



Securing Today. Shaping Tomorrow.™

# Asset Services Sigma- Agent Performance Report

November 2017 Data

December 31, 2017



# Executive Summary

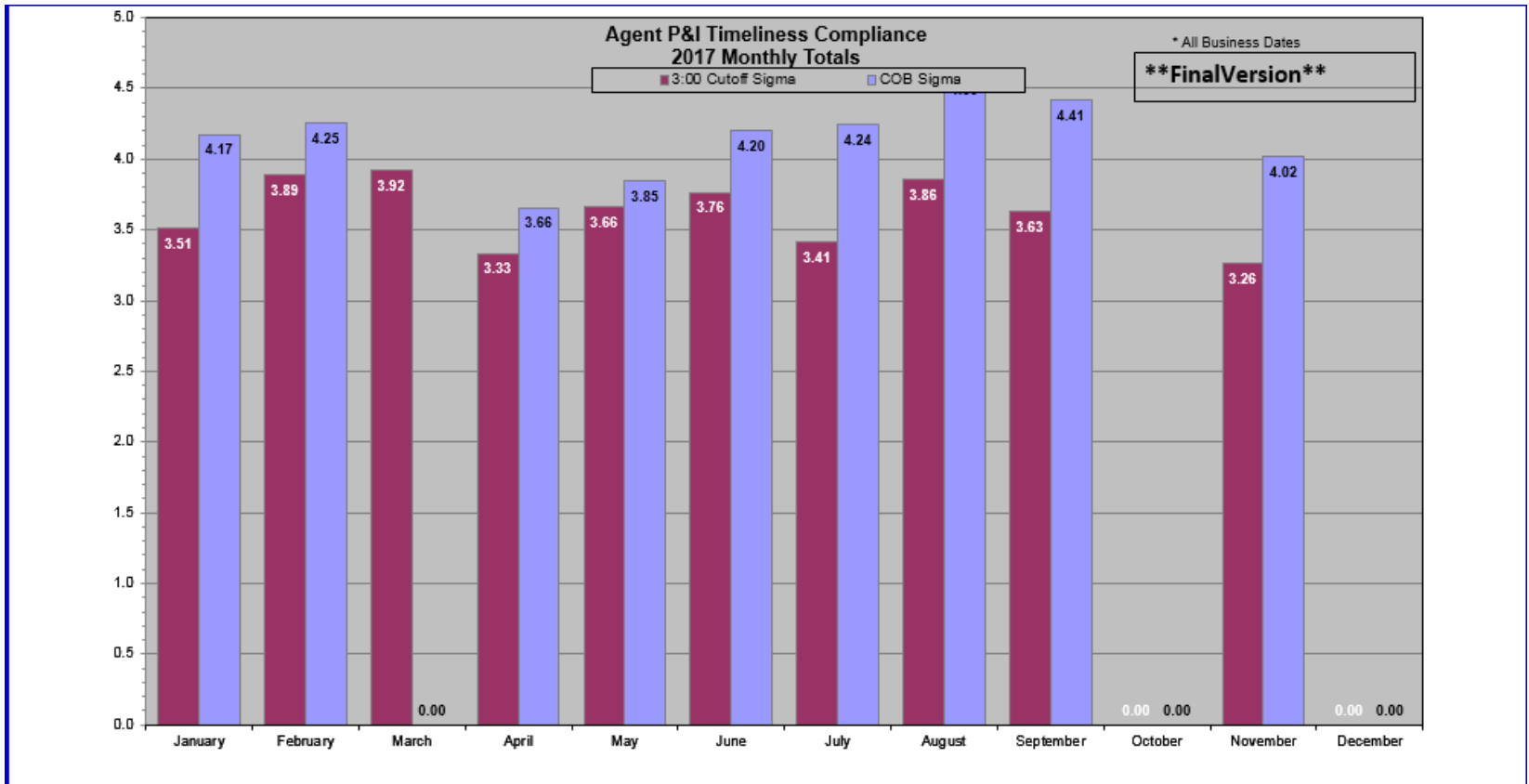
This report highlights the November 2017 performance of the top agents vs. industry targets. This report focuses on the following metrics:

**Principal and Interest payment timeliness compliance** - percentage of funds received from agents at cut-off (3:00pm ET) and at close of business (6:00pm ET), relative to the total dollars paid for the month. The Agent sigma performance for November 2017 was  $3.26\sigma$  (96.09%). This month's performance is below the target of  $3.67\sigma$  (98.50%).

**Principal and Interest allocations on payable date** - percentage of allocated dollars and CUSIPS, relative to the total expected dollars and CUSIPs allocated. The Agent sigma performance for November 2017 was  $4.02\sigma$  (99.42%). This month's performance is above the target of  $3.83\sigma$  (99.00%).

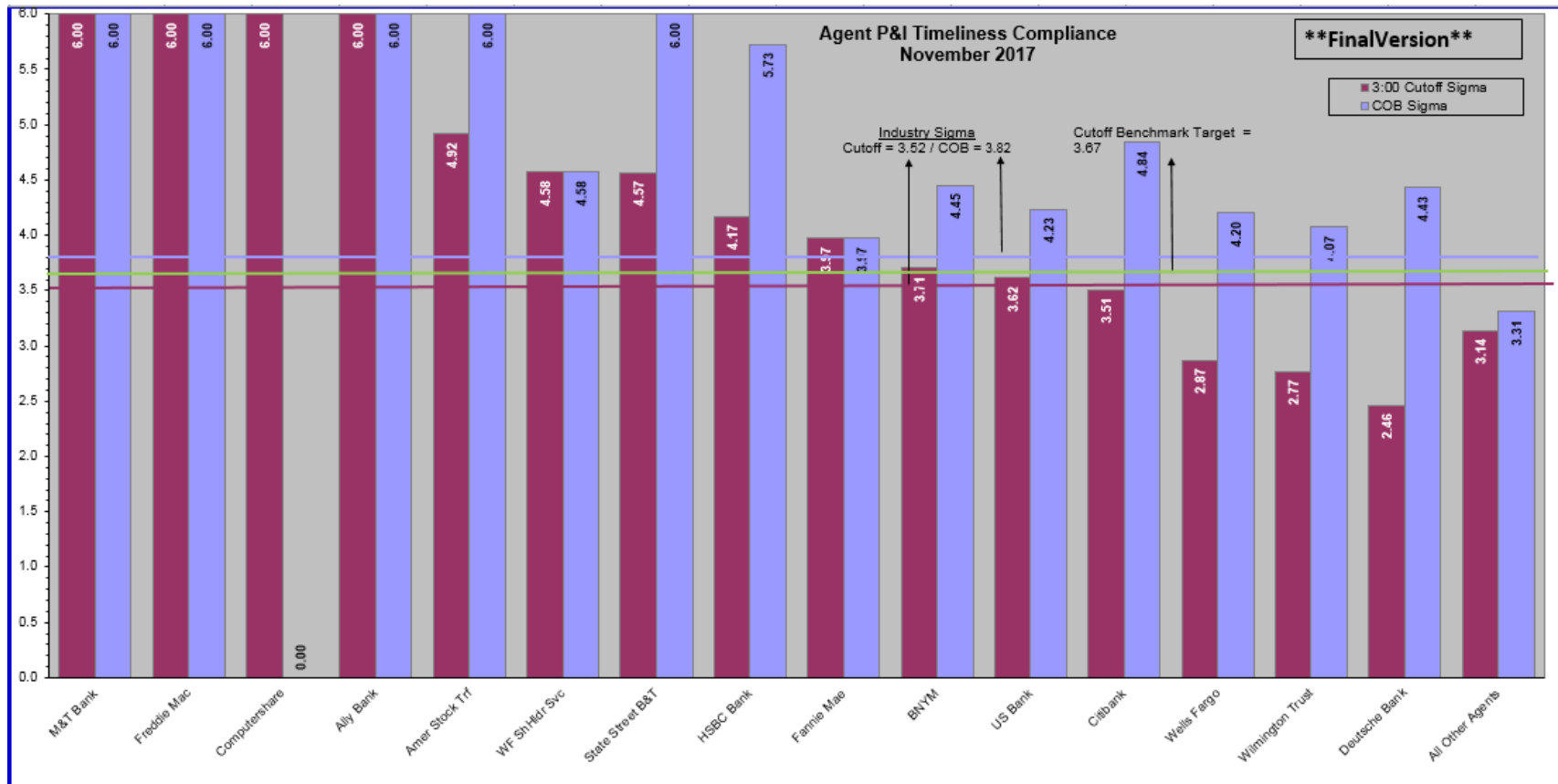
Please visit DTCC's web-site <http://dtcc.com/asset-services/asset-services-performance-metrics.aspx> for more detailed metric definitions and agent trend charts.

# P&I Timeliness Compliance Monthly Trend



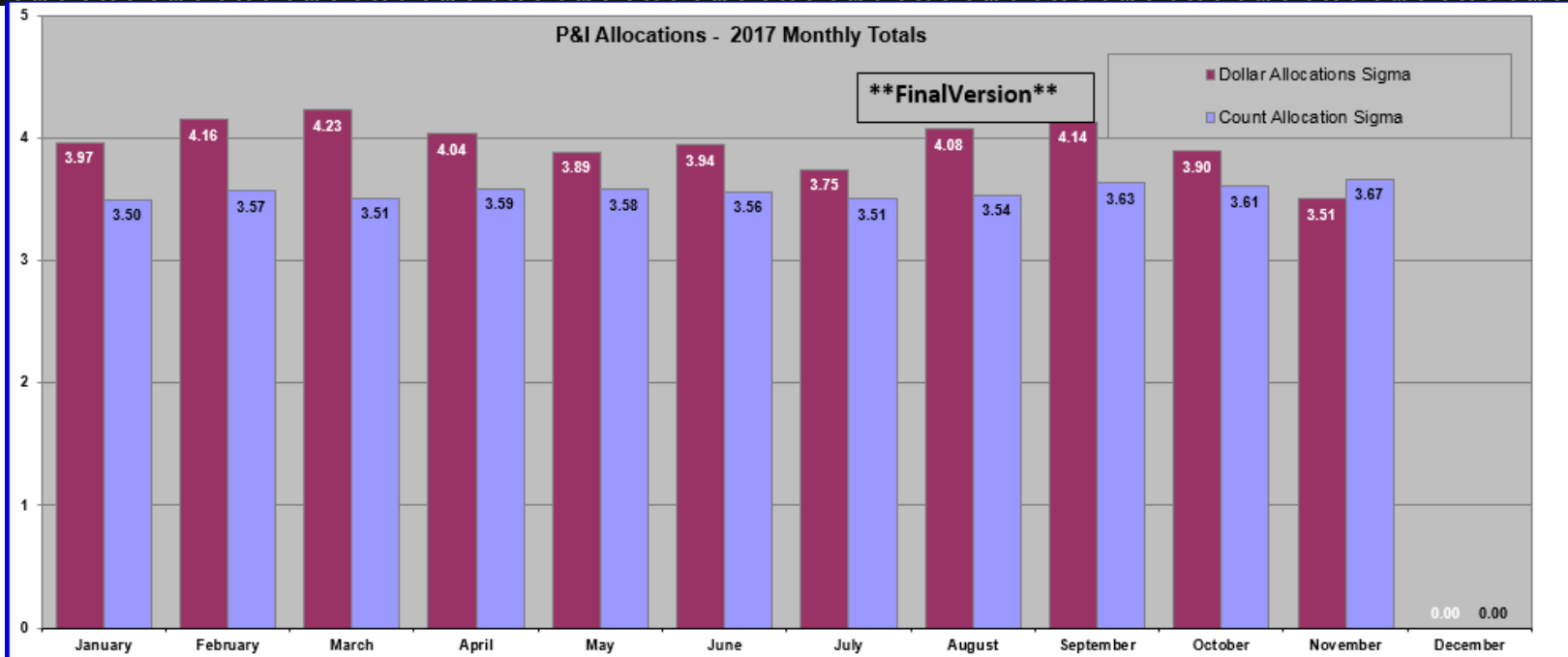
	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Percent by 3:00 Cut-off	97.79%	99.15%	99.23%	96.67%	98.47%	98.82%	97.22%	99.07%	98.33%	102.87%	96.09%		98.52%
Cutoff Sigma	3.51	3.89	3.92	3.33	3.66	3.76	3.41	3.86	3.63	6.00	3.26		3.67
Percent by COB	99.62%	99.71%	100.18%	98.45%	99.05%	99.66%	99.70%	99.90%	99.82%	105.36%	99.42%		100.06%
COB Sigma	4.17	4.25	6.00	3.66	3.85	4.20	4.24	4.60	4.41	6.00	4.02		6.00

# P&I Timeliness Compliance – Agent Performance



	M&T Bank	Freddie Mac	Computershare	Ally Bank	Amer Stock Trf	WF ShHldr Svc	State Street B&T	HSBC Bank	Fannie Mae	BNYM	US Bank	Citibank	Wells Fargo	Wilmington Trust	Deutsche Bank	All Other Agents
<b>% of Total Allocations</b>	0.00%	0.63%	9.19%	0.15%	1.77%	2.17%	0.50%	1.18%	0.16%	27.10%	17.29%	5.28%	12.69%	2.11%	7.10%	12.67%
<b>Percent by 3:00 Cutoff</b>	100.00%	100.00%	100.00%	100.00%	99.97%	99.90%	99.89%	99.62%	99.33%	98.64%	98.29%	97.77%	91.51%	89.78%	83.26%	94.93%
<b>Cutoff Sigma</b>	6.00	6.00	6.00	6.00	4.92	4.58	4.57	4.17	3.97	3.71	3.62	3.51	2.87	2.77	2.46	3.14
<b>Variance from Industry Cutoff</b>	2.74	2.74	2.74	2.74	1.65	1.32	1.31	0.91	0.71	0.45	0.36	0.25	-0.39	-0.49	-0.80	-0.12
<b>Percent by COB</b>	100.00%	100.00%	100.28%	100.00%	100.00%	99.90%	100.00%	100.00%	99.33%	99.84%	99.69%	99.96%	99.66%	99.49%	99.83%	96.62%
<b>COB Sigma</b>	6.00	6.00	6.00	6.00	6.00	4.58	6.00	5.73	3.97	4.45	4.23	4.84	4.20	4.07	4.43	3.31

# P&I Allocations Monthly Trend



	January	February	March	April	May	June	July	August	September	October	November	December	YTD
Total Expected Allocations (Billions)	\$270.299	\$256.272	\$336.389	\$294.175	\$284.020	\$338.995	\$289.729	\$268.399	\$306.869	\$273.770	\$267.376		\$3186.294
Allocation % Percent	99.32%	99.60%	99.69%	99.45%	99.15%	99.28%	98.77%	99.50%	99.58%	99.18%	97.76%		99.22%
Allocation \$ Sigma	3.97	4.16	4.23	4.04	3.89	3.94	3.75	4.08	4.14	3.90	3.51		3.92
Unallocated Impact (Billions \$)	\$1.847	\$1.013	\$1.055	\$1.625	\$2.408	\$2.456	\$3.569	\$1.344	\$1.288	\$2.253	\$6.002		\$24.862
Total CUSIP Expected	285,717	371,199	310,589	267,655	276,563	371,101	284,940	369,729	304,201	270,222	268,197		3,380,113
CUSIP Allocations %	97.72%	98.09%	97.79%	98.16%	98.13%	98.05%	97.77%	97.93%	98.35%	98.26%	98.49%		98.06%
CUSIP Allocations Sigma	3.50	3.57	3.51	3.59	3.58	3.56	3.51	3.54	3.63	3.61	3.67		3.57
Unallocated Impact (Count)	6,528	7,107	6,876	4,928	5,179	7,231	6,361	7,667	5,021	4,692	4,061		65,651

# P&I Allocations – Agent Performance

