



IMPORTANT NOTICE

The Depository Trust Company

B #:	24658-26
Date:	July 10, 2026
To:	All Participants and Security Position Report Users
From:	DTC Asset Services
Category:	Service Updates
Subject:	Asset Services Hotline Coverage Expansion to EMEA Hours

Effective August 3, 2026, DTCC will extend coverage of the Asset Services hotline 1-212-855-8631, covering Corporate Actions, Payment Inquiries, including Tax, and Securities Processing, including Deposits and Withdrawals to 04:00 – 17:30 ET, to include EMEA working hours.

This same coverage extension will be applied to the Security Position Reports and Proxy Services hotline 1-212-855-8636, covering Security Position Reports (SPR), EPY and Proxy Services including shareholder meetings, shareholder demands, and dissents.

This enhancement expands DTCC's global service model, providing increased accessibility and support across the global business day.

Escalation Support

As per [Important Notice 20483-24](#) published on July 10, 2024, if an existing case requires escalation, clients may contact the Asset Services Hotline with the existing case number requesting escalation. This too will now be available in the extended coverage window of 04:00 – 17:30 ET.

Questions and Additional Support

Questions regarding this Important Notice may be directed to the Asset Servicing Client Support team at +1-212-855-8631.

Additional support may be found at the [DTC Client Center](#).

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