

# Asset Services Sigma- Agent Performance Report

July 2020 Data



# Executive Summary

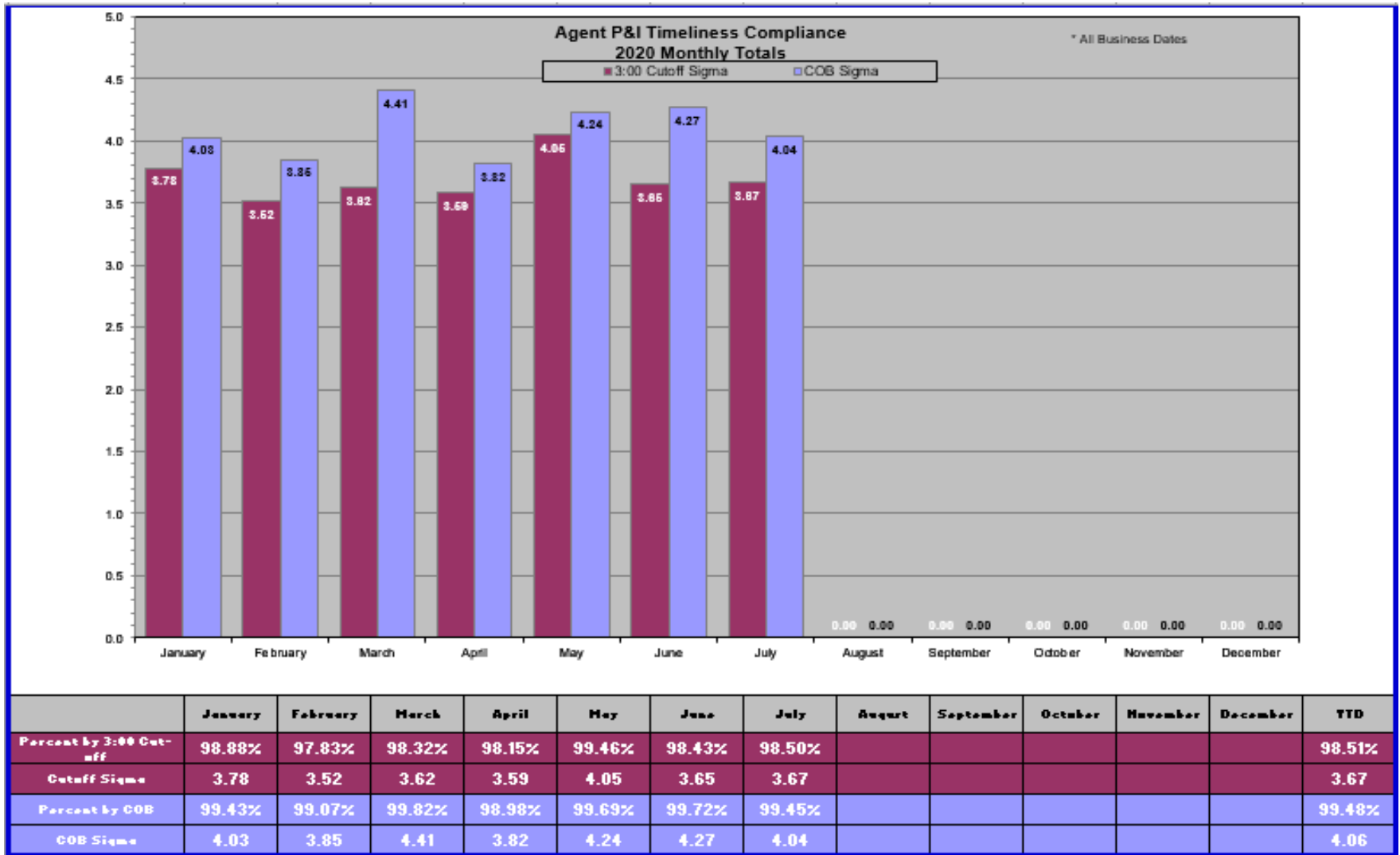
This report highlights the July 2020 performance of the top agents vs. industry targets. This report focuses on the following metrics:

**Principal and Interest payment timeliness compliance** - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for July 2020 was  $3.67\sigma$  98.50%. This month's performance meets the target of  $3.67\sigma$  (98.50)%.

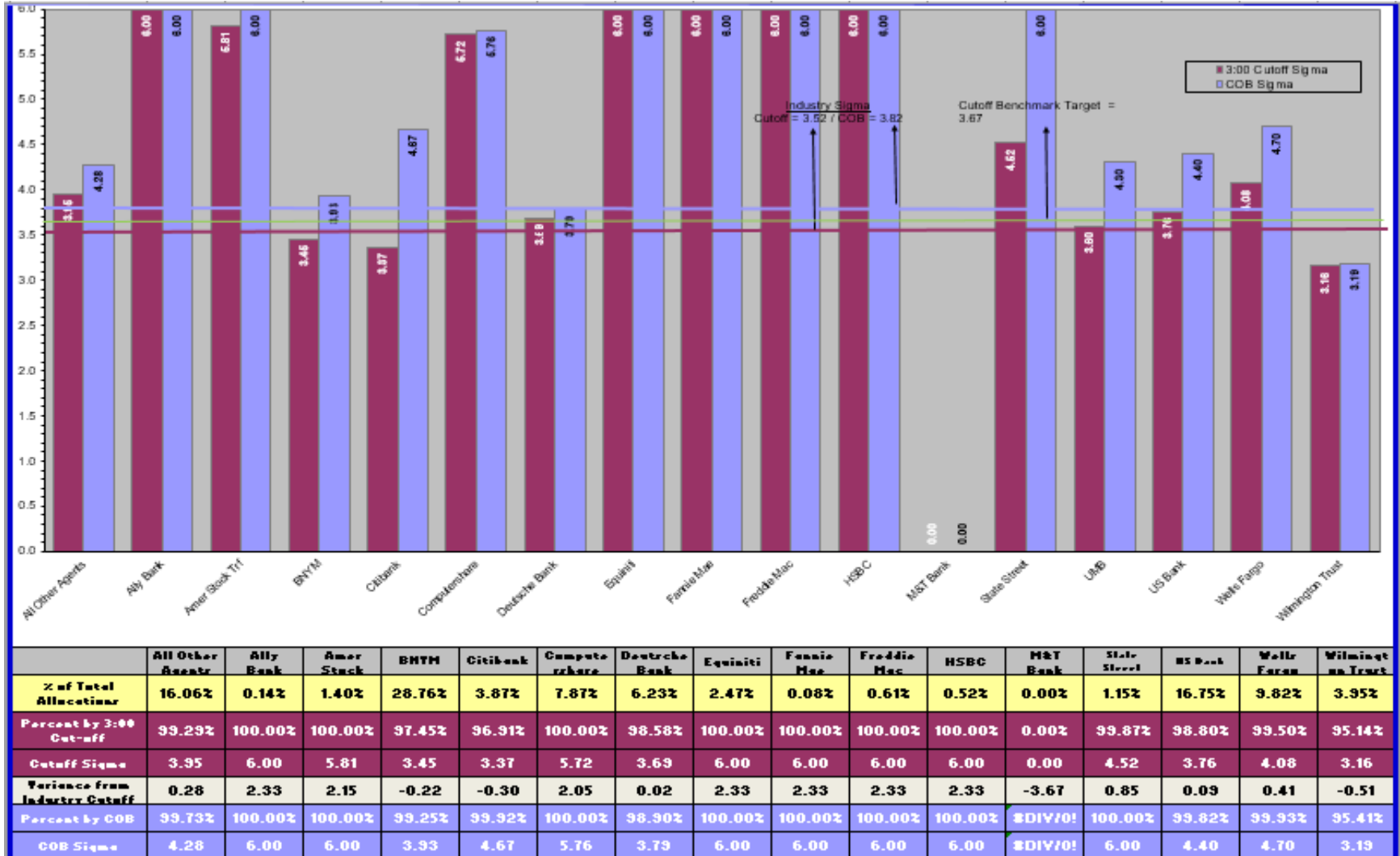
**Principal and Interest allocations on payable date** - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for July 2020 was  $3.90\sigma$  99.18%. This month's performance is above the target of  $3.83\sigma$  (99.00)%.

Please visit DTCC's web-site <http://dtcc.com/asset-services/asset-services-performance-metrics.aspx> for more detailed metric definitions and agent trend charts.

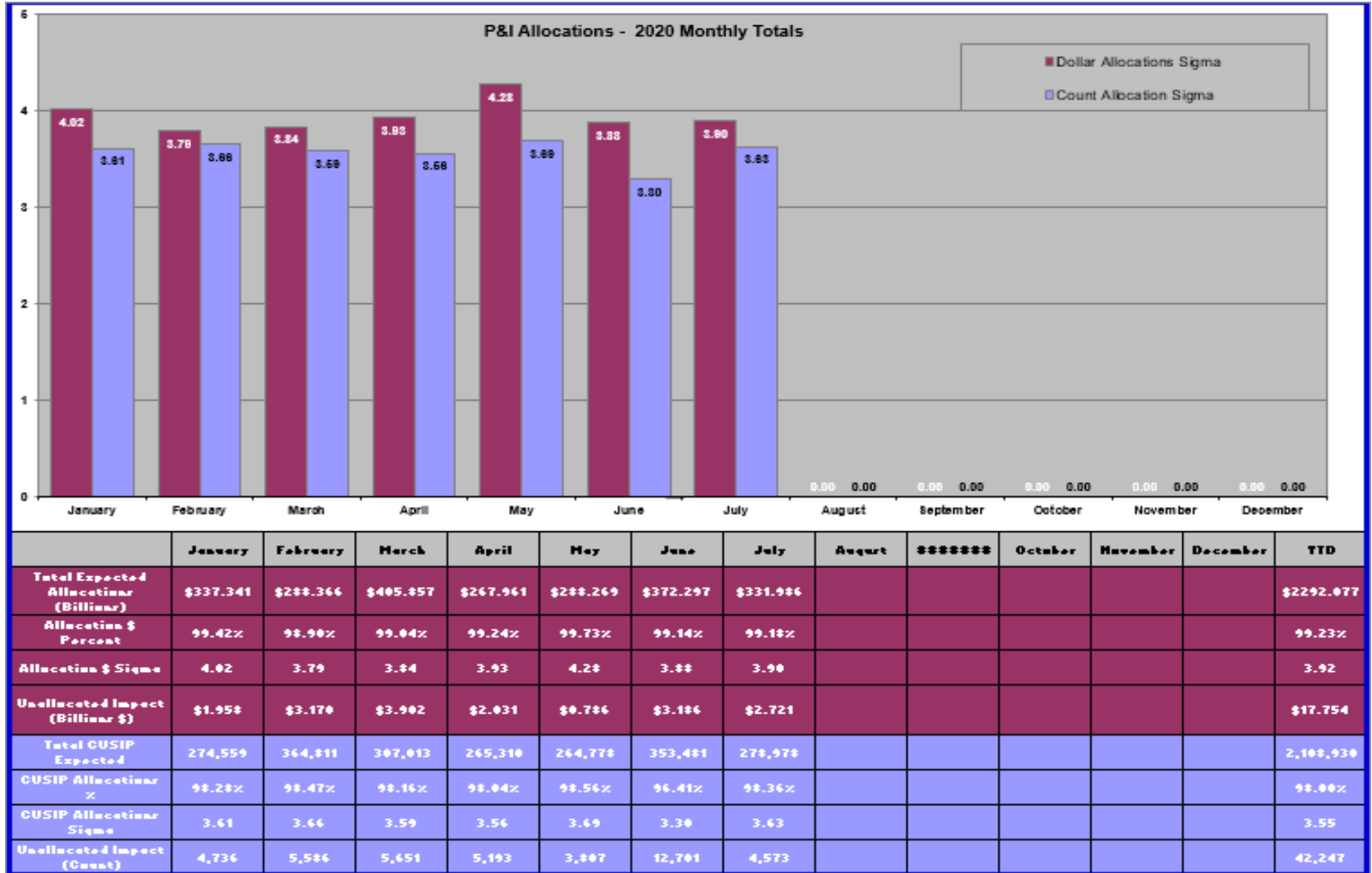
# P&I Allocations Monthly Trend



# P&I Timeliness Compliance – Agent Performance



# P&I Allocations Monthly Trend



# P&I Allocations – Agent Performance

