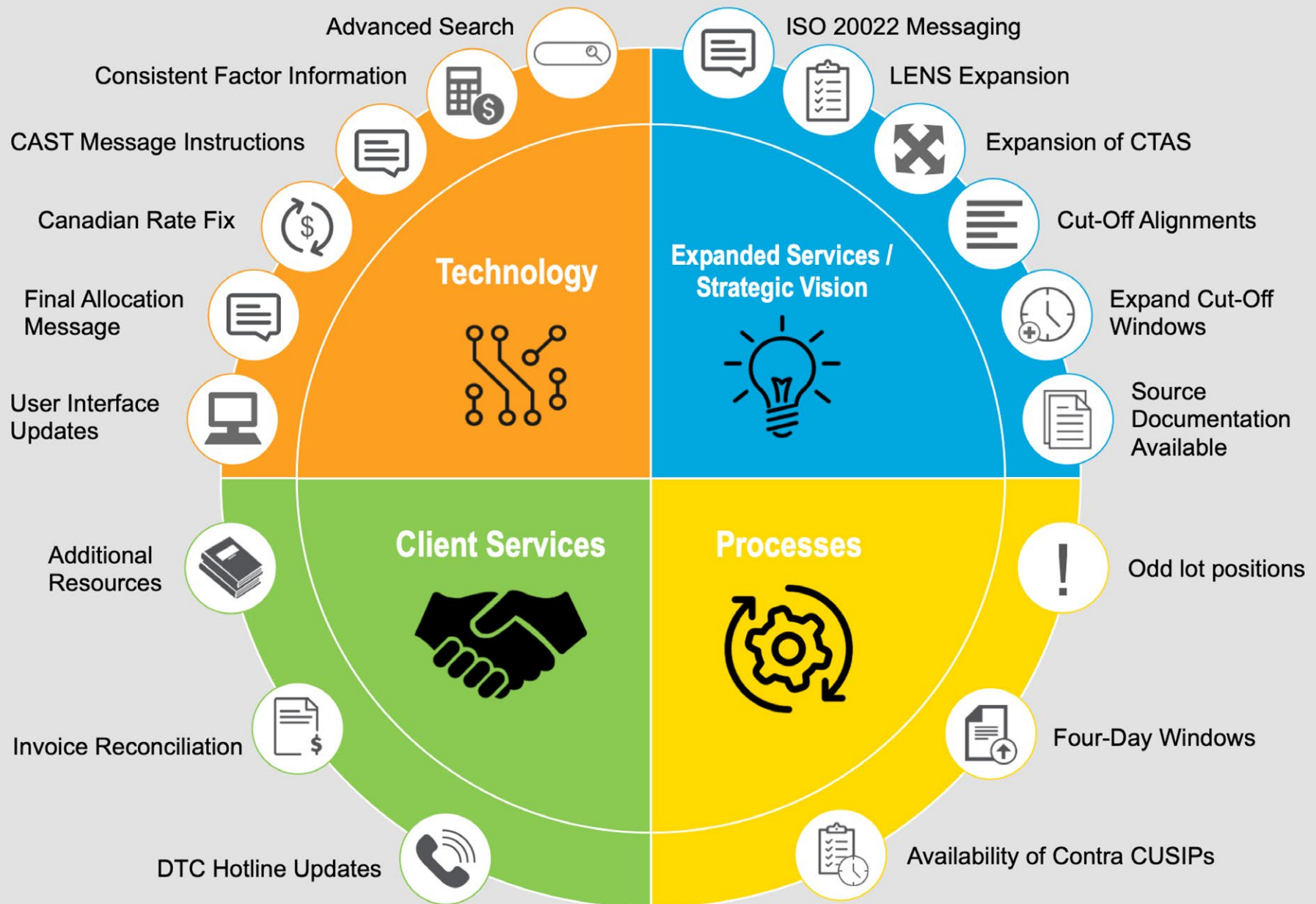
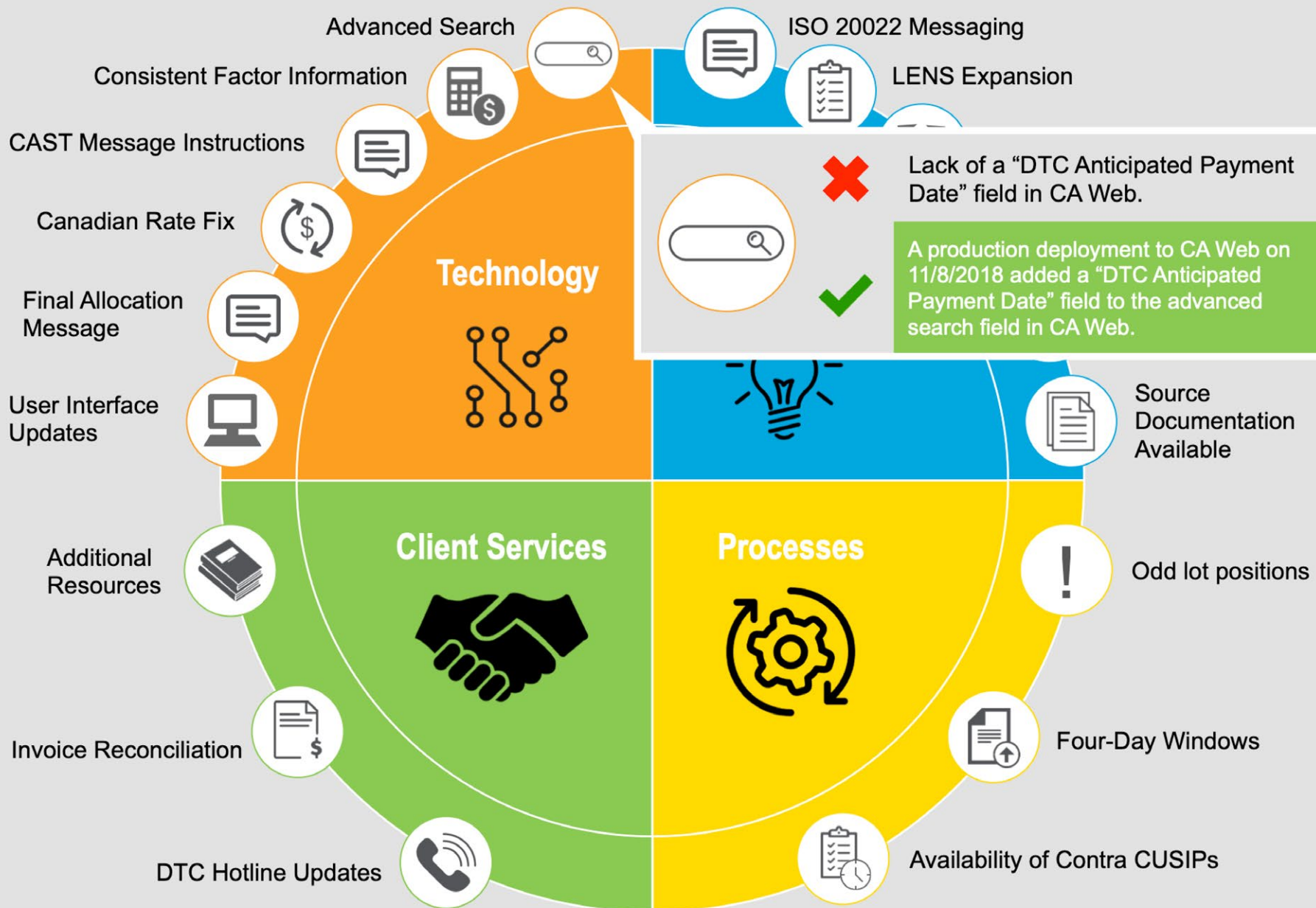


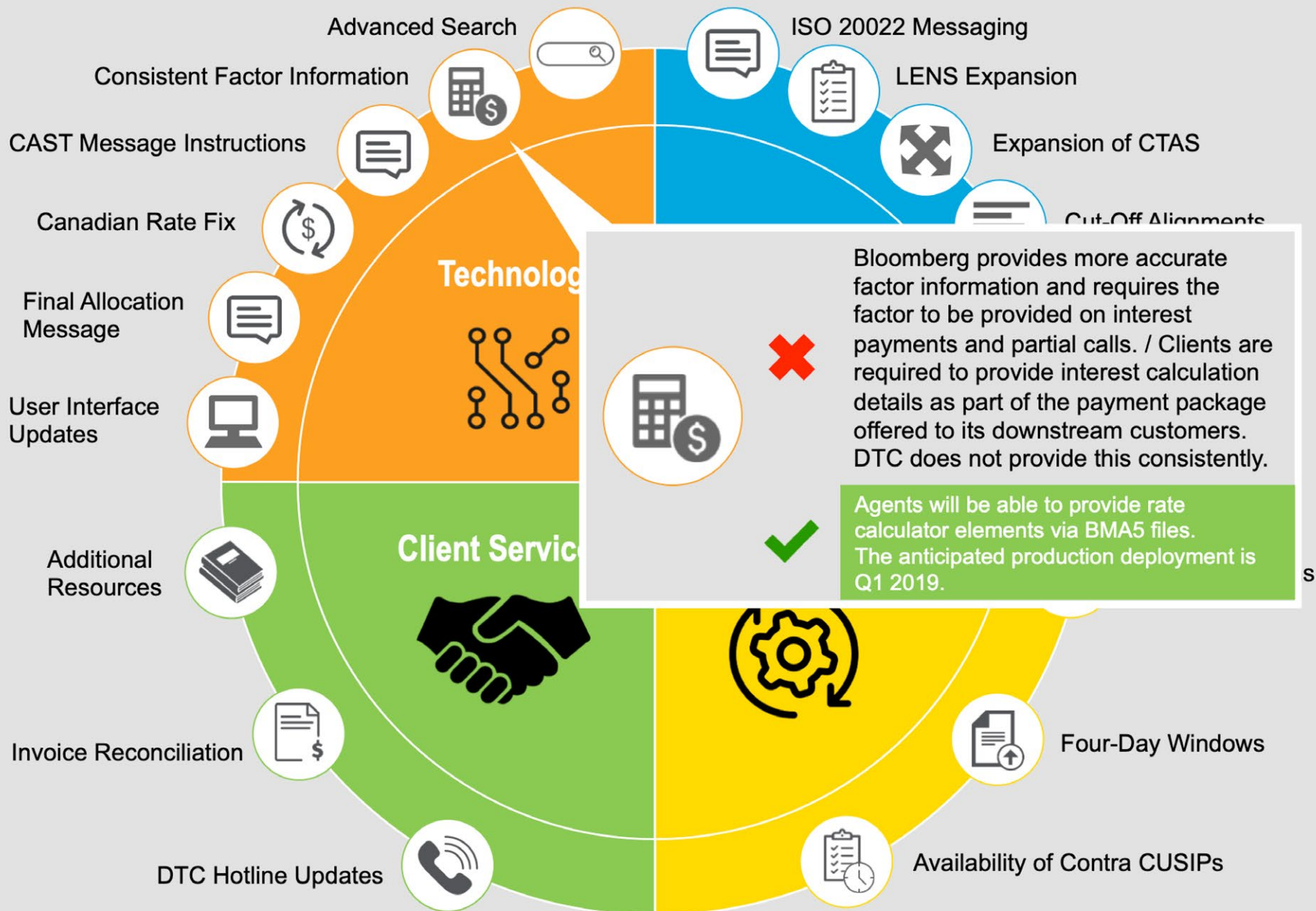
# Pain Points & Solutions



# Pain Points & Solutions

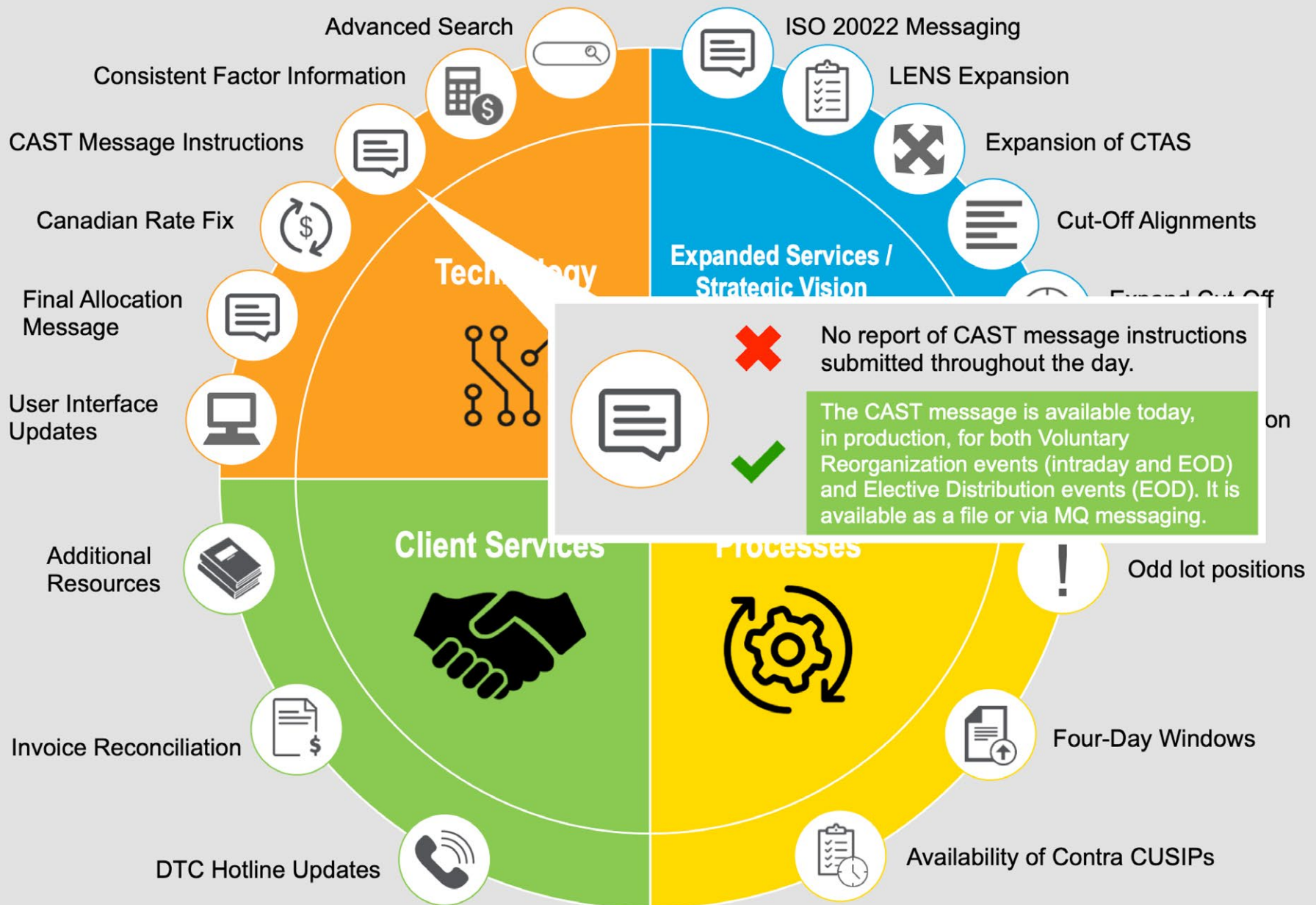


# Pain Points & Solutions

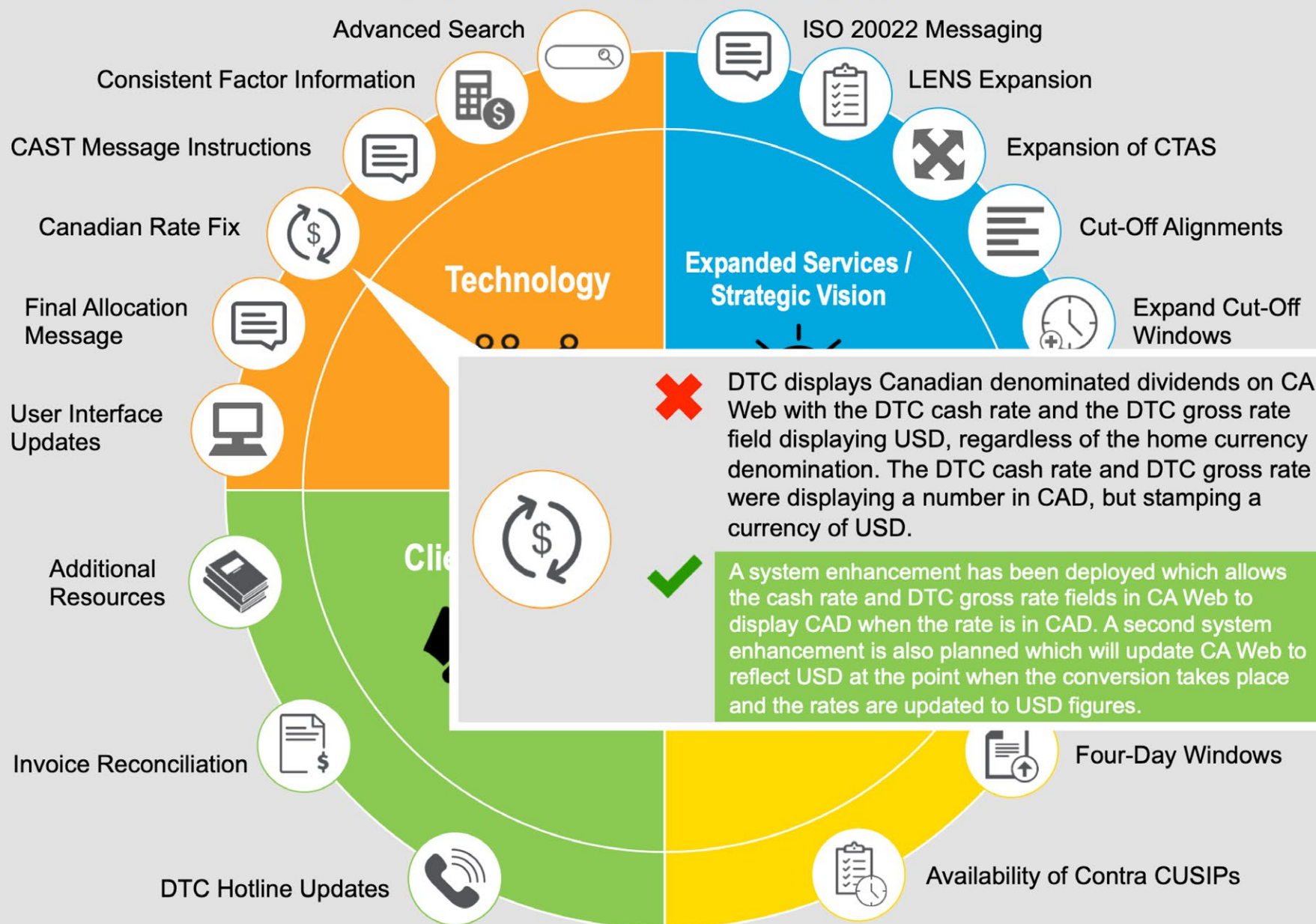




# Pain Points & Solutions

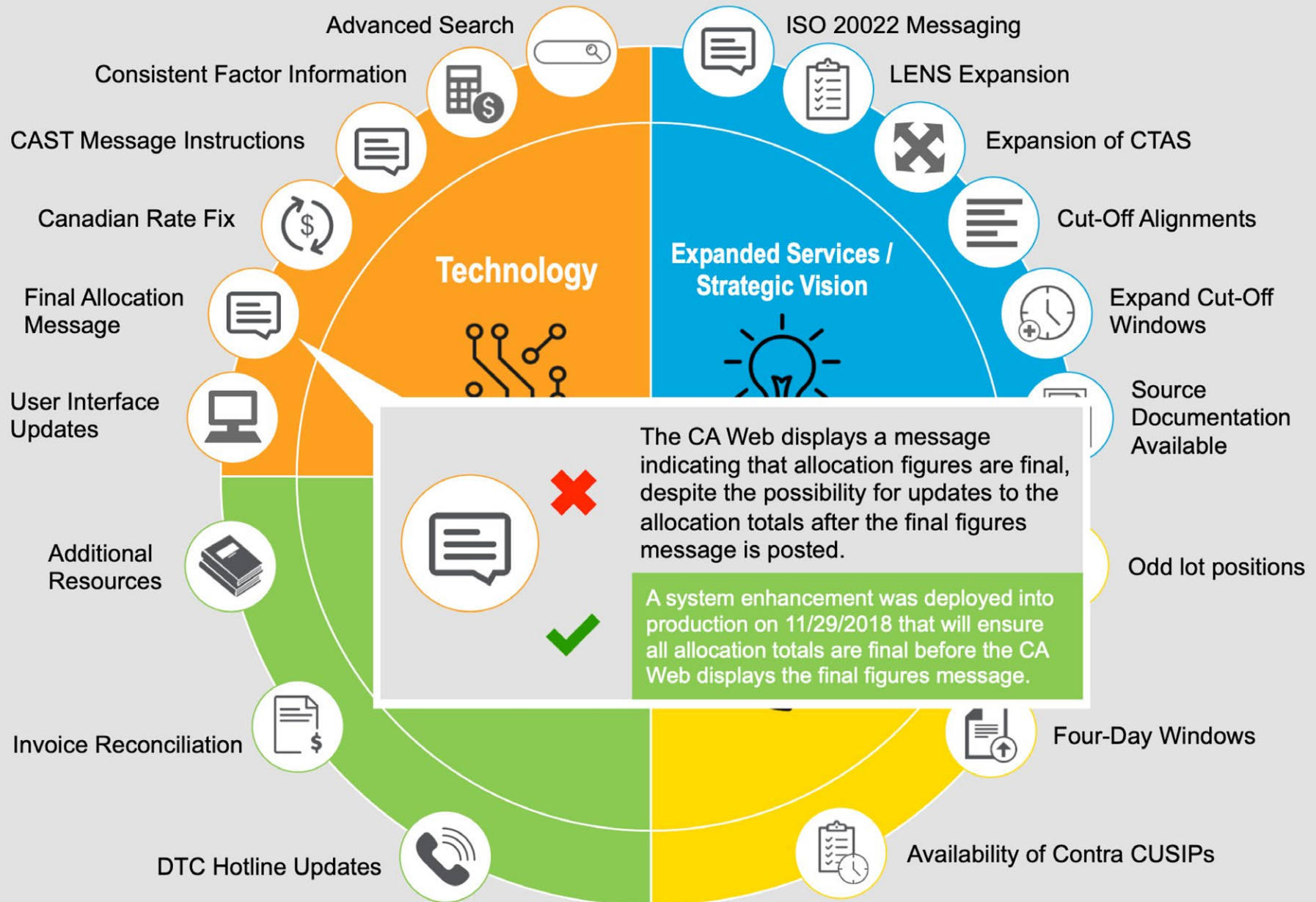


# Pain Points & Solutions

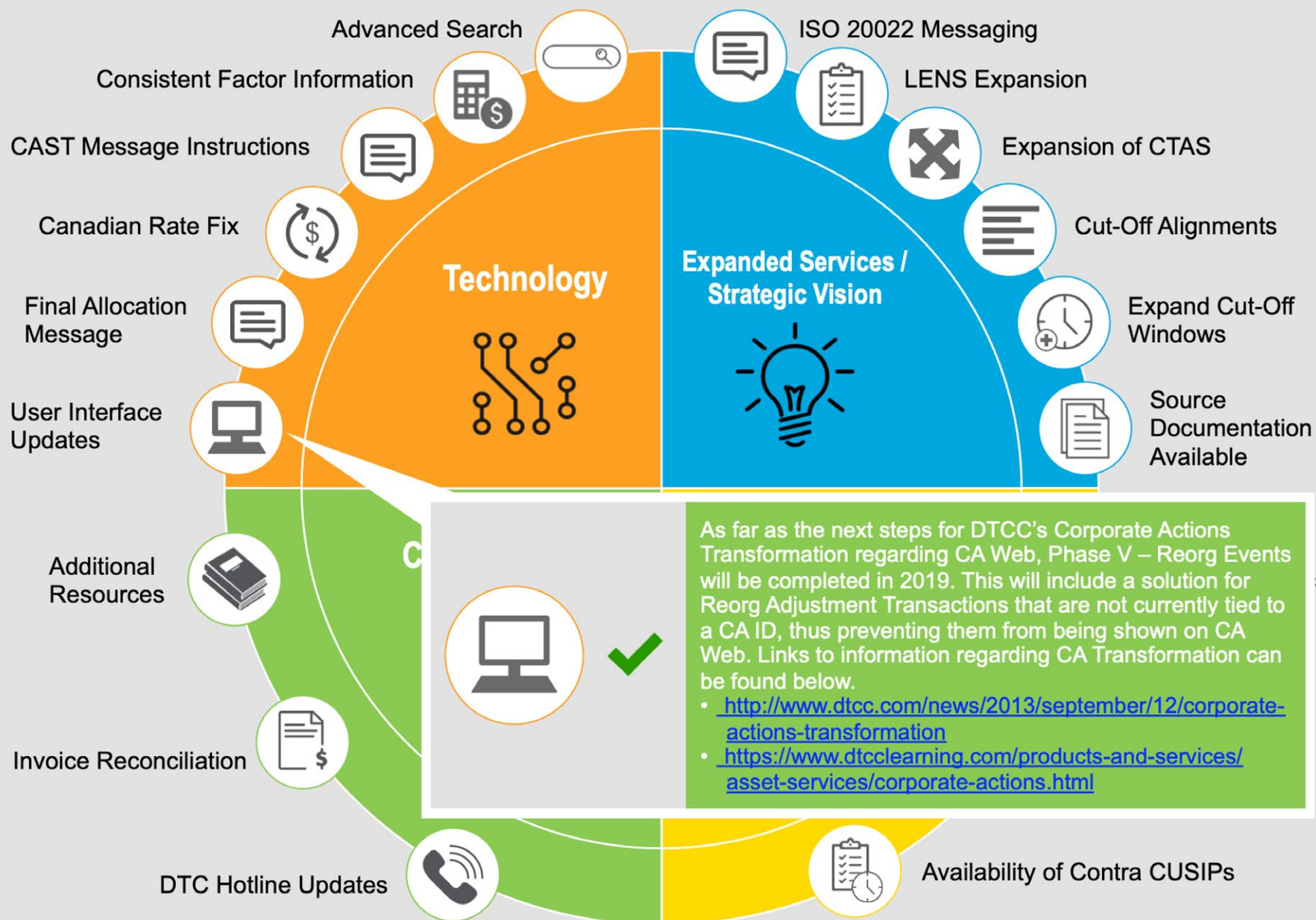




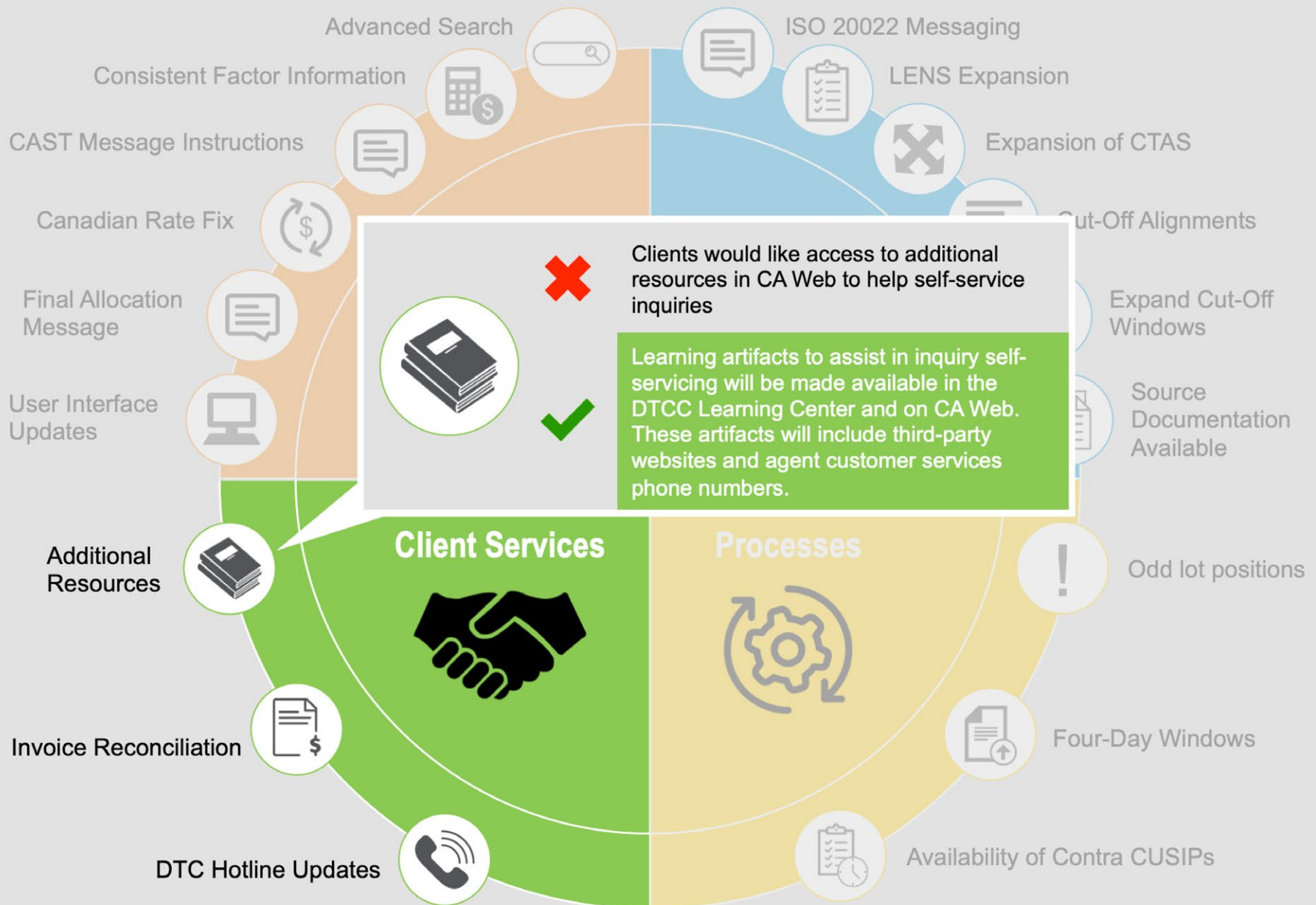
# Pain Points & Solutions



# Pain Points & Solutions

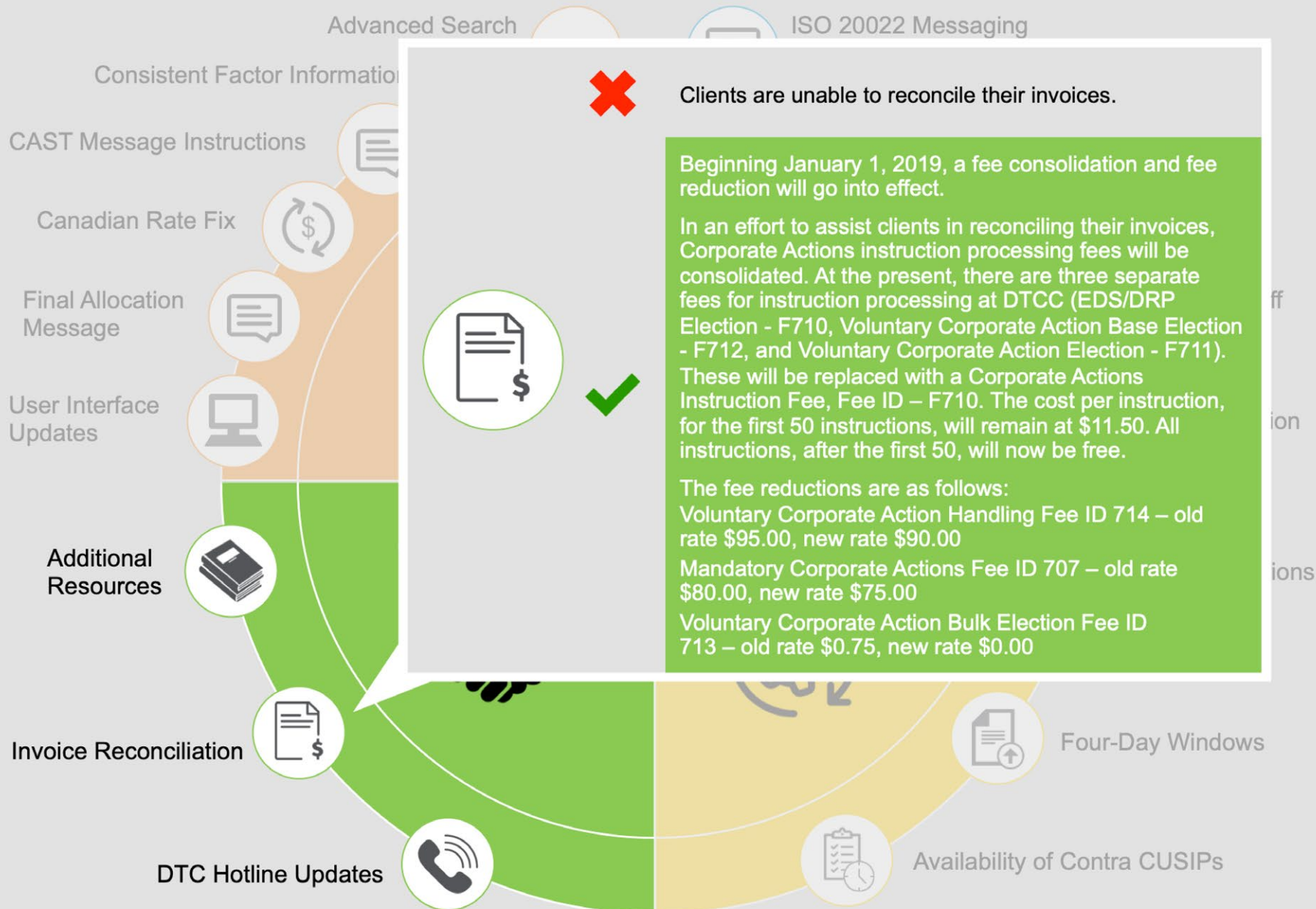


# Pain Points & Solutions

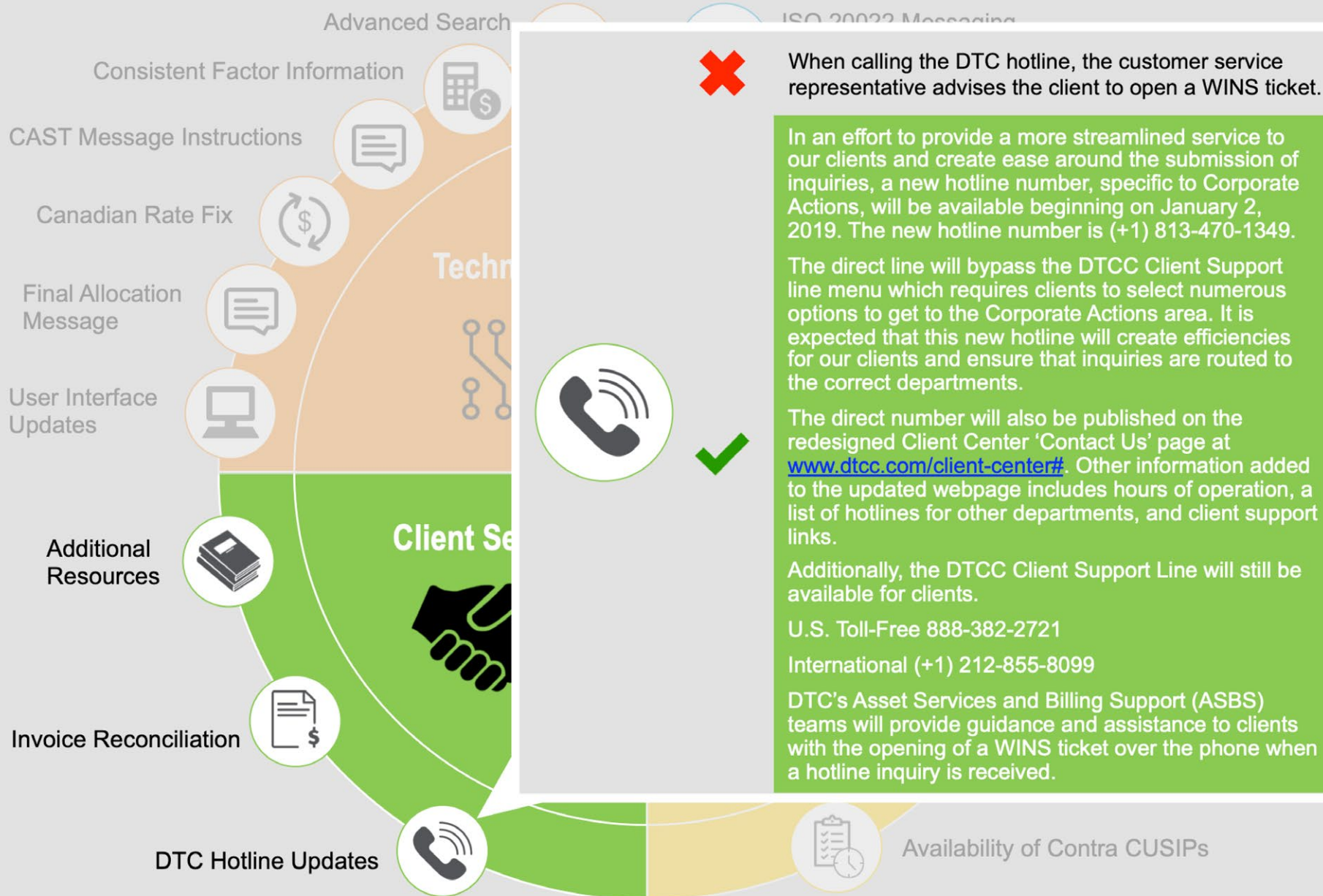




# Pain Points & Solutions

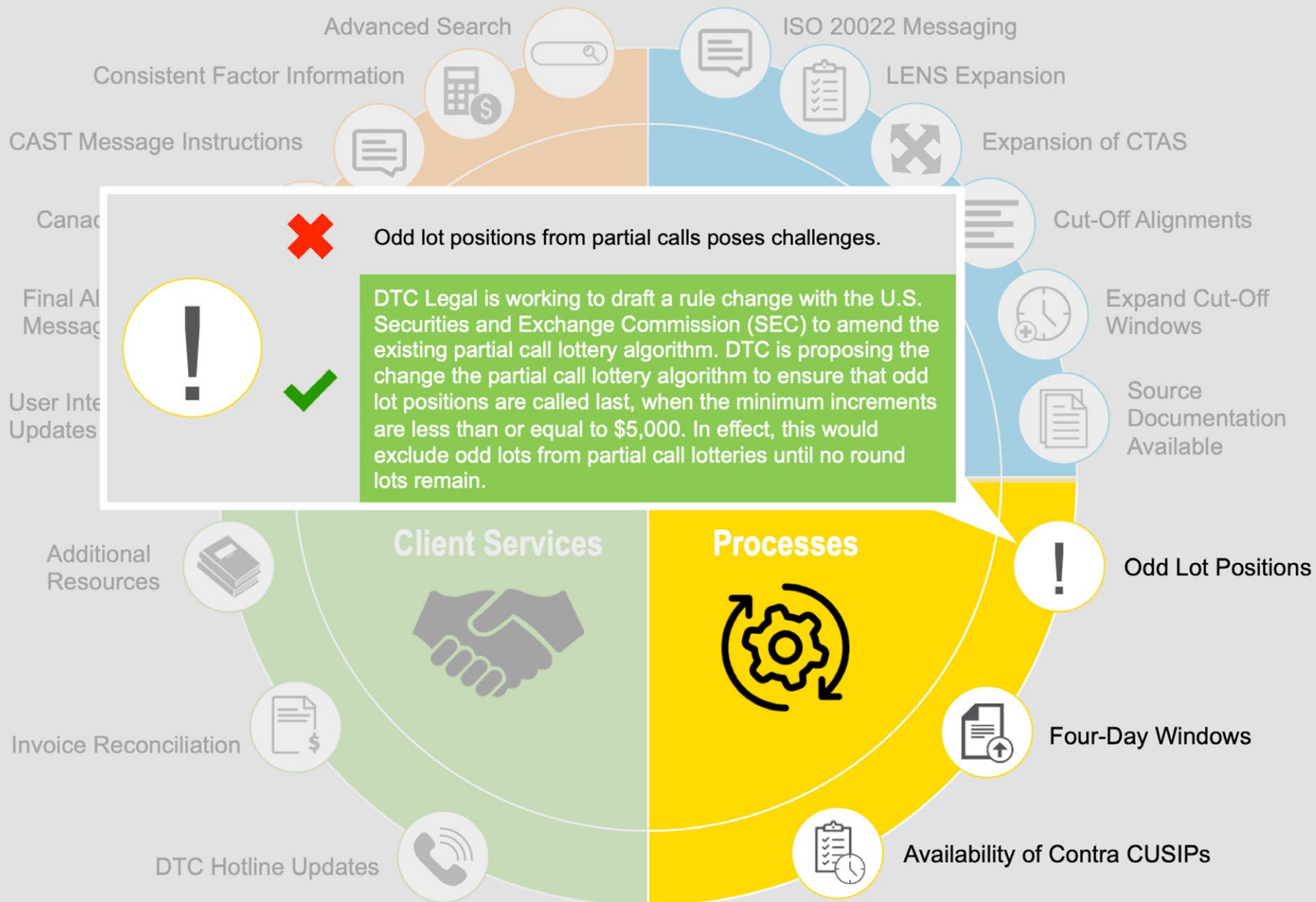


# Pain Points & Solutions





# Pain Points & Solutions

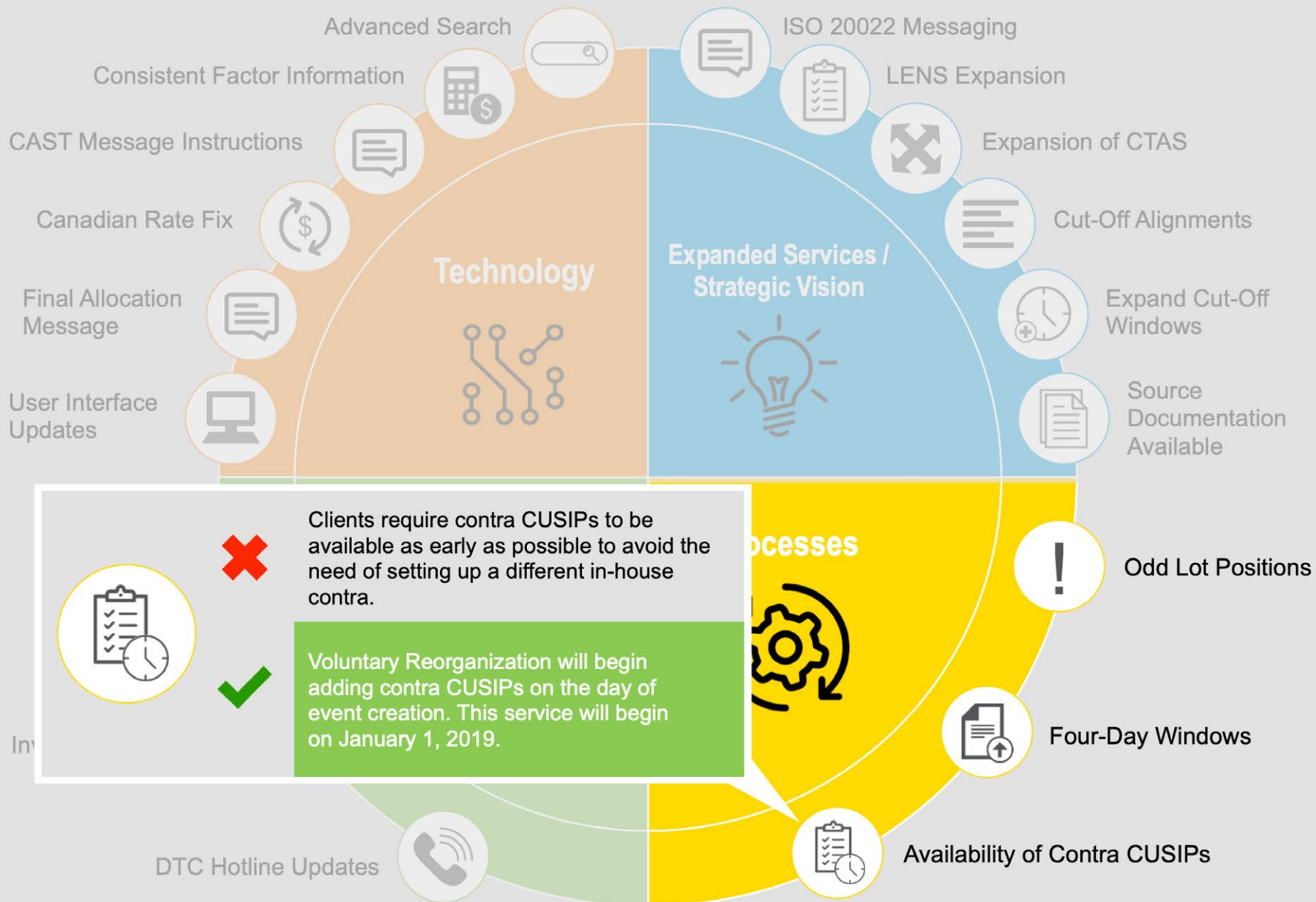




# Pain Points & Solutions



# Pain Points & Solutions



# Pain Points & Solutions

Advanced Search

Consistent Factor Information

ISO 20022 Messaging

LENS Expansion

Expansion of CTAS

Cut-Off Alignments

Expand Cut-Off Windows

Source Documentation Available

Odd lot positions

Four-Day Windows

Availability of Contra CUSIPs

## Expanded Services / Strategic Vision



## Processes



Lack of automation in the Voluntary Reorganization instruction process.



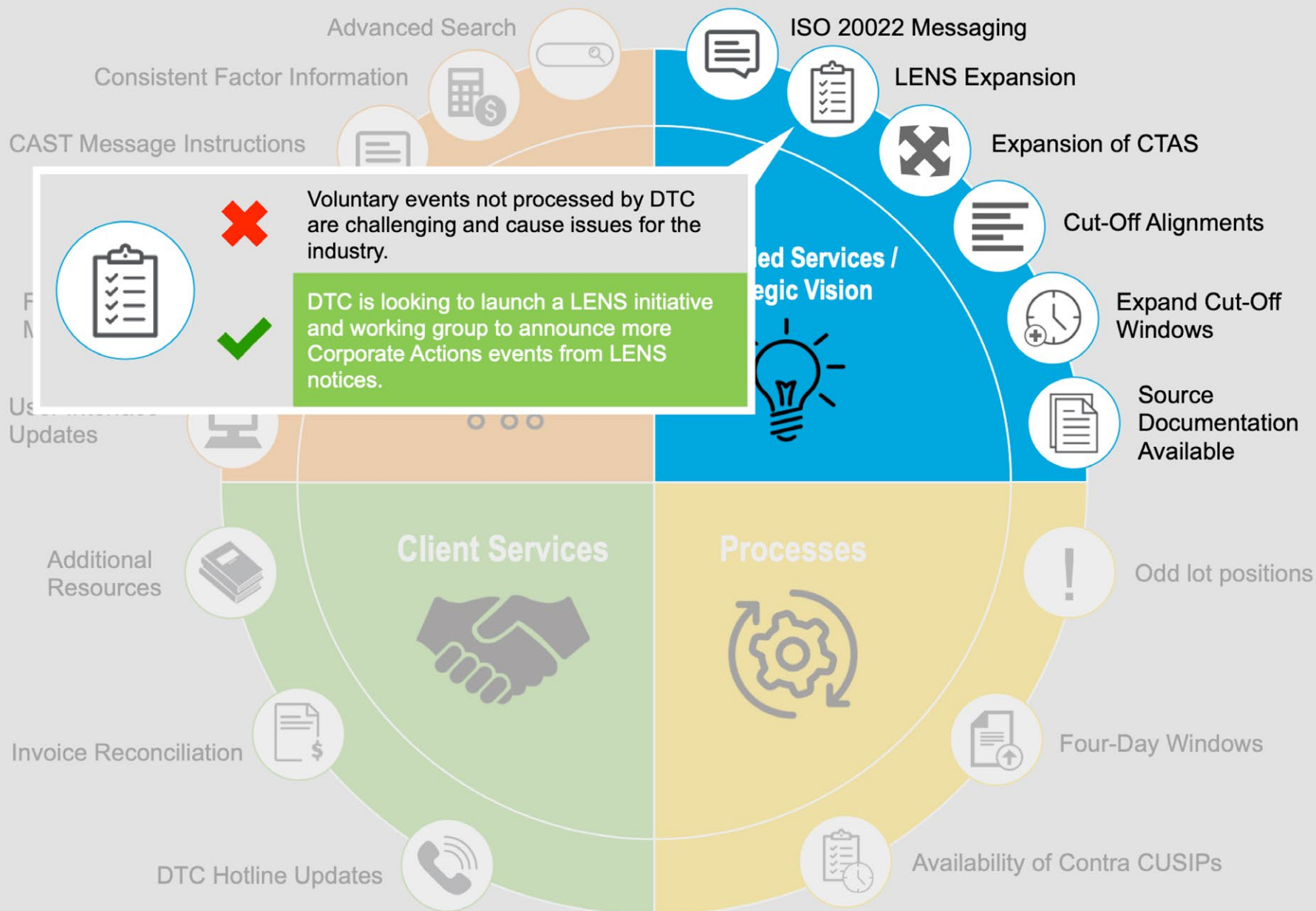
DTC hosted a series of industry calls and working sessions over the course of 2018 in regards to moving forward with industry automation – ISO 20022 messaging – for Voluntary Reorganization instructions. In total, 51 clients, expressed interest in having DTC automate the instructions process. The events in scope include: tenders/exchanges including consents and Dutch auctions, mergers with elections, optional repayments for puts, rights subscriptions, and mandatory tenders with the right to retain. The goal is to have this service made available to clients beginning in 2020.

Invoice Reconciliation

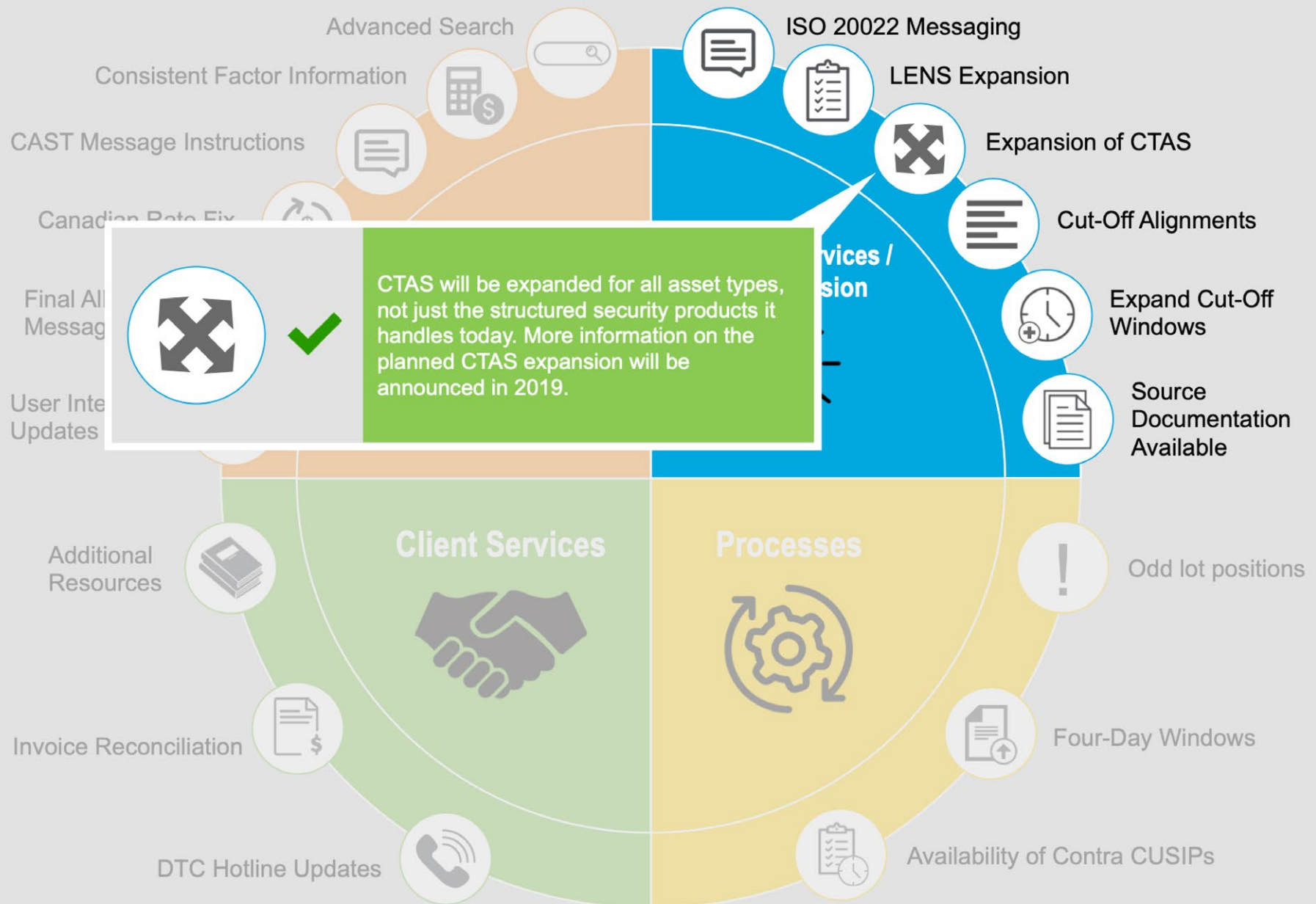
DTC Hotline Updates



# Pain Points & Solutions



# Pain Points & Solutions

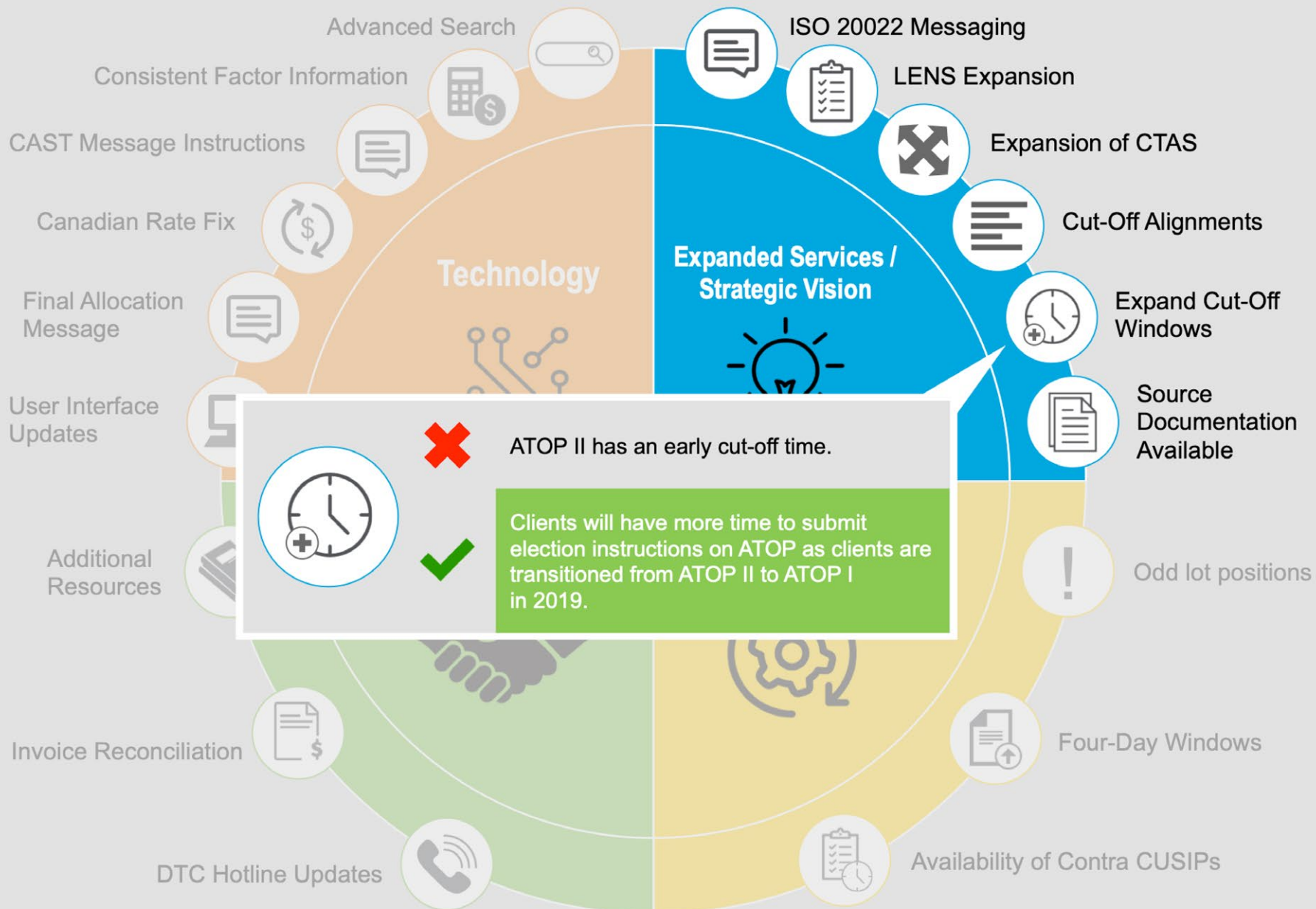


# Pain Points & Solutions





# Pain Points & Solutions



# Pain Points & Solutions

