Test #2 of DTCC Back Up Communication Tool

Please note, if you received both original test emails sent on Thursday, May 16, 2024 from our primary communication tool (mydtccnotification@dtcc.com) and from our back up communication tool (communications@dtcc.com) you can ignore this new test.

DTCC will be issuing a series of communications during T+1 conversion period, May 24-30th, including important status updates on key milestones. We are conducting a second test of our back up communication tool (communications@dtcc.com) on Wednesday, May 22, 2024 at 6 PM ET. You should receive one email from this email address at this time.

If you do not receive an email from communications@dtcc.com on May 22, 2024:

1. Please check your junk or clutter folder first.

2. Your firm may have email filters that may be blocking communications coming from: communications@dtcc.com. Please contact your IT department to ensure these DTCC email addresses are whitelisted as a trusted source.

3. You may not be subscribed to Availability and Incidents notifications. Please visit the MyDTCC Portal to sign up.

For instructions on subscribing / unsubscribing personnel, please see page 2 of the MyDTCC Features Guide.

Please note, you will need to obtain a MyDTCC login if you do not have one and will need to reach out to your Administrator to request one.

- If you do not know who your Administrator is, please call us directly and we will be happy to help. Toll-free within the US: +1 877 664 3625; GLOBAL: +1 212 855 8099. Press option 1 for Asset Services and Settlement, then option 1 again for access related questions.

- Or if you prefer, contact us directly online.