

Proposed Rule Change by The Depository Trust Company
 Pursuant to Rule 19b-4 under the Securities Exchange Act of 1934

Initial <input checked="" type="checkbox"/>	Amendment <input type="checkbox"/>	Withdrawal <input type="checkbox"/>	Section 19(b)(2) <input type="checkbox"/>	Section 19(b)(3)(A) <input checked="" type="checkbox"/>	Section 19(b)(3)(B) <input type="checkbox"/>
Pilot <input type="checkbox"/>			Rule		
Extension of Time Period for Commission Action <input type="checkbox"/>			<input type="checkbox"/> 19b-4(f)(1)	<input checked="" type="checkbox"/> 19b-4(f)(4)	
Date Expires <input type="text"/>			<input type="checkbox"/> 19b-4(f)(2)	<input type="checkbox"/> 19b-4(f)(5)	
			<input type="checkbox"/> 19b-4(f)(3)	<input type="checkbox"/> 19b-4(f)(6)	

Exhibit 2 Form 19b-4 Paper Document

Exhibit 3 Form 19b-4 Paper Document

Description
 Provide a brief description of the proposed rule change (limit 250 characters).

Contact Information
 Provide the name, telephone number and e-mail address of the person on the staff of the self-regulatory organization prepared to respond to questions and comments on the proposed rule change.

First Name Last Name
 Title
 E-mail
 Telephone Fax

Signature
 Pursuant to the requirements of the Securities Exchange Act of 1934,

has duly caused this filing to be signed on its behalf by the undersigned thereunto duly authorized officer.

Date
 By General Counsel
 (Name) (Title)

NOTE: Clicking the button at right will digitally sign and lock this form. A digital signature is as legally binding as a physical signature, and once signed, this form cannot be changed.

SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

For complete Form 19b-4 instructions please refer to the EFFF website.

Form 19b-4 Information

Add Remove View

The self-regulatory organization must provide all required information, presented in a clear and comprehensible manner, to enable the public to provide meaningful comment on the proposal and for the Commission to determine whether the proposal is consistent with the Act and applicable rules and regulations under the Act.

Exhibit 1 - Notice of Proposed Rule Change

Add Remove View

The Notice section of this Form 19b-4 must comply with the guidelines for publication in the Federal Register as well as any requirements for electronic filing as published by the Commission (if applicable). The Office of the Federal Register (OFR) offers guidance on Federal Register publication requirements in the Federal Register Document Drafting Handbook, October 1998 Revision. For example, all references to the federal securities laws must include the corresponding cite to the United States Code in a footnote. All references to SEC rules must include the corresponding cite to the Code of Federal Regulations in a footnote. All references to Securities Exchange Act Releases must include the release number, release date, Federal Register cite, Federal Register date, and corresponding file number (e.g., SR-[SRO]-xx-xx). A material failure to comply with these guidelines will result in the proposed rule change being deemed not properly filed. See also Rule 0-3 under the Act (17 CFR 240.0-3)

Exhibit 2 - Notices, Written Comments, Transcripts, Other Communications

Add Remove View

Copies of notices, written comments, transcripts, other communications. If such documents cannot be filed electronically in accordance with Instruction F, they shall be filed in accordance with Instruction G.

Exhibit Sent As Paper Document

Exhibit 3 - Form, Report, or Questionnaire

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Copies of any form, report, or questionnaire that the self-regulatory organization proposes to use to help implement or operate the proposed rule change, or that is referred to by the proposed rule change.

Exhibit Sent As Paper Document

Exhibit 4 - Marked Copies

Add Remove View

The full text shall be marked, in any convenient manner, to indicate additions to and deletions from the immediately preceding filing. The purpose of Exhibit 4 is to permit the staff to identify immediately the changes made from the text of the rule with which it has been working.

Exhibit 5 - Proposed Rule Text

Add Remove View

The self-regulatory organization may choose to attach as Exhibit 5 proposed changes to rule text in place of providing it in Item I and which may otherwise be more easily readable if provided separately from Form 19b-4. Exhibit 5 shall be considered part of the proposed rule change.

Partial Amendment

Add Remove View

If the self-regulatory organization is amending only part of the text of a lengthy proposed rule change, it may, with the Commission's permission, file only those portions of the text of the proposed rule change in which changes are being made if the filing (i.e. partial amendment) is clearly understandable on its face. Such partial amendment shall be clearly identified and marked to show deletions and additions.

1. Text of the Proposed Rule Change.

(a) The Depository Trust Company's ("DTC") proposed rule change establishes the Web Inquiry Notification System ("WINS"). WINS will allow Participants to submit and monitor inquiries regarding their records. As more fully described below, upon implementation of the proposed change, the current inquiry option in the Participant Inquiry Notification System ("PINS")¹ will be replaced with WINS.

2. Procedures of the Self-Regulatory Organization.

(a) DTC's Board of Directors has not taken, and is not required to take, action on the proposed rule change.

3. Self-Regulatory Organization's Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change.

(a) The proposed rule change establishes WINS which is a new browser-based inquiry management system. WINS will replace PINS as the function which provides Participants with the ability to submit inquiries regarding their records. WINS will offer many significant improvements over PINS, including streamlining the process by which Participants submit and monitor inquiries and requests, providing easier navigation and date entry,² and quicker response time. Additionally, WINS will provide real-time status updates via email. Participants will receive emails stating that their inquiry was received, updated or closed.

Participants will have the ability to access WINS through the Participant Browser System ("PBS"). If a Participant does not have access to PBS, then it will access WINS through DTC's public website. Existing PINS users will be given access to WINS automatically and can use their current password. All Participant inquiries made before the release of WINS will continue to be processed through PINS. Participants will be able to view those inquiries through the PINS function but will be required to submit all new inquiries through WINS.

(b) The proposed rule change is consistent with the requirements of the Securities Exchange Act of 1934, as amended (the "Act"), and the rules and regulations thereunder, as well as the CPSS/IOSCO Recommendations for Securities Settlement Systems applicable to DTC. The proposed rule change enhances an existing function to provide Participants with greater transparency and quicker responses to their inquiries. As such it is a change to an existing function, which will not adversely affect the safeguarding of securities and funds in DTC's control or custody.

4. Self-Regulatory Organization's Statement on Burden on Competition.

¹ PINS will continue to provide Participants with the ability to perform month-end confirmations.

² There will be a guided drop-down menu for each inquiry type, eliminating the need for Participants to determine department and activity codes.

DTC does not believe that the proposed rule change will have any impact, or impose any burden, on competition.

5. Self-Regulatory Organization's Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others.

Written comments relating to the proposed rule change have not been solicited or received.

6. Extension of Time Period for Commission Action.

DTC does not consent to an extension of the time period specified in Section 19(b)(2) of the Act for Commission action.

7. Basis for Summary Effectiveness Pursuant to Section 19(b)(3) or for Accelerated Effectiveness Pursuant to Section 19(b)(2) or Section 19(b)(7)(D).

(a) The proposed rule change is to take effect pursuant to paragraph A of Section 19(b)(3).

(b) The proposed rule change effects a change in an existing service of DTC that (i) does not adversely affect the safeguarding of securities or funds in the custody or control of DTC or for which it is responsible; and (ii) does not significantly affect the respective rights or obligations of DTC or persons using this service, as it provides for the implementation of a new browser-based inquiry management system which will offer improvements over the current inquiry system.

(c) Not applicable.

(d) Not applicable.

8. Proposed Rule Change Based on Rules of Another Self-Regulatory Organization or of the Commission.

The proposed rule change is not based on the rules of another self-regulatory organization or the Commission.

9. Exhibits

Exhibit 1 - Notice of proposed rule change for publication in the Federal Register.

Exhibit 2 - n/a

Exhibit 3 - n/a

Exhibit 4 - n/a

Exhibit 5 – Text of the Proposed Rule Change.

EXHIBIT 1

SECURITIES AND EXCHANGE COMMISSION

(Release No. 34-_____ ; File No. SR-DTC-2009-10)

SELF-REGULATORY ORGANIZATIONS

Proposed Rule Change by The Depository Trust Company (“DTC”) to establish the Web Inquiry Notification System (“WINS”).

Pursuant to Section 19(b)(1) of the Securities Exchange Act of 1934 (the “Act”), 15 U.S.C. 78s(b)(1), notice is hereby given that on _____, DTC filed with the Securities and Exchange Commission (“Commission”) the proposed rule change as described in Items I, II, and III below, which Items have been prepared by DTC. The Commission is publishing this notice to solicit comments on the proposed rule change from interested persons.

I. Self-Regulatory Organization's Statement of the Terms of Substance of the Proposed Rule Change

The text of the proposed rule change is attached hereto as Exhibit 5.

II. Self-Regulatory Organization's Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change

In its filing with the Commission, DTC included statements concerning the purpose of and basis for the proposed rule change and discussed any comments it received on the proposed rule change. The text of these statements may be examined at the places specified in Item IV below. DTC has prepared summaries, set forth in sections (A), (B) and (C) below, of the most significant aspects of such statements.

A. Self-Regulatory Organization's Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change.

(i) The proposed rule change establishes WINS which is a new browser-based inquiry management system. WINS will replace PINS as the function which provides Participants with the ability to submit inquiries regarding their records. WINS will offer many significant improvements over PINS, including streamlining the process by which Participants submit and monitor inquiries and requests, providing easier

navigation and date entry,¹ and quicker response time. Additionally, WINS will provide real-time status updates via email. Participants will receive emails stating that their inquiry was received, updated or closed.

Participants will have the ability to access WINS through the Participant Browser System (“PBS”). If a Participant does not have access to PBS, then it will access WINS through DTC’s public website. Existing PINS users will be given access to WINS automatically and can use their current password. All Participant inquiries made before the release of WINS will continue to be processed through PINS. Participants will be able to view those inquiries through the PINS function but will be required to submit all new inquiries through WINS.

(ii) The proposed rule change is consistent with the requirements of the Securities Exchange Act of 1934, as amended (the "Act") and the rule and regulations thereunder, as well as the CPSS/IOSCA Recommendations for Securities Settlement Systems applicable to DTC. The proposed rule change enhances an existing function to provide Participants with greater transparency and quicker responses to their inquiries. As such it is a change to an existing function, which will not adversely affect the safeguarding of securities and funds in DTC’s control or custody.

B. Self-Regulatory Organization's Statement on Burden on Competition.

DTC does not believe that the proposed rule change will have any impact, or impose any burden, on competition.

C. Self-Regulatory Organization’s Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others.

Written comments relating to the proposed rule change have not yet been solicited or received. DTC will notify the Commission of any written comments received by DTC.

III. Date of Effectiveness of the Proposed Rule Change and Timing for Commission Action

The forgoing rule change has become effective pursuant to Section 19(b)(3)(A) of the Act and paragraph (f) of Rule 19b-4 thereunder. At any time within 60 days of the filing of the proposed rule change, the Commission may summarily abrogate such rule change if it appears to the Commission that such action is necessary or appropriate in the public interest, for the protection of investors, or otherwise in furtherance of the purposes of the Act.

¹ There will be a guided drop-down menu for each inquiry type, eliminating the need for Participants to determine department and activity codes.

IV. Solicitation of Comments

Interested persons are invited to submit written data, views, and arguments concerning the foregoing, including whether the proposed rule change is consistent with the Act. Comments may be submitted by any of the following methods:

- Electronic comments may be submitted by using the Commission's Internet comment form (<http://www.sec.gov/rules/sro.shtml>), or by sending an e-mail to rule-comment@sec.gov. Please include File No. SR-DTC-2009-10 on the subject line.
- Paper comments should be sent in triplicate to Florence E. Harmon, Deputy Secretary, Securities and Exchange Commission, 100 F Street, NE, Washington D.C. 20549-1090.

All submissions should refer to File Number SR-DTC-2009-10. This file number should be included on the subject line if e-mail is used. To help the Commission process and review your comments more efficiently, please use only one method. The Commission will post all comments on the Commission's Internet Web site (<http://www.sec.gov/rules/sro.shtml>). Copies of the submission, all subsequent amendments, all written statements with respect to the proposed rule change that are filed with the Commission, and all written communications relating to the proposed rule change between the Commission and any person, other than those that may be withheld from the public in accordance with the provisions of 5 U.S.C §552, will be available for inspection and copying in the Commission's Public Reference Room, 100 F Street, NE, Washington D.C. 20549-9303. Copies of such filing also will be available for inspection and copying at DTC's principal office and on DTC's Web site at www.dtc.org. All comments received will be posted without change; the Commission does not edit personal identifying information from submissions. You should submit only information that you wish to make available publicly. All submissions should refer to the file number above and should be submitted within _____ days after the date of publication.

For the Commission, by the Division of Trading and Markets, pursuant to delegated authority.

Florence E. Harmon
Deputy Secretary

Underlined, boldface Text indicates additional language

~~Struck through, boldface text~~ indicates deleted language

PTS/PBS Functions Guides

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PINS:

Introduction

Overview

~~The Participant Inquiry Notification System (PINS) allows you to notify DTC of differences between your records and ours regarding a specific activity. In turn, PINS allows DTC to send replies back to you. Notifications are currently handled for:~~

- ~~• Reconciliations~~
- ~~• Dividends and Dividend Announcements~~
- ~~• Reorganization/Redemptions~~
- ~~• Garden City Redemptions and Bearer/BEO.~~

When to Use

Use PINS when you want to:

- ~~• Add notifications to the system, reporting activity differences to DTC. See Adding a Notification~~
- ~~• Inquire about the status of an existing notification. See Inquiring About a Notification.~~
- ~~• Browse lists of open, closed, and interim notifications. See Browsing Notifications.~~
- ~~• View notifications for a specific security. See Browsing Notifications by CUSIP.~~
- ~~• Browse statistical information on Participant and DTC timeliness and types of errors through the PRIME (Participant Reported Inquiries Monthly Evaluation) function. See Viewing Participant and DTC Monthly Evaluations (PRIME) and Viewing Overall Participant and DTC Monthly Evaluations (PRIME).~~
- Inquire about the confirm dates for a thirteen-month period prior to the current day. See Inquiring About End of Month Confirmations.
- ~~• Reopen closed notifications. See Reopening a Closed Notification.~~
- ~~• Cancel previously entered notifications. See Cancelling a Notification.~~
- Confirm security positions for a specified month. See Processing an End of Month Confirmation.
- Access the Bulletin Board. See Accessing the Bulletin Board.

PINS is available on business days from 6:00 a.m. to 8:00 p.m. eastern time.

About Add Tickets and Close Tickets

~~When you add a notification, an Add Ticket prints at DTC (routed to the applicable department) and is sent to you. Each ticket has a unique control number in *jjjjnnnnnn* format, where *jjjj* is the Julian date and *nnnnn* is the sequence number.~~

~~After DTC resolves and closes a notification, a Close Ticket is printed and sent to you, displaying all research information and referencing the Add Ticket's control number.~~

About End of Month Confirmation Procedures

DTC procedures require you to reconcile and confirm with DTC your month-end positions listed on the DTC Monthly Position Statement. No later than the 10th business day after the last Friday of the month, you must confirm the accuracy of the position statement electronically via PINS. DTC will send a reminder notice of the confirmation due date via an electronic message posted on the PINS Bulletin Board.

If you have multiple accounts, you must confirm the end-of-month position statement for each account. Also, a partner or officer of the participant firm must perform the end-of-month confirmation at least once in a 12-month period.

Note- You may need a new password or password reset, which can be obtained by contacting your relationship manager. This must be accomplished within the 10-day confirmation period.

You must ensure adequate backup to fulfill this ongoing requirement.

Failure to confirm within the prescribed schedule will subject you to fines, pursuant to DTC's Rule 21. (DTC's rules are available at <https://login.dtcc.com/dtcorg>.) You will receive a warning letter for the first occurrence of a failure to provide timely confirmation. For a second occurrence, a fine of \$150 will be charged. Each subsequent occurrence will be subject to a \$300 fine. Occurrences are determined on a moving 12-month period.

If you need help with obtaining passwords or have questions about this procedure, please contact your relationship manager. For help with using the PTS function PINS or the Web version (available at <https://login.dtcc.com/dtcorg>), please call 1-(888) 382-2721 and select option 6.

To view the procedures and screens for processing end of month confirmations, click [here](#).

Associated Products

PINS is used in association with all of DTC's services and products.

List of Procedures:

Accessing the Bulletin Board

Use the following procedure to access the Bulletin Board where you can view global notices as well as your own notices.

- 1 Type PINS on the Enter Function screen and press ENTER.

Result- The PINS Menu appears.

- 2 Press PF3/15.

Result- The Bulletin Board Notice List appears.

- 3 Press PF6/18 or type X to the left of a selected notice and press ENTER to view details for a notice.

Result- The Bulletin Board Inquiry screen appears.

Note- If you pressed PF6/18 you will be able to go through all the notices on the list using the scrolling keys.

Adding a Notification

~~Use the following procedure to notify DTC of a difference between your records and ours regarding a specific activity.~~

- ~~1 Type PINS on the Enter Function screen and press ENTER.~~

~~*Result-* The PINS Menu appears.~~

- ~~2 Type 1 in the Enter Option field and press ENTER.~~

~~*Result-* The Department List screen appears.~~

- ~~3 Type the option number for the desired DTC department in the Select Department field and press ENTER.~~

~~*Result-* The Activity Code List screen appears, displaying the applicable codes for the selected department.~~

~~*Note-* If you already know the activity code you want to use, you can type it in the Enter Activity Code field on the PINS Menu and skip Step 4.~~

- ~~4 In the Enter Activity Code field on the Activity Code List screen, type the desired code and press ENTER.~~

~~*Result-* The Notification Add screen appears.~~

~~*Note-* To change the activity code after you have displayed the Notification Add screen, press PF7/19 to return to the Activity Code List screen.~~

- ~~5 Refer to the Field Descriptions for the Notification Add screen and enter the applicable information into each field.~~

- ~~6 Press ENTER to verify your input. If any errors occur, the applicable error message is~~

displayed.

7 Press PF1/13 to add the notification.

Result—An Add Ticket is printed. See About Add Tickets and Close Tickets.

Browsing Notifications

Use the following procedure to browse through a list of existing notifications.

1 Type PINS on the Enter Function screen and press ENTER.

Result—The PINS Menu appears.

2 Type 3 in the Enter Option field and press ENTER.

Result—The Notification Browse screen appears.

3 Type the desired date in the Starting Date field in mm/dd format and press ENTER.

Result—The Notification Browse screen displays information for the specified month. You can use the scrolling keys to browse forward or backward through the month's notifications.

Note—The month is *required*, the day is optional and will default to the first day of the specified month.

4 *Optional.* To view detailed information about the month's notifications, press PF6/18.

Result—The Notification Inquiry screen appears. You can use the scrolling keys to display the information for all notifications for the specified month.

Note—You can also display the Notification Inquiry screen for a specific item on the Notification Browse screen by typing any character to the left of the item and pressing ENTER.

Browsing Notifications by CUSIP

Use the following procedure to browse notifications about a specific security.

1 Type PINS on the Enter Function screen and press ENTER.

Result—The PINS Menu appears.

2 Type 4 in the Enter Option field and press ENTER.

Result—The Notification Browse by CUSIP screen appears.

3 Type the nine-digit CUSIP number of the desired security in the CUSIP Number field.

4 Type the desired date in the Starting Date field in mm/dd format and press ENTER.

~~**Result**– The Notification Browse by CUSIP screen displays information for the selected security and date.~~

~~**Note**– The month is *required*, the day is *optional* and will default to the first day of the specified month.~~

~~**5 Optional.** To view detailed information about the notifications, press PF6/18.~~

~~**Result**– The Notification Inquiry screen appears. You can use the scrolling keys to display the information for all notifications for the specified security and date.~~

~~**Note**– You can also display the Notification Inquiry screen for a specific item on the Notification Browse by CUSIP screen by typing any character to the left of the item and pressing ENTER.~~

Canceling a Notification

Use the following procedure to cancel a previously entered but still open notification (you cannot cancel a closed notification).

~~**1** Type PINS on the Enter Function screen and press ENTER.~~

~~**Result**– The PINS Menu appears.~~

~~**2** Type 8 in the Enter Option field and press ENTER.~~

~~**Result**– The Notification Cancel screen appears.~~

~~**3** Type the number of the notification you want to cancel in the Control# field and press ENTER.~~

~~**Result**– The details of the specified notification appear.~~

~~**4** Type Y in the Cancel This Notification field and press PF1/13.~~

~~**Result**– A Notification Cancel ticket is generated. These are routed to DTC and to your designated PTS printer in the same manner as Add Tickets.~~

Inquiring About a Notification

Use the following procedure to inquire about a notification you added previously and view the notification's details.

~~**1** Type PINS on the Enter Function screen and press ENTER.~~

~~**Result**– The PINS Menu appears.~~

~~**2** Type 2 in the Enter Option field and press ENTER.~~

~~**Result**– The Notification Inquiry screen appears.~~

~~**3** Type the control number of the notification you want to see in the Control# field and press~~

ENTER.

~~**Result**—The information for the specified notification is displayed. You can use the scrolling keys to view the applicable screens for the notification.~~

~~**Note**—You can also access the Notification Inquiry screen by pressing PF6/18 on the Notification Browse or the Notification Browse by CUSIP screens. See **Browsing Notifications and Browsing Notifications by CUSIP**.~~

4 Optional. To view DTC responses, if any, press PF4/16.

~~**Result**—The replies to the notification appear on the bottom half of the screen.~~

Inquiring About End of Month Confirmations

Use the following procedure to view information about your End of Month confirmations.

1 Type PINS on the Enter Function screen and press ENTER.

Result- The PINS Menu appears.

2 Type 6 in the **Enter** Option field and press ENTER.

Result- The End of Month Confirmation Inquiry screen appears, displaying your notification confirmations for the past thirteen months and the status of each.

Processing an End of Month Confirmation

Use the following procedure to confirm outstanding end of month confirmations or add new notifications.

1 Type PINS on the Enter Function screen and press ENTER.

Result- The PINS Menu appears.

2 Type 11 in the **Enter** Option field and press ENTER.

Result- The End of Month Confirmation Initialization screen appears.

Note- If a partner or officer of your company has not executed the confirmation process within the last twelve months, a message indicating this is displayed and you will not be able to continue this process. In this case, contact your relationship manager.

3 Refer to the *Field Descriptions* for the End of Month Confirmation Initialization screen and type the appropriate information in the entry fields provided, then press ENTER.

Result- The End of Month Confirmation Browse screen appears, displaying the open notifications for the specified month and year.

4 Optional. To view detailed information about the notifications, press PF6/18.

Result- The Notification Inquiry screen appears. You can use the scrolling keys to display the information for all items for the specified month and year.

Note- You can also display the details for a specific item on the End of Month Confirmation Browse screen by typing any character to the left of the item and pressing ENTER. The Notification Inquiry screen appears.

- 5 *Optional.* To add a notification, press PF4/16.

Result- The Activity Code List screen appears.

- 6 *Optional.* Type the appropriate code in the Enter Activity Code field and press ENTER.

Result- The Notification Add screen appears.

- 7 *Optional.* Refer to the *Field Descriptions* for the Notification Add screen and type the appropriate information in the entry field provided, then press PF1/13.

Result- The notification is added.

- 8 *Optional.* Press PF6/18.

Result- The End of Month Confirmation Browse screen appears, displaying the notification you added.

- 9 *Optional.* To view the details of one or more notifications, see Step 4. To add another notification, see Steps 5 to 7.

- 10 Press PF1/13 to confirm the notifications for the specified month and year.

Result- The message 'End of month confirmation has been finalized' appears.

Reopening a Closed Notification

~~Use the following procedure when you have new information for a previously entered notification that has been closed by DTC. This allows you to reopen the notification and make the necessary changes.~~

- ~~1 Type PINS on the Enter Function screen and press ENTER.~~

~~*Result-* The PINS Menu appears.~~

- ~~2 Type 8 in the Enter Option field and press ENTER.~~

~~*Result-* The Notification Reopen screen appears.~~

- ~~3 Type a brief explanation for reopening the notification in the New Explanation field.~~

- ~~4 Type Y in the Reopen This Notification field and press PF1/13.~~

~~*Result-* A Notification Reopen ticket is generated. These are routed to DTC and to your designated PTS printer in the same manner as Add Tickets.~~

Viewing Overall Participant and DTC Monthly Evaluations (PRIME)

~~Use this procedure if you want to view Participant and DTC monthly evaluations for all PINS departments.~~

~~1 Type PINS on the Enter Function screen and press ENTER.~~

~~*Result*—The PINS Menu appears.~~

~~2 Type 9 in the Enter Option field and press ENTER.~~

~~*Result*—The Departmental Statistics screen appears.~~

~~3 Type the applicable information in the following fields:~~

- ~~•—Dept~~
- ~~•—From~~

~~4 Press PF6/18.~~

~~*Result*—The Overall Timeliness screen appears.~~

~~Viewing Participant and DTC Monthly Evaluations (PRIME)~~

~~Use the following procedure to view evaluations for up to one year about DTC and Participant timeliness, and to view types of errors (on the Participant Reported Inquiries Monthly Evaluation (PRIME) screens).~~

~~1 Type PINS on the Enter Function screen and press ENTER.~~

~~*Result*—The PINS Menu appears.~~

~~2 Type 5 in the Enter Option field and press ENTER.~~

~~*Result*—The Participant Timeliness screen appears.~~

~~3 In the From field, type the date for which you want to view evaluations in mm/yy format.~~

~~*Note*—The month is *required*, the year is *optional* and will default to the current year.~~

~~4 Press ENTER.~~

~~*Result*—The evaluation information for the specified month is displayed. Use the scrolling keys to browse forward and backward to view other monthly evaluations.~~

~~*Note*—If you enter a month for which no information exists in DTC's database, the message 'No record found' appears.~~

~~5 *Optional*. To view the DTC Timeliness screen, press PF6/18. Press PF6/18 again to return to the Participant Timeliness screen.~~

~~*Note*—You can use the scrolling keys to browse forward and backward to view other months. You can also enter another month in the From field on both versions of the screen.~~

List of Screens:

Activity Code Help Screen

The Activity Code Help screen is available from the Department List or the Activity Code List screen and displays helpful information about the activity codes related to the selected DTC department.

Sample Screen

```
T$VV _____ PARTICIPANT INQUIRY NOTIFICATION SYSTEM
MM/DD/CCYY
00002199-99 _____ ACTIVITY CODE HELP _____ HH:MM:SS

_____ DIVIDEND ANNOUNCEMENT
AUCTION RATE NOTE
ANNOUNCEMENT RELATED INQUIRY (NO ANNOUNCEMENT, RATE/RD/PD
DISCREPANCY, ETC.)
RELATING TO AN AUCTION RATE NOTE.

AUCTION RATE PFD
ANNOUNCEMENT RELATED INQUIRY (NO ANNOUNCEMENT, RATE/RD/PD
DISCREPANCY, ETC.)
RELATING TO AN AUCTION RATE PREFERRED ISSUE.

CD'S
ANNOUNCEMENT RELATED INQUIRY (NO ANNOUNCEMENT, RATE/RD/PD
DISCREPANCY, METHOD
OF CALCULATION, ETC.) RELATING TO A CD.

CMO/ABS PAYDOWNS
ANNOUNCEMENT RELATED INQUIRY (NO ANNOUNCEMENT, RATE/RD/PD
DISCREPANCY, POOL
FACTOR, PAYMENT FREQUENCY, ETC.) RELATING TO AN ASSET BACKED
ISSUE.

PRESS PF11/23 TO VIEW MORE ACTIVITIES
PRESS PF6/18 TO RETURN TO DEPARTMENT CODE LIST
```

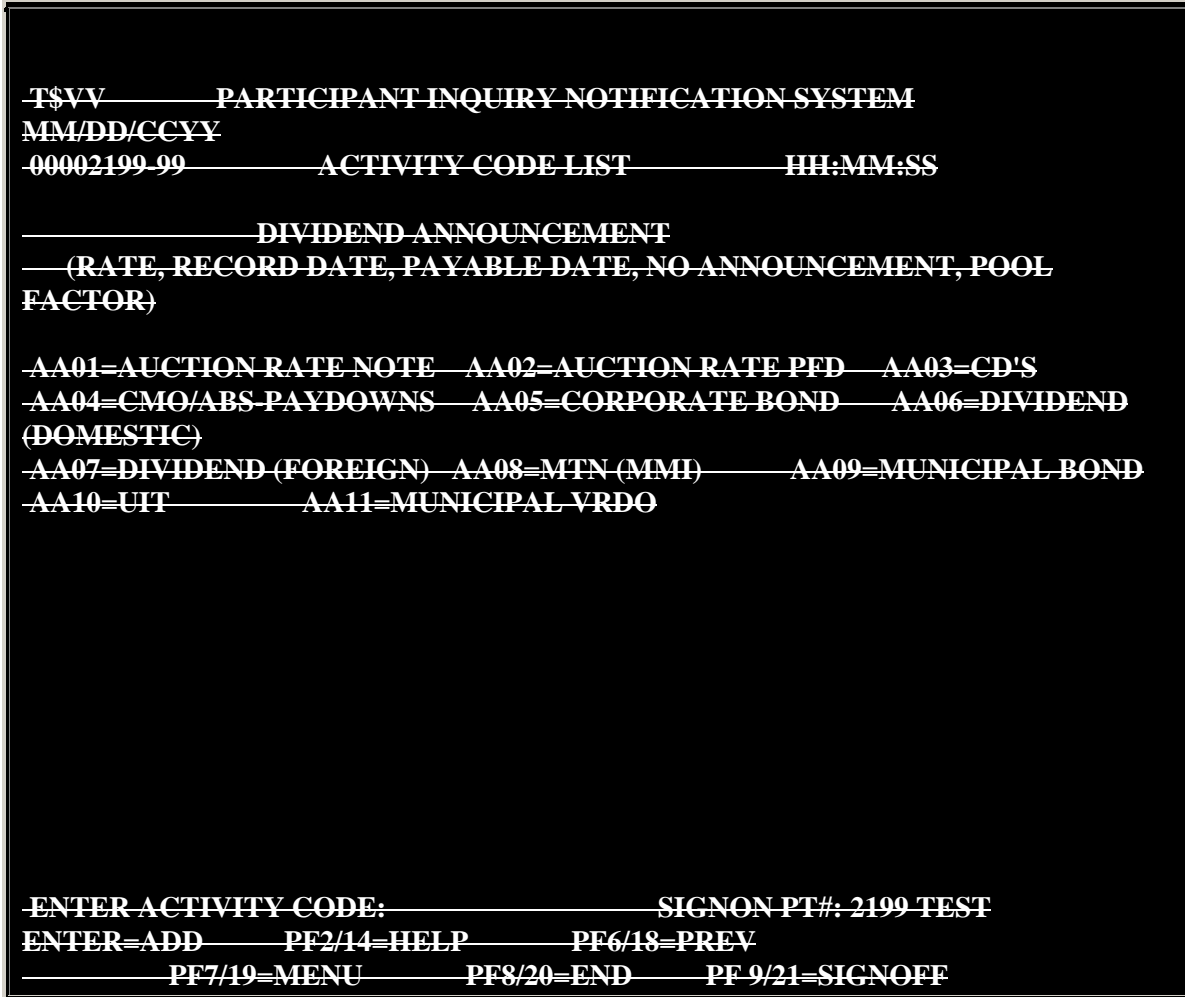
Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Activity Code Help screen to return to the previous screen.

Activity Code List

The Activity Code List appears when you do not specify an activity code on the Department List and allows you to choose an activity code applicable to the specified department.

Sample Screen



Field Descriptions

This field	Allows you to
Enter Activity Code	Enter the code for the type of activity for which you are creating a notification.
Signon Pt#	View your Participant number and name. <i>Note - For Group Users, this field displays the Participant number you specified on the Department List screen; you can overwrite this if desired.</i>

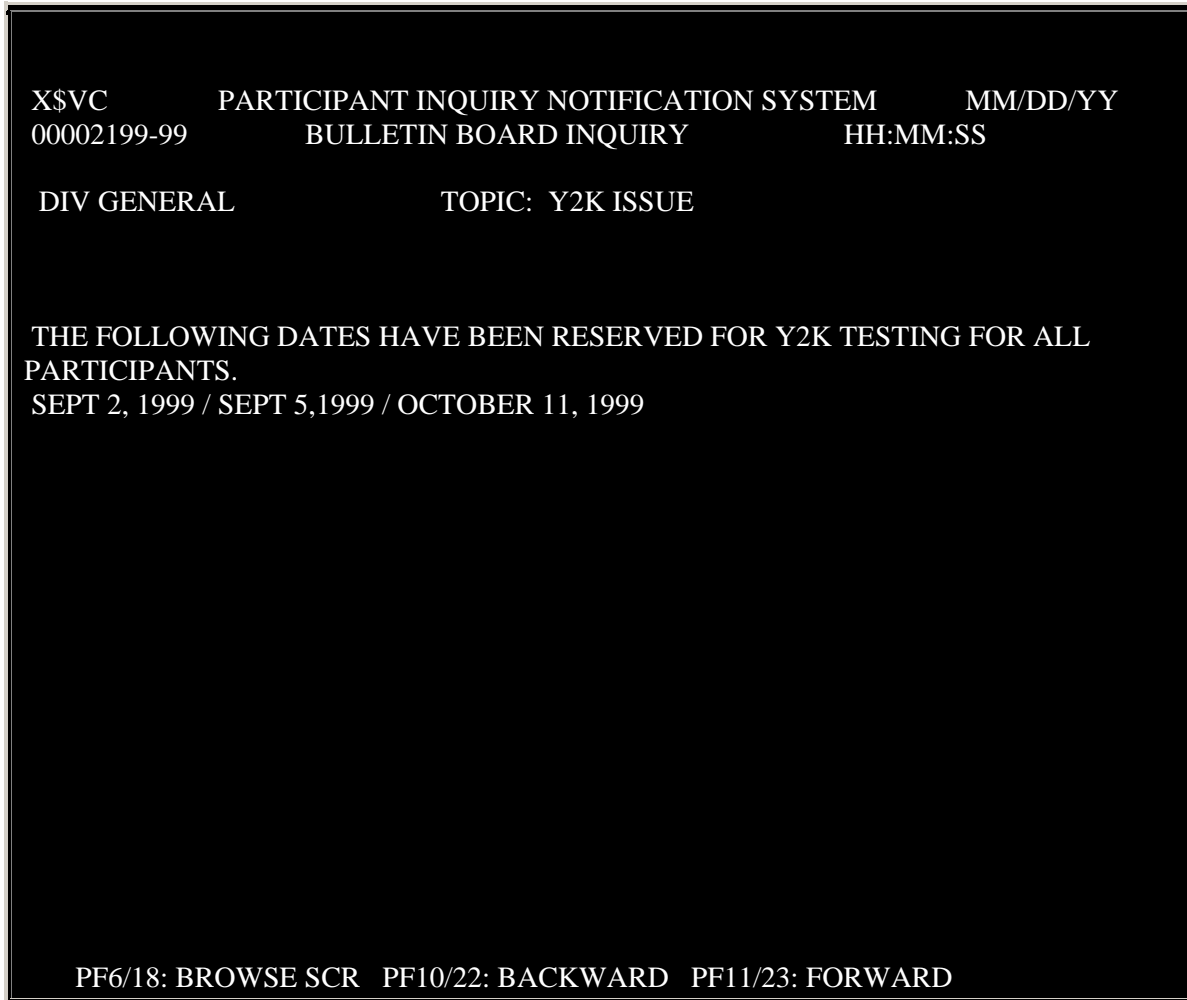
Function Keys

~~In addition to the standard function keys described in Using the Standard Function Keys, you can press PF2/14 on the Activity Code List to display the Activity Code Help screen.~~

Bulletin Board Inquiry Screen

This screen appears when you enter X in the **Act** field or press PF6/18 on the Bulletin Board Notice List.

Sample Screen



Field Descriptions

This field	Displays
Department	The DTC department that entered the notice.
Topic	The topic of the notice.
Notice Detail	Detail information for the notice.

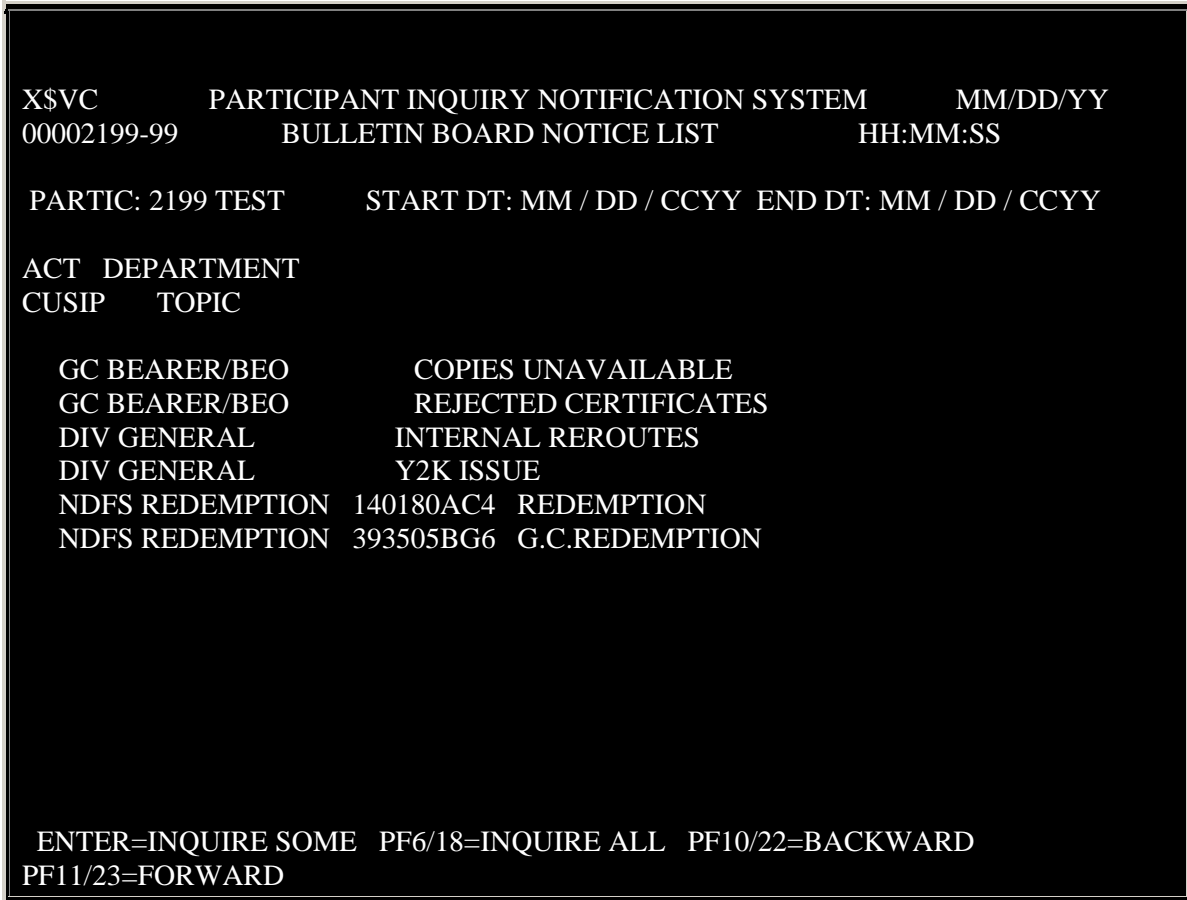
Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Bulletin Board Inquiry screen to return to the Bulletin Board Notice List.

Bulletin Board Notice List

The Bulletin Board Notice List appears when you press PF3/15 on the PINS Menu or the Department List and allows you to view a list of notices.

Sample Screen



Field Descriptions

This field	Allows you to
Participant	View your Participant number and name.
Start Date	Enter the date at which you wish to begin the list in <i>mm/dd/ccyy</i> format (<i>optional</i>) .
End Date	Enter the date at which you wish to end the list in <i>mm/dd/ccyy</i> format (<i>optional</i>) .

This field	Allows you to
Act	Select a notice topic and view the details. Type X and press ENTER.
Department	The DTC department that entered the notice.
CUSIP	The CUSIP number attached to the notice.
Topic	The topic of the notice.

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Bulletin Board Notice List to access the Bulletin Board Inquiry screen.

Department List

~~The Department List appears when you select option 1 on the PINS Menu and allows you to select the DTC department to which you want to direct a notification.~~

Sample Screen

```

Q$VC_____PARTICIPANT INQUIRY NOTIFICATION SYSTEM_____MM/DD/YY
00002199-99_____DEPARTMENT LIST_____HH:MM:SS

-1. DIVIDEND ANNOUNCEMENT_____7. BEARER/BOOK ENTRY
-2. DIVIDEND GENERAL_____8. CUSTODY REORG
-3. RECON/COMPLIANCE_____9. CUSTODY
-4. REORGANIZATION
-5. REDEMPTION AND REORG DEPOSITS
-6. REDEMPTIONS PRIOR TO ALLOCATION

-SELECT DEPARTMENT:

-ENTER ACTIVITY CODE(OPTIONAL):_____SIGNON PT#:_____161-MERRIL
**HIGHLIGHTED DEPARTMENTS HAVE BULLETINS TO READ**
ENTER=ADD PF6/18=ACTIVITY HELP PF3/15=BULLETIN BOARD
PF7/19=MENU
    
```

Field Descriptions

This field	Allows you to
Select Department	Enter the number for the desired DTC department from the list above.
Enter Activity Code	Enter the code for the type of activity for which you are creating a notification. <i>Optional.</i>
Signon Pt#	View your Participant number and name. <i>Note – For Group Users, this is an entry field that allows you to specify the Participant for which you are entering a notification.</i>

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF3/15 on the Department List to access the Bulletin Board.

Departmental Statistics Screen

The Departmental Statistics screen appears when you type 9 on the PINS Menu. This screen is part of the Participant Reported Inquiries Monthly Evaluation (PRIME) function and displays a breakdown of statistics and the timeliness of DTC's response.

Sample Screen

```

Q$VC _____ PARTICIPANT REPORTED INQUIRY MONTHLY EVALUATION
MM/DD/YY
00002199-99 _____ DEPARTMENTAL STATISTICS _____ HH:MM:SS

PARTICIPANT: 2199 XYZ CORP _____ FROM: 02 / 2000 (MM/CCYY)
DEPT: 0010 DIV GENERAL _____ AREA:

ACTIVITIES _____ STATUS OF NOTIFICATIONS
BAD-CLM _____ 1
CASH ADJ _____ 1 _____ RECEIVED: _____ 1
COPY _____ 0 _____ REROUTE RECVD: _____ 3
COUPON _____ 1 _____ REOPENS: _____ 0
POSITION _____ 1 _____ RESOLVED: _____ 3
STK DIV _____ 0 _____ CANCELS: _____ 0
_____ REROUTE SENT: _____ 0
    
```

~~PF5/17:DEPT LIST PF6/18:VIEW TIMELINESS PF11/23:FORWARD
PF10/22:BACKWARD~~

Field Descriptions

This field	Displays
Participant	Your Participant number.
From	The date of the inquiry in <i>mm/ccyy</i> format.
Dept	The department you are inquiring about.
Area	The area the department falls under; <i>optional</i> .
Activities	A list of activities and the corresponding number of notifications.
Status of Notifications	A list of statuses and the number of notifications in each status.

Function Keys

In addition to the standard function keys described in *Using the Standard Function Keys*, the following are available on the Overall Timeliness screen.

This key	Allows you to
PF5/17	Access the Department List screen.
PF6/18	Access the Overall Timeliness screen.

DTC Timeliness Screen

The DTC Timeliness screen appears when you press PF6/18 on the Participant Timeliness screen. This screen is part of the Participant Reported Inquiries Monthly Evaluation (PRIME) function and displays statistical information regarding DTC's timeliness in responding to your notifications.

Sample Screen

~~X\$VC PARTICIPANT REPORTED INQUIRY MONTHLY EVALUATION
MM/DDYY~~

00002199-99	DTC TIMELINESS	HH:MM:SS
SIGNON PT#: 2199	TEST	FROM: 05 / 99
	MAY 99	
BEARER BEARER D		
DEPOSIT COD W/T UNIDENT DO	COLL DEPFAC	TOTAL
DEP COD	LOAN	
RSLVD 0 0 144 0 4 0 8 0 0		156
 DTC TIMELINESS		
UNDER 3 DAYS	149	
3-5 DAYS	7	
OVER 5 DAYS	0	
 DTC ERRORS: 1		
 PF6/18 TO VIEW PARTICIPANT TIMELINESS PF11/23 FORWARDS PF10/22 BACKWARDS		

Field Descriptions

This field	Displays
Signon Pt#	Your Participant number and name.
From	The month and year being displayed. You can use the scrolling keys to view the previous or next month's data.
Rslvd	The number of notifications resolved by DTC, broken down by activity code. The total is displayed on the right.
DTC Timeliness	The number of notifications resolved by DTC (excluding Unident items), separated into the applicable time frames that show the number of days between the date the notification was added to the system and the date of resolution. <i>Note</i> – Unident items are unidentified Out of Balance conditions.
DTC Errors	The number of activity differences resolved that were found to have been caused by a DTC error.

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the DTC Timeliness screen to display the Participant Timeliness screen.

Note—This key normally allows you to toggle between the Participant Timeliness and DTC Timeliness screens, however, if you overtype the date in the From field and press PF6/18, the display changes to the new date.

End of Month Confirmation Browse Screen

The End of Month Confirmation Browse screen appears after you press ENTER on the End of Month Confirmation Initialization screen, and displays open notifications for the specified month and year. From this screen, you can view details of an item, add an item, or complete the confirmation process.

Sample Screen

```

X$VC          PARTICIPANT END OF MONTH CONFIRMATION          MM/DD/YY
00002199-99          CONFIRMATION BROWSE                      HH:MM:SS
NO DETAILS FOR THIS SELECTION
SIGNON PT#: 2199   TEST                12 / 98
ACT ACTV CONTROL DATE OF CUSIP      EXPLANATION OF DIFFERENCE
CODE NUMBER  DIFF  NUMBER          (PARTIAL)

DO  9227500125  12/06/98  854425105  PLS FAX COPY OF MDO TKT FOR ABO
COLL 9227600197  12/21/98  269260AB1  PLS EXPAIN BOND DIV ADJ OF ONE
DEP  9228000085  01/11/99  451887B85  WE RECD A CODE 5027A REORG

ENTER= INQUIRE SOME, PF6/18= INQUIRE ALL, PF4/16=PINS ACTV MENU
PF1/13=CONFIRM
    
```

Field Descriptions

This field	Displays
Signon Pt#	Your Participant number and name.
Confirm Date	The month and year for which you are confirming.
Act	An entry field that allows you to select a line item to view on the Notification Inquiry screen.
Actv	The type of activity for which the notification was created.
Control	The control number (see About Add Tickets and Close

This field	Displays
Number	Tickets for a description of control numbers).
Date of Diff	The date on which the difference occurred that prompted the notification.
CUSIP Number	The CUSIP number of the security for which the notification was created.
Explanation of Difference (Partial)	The first line of four that were entered on the Notification Add screen as an explanation for the notification.

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, the following are available on the Confirmation Browse screen:

This key	Allows you to
PF4/16	Display the Activity Code List screen.
PF6/18	Display the first page of the Notification Inquiry display. You can then use the scrolling keys to page through all of the notifications.

End of Month Confirmation Initialization Screen

The End of Month Confirmation Initialization screen appears when you select option 10 on the PINS Menu and allows you to confirm your monthly notifications with DTC.

Sample Screen

```

T$VV          PARTICIPANT END OF MONTH CONFIRMATION          MM/DD/CCYY
00002199-99   CONFIRMATION INITIALIZATION                    HH:MM:SS

SIGNON PT# 2199  TEST          CONFIRM DATE: MM / YY

WE HAVE EXAMINED THE DEPOSITORY TRUST COMPANY MONTHLY STATEMENT
ON OUR
SECURITY POSITIONS AS OF      AND FIND IT TO BE IN AGREEMENT WITH OUR
RECORDS EXCEPT FOR ANY OPEN NOTIFICATIONS DISPLAYED ON THE
FOLLOWING BROWSE
SCREEN

NAME      :
```

```

TITLE      :
PHONE     : (   ) -   EXT:

=====
=====
ENTER:PROCESS   PF7/19:MENU   PF8/20:END FUNCTION   PF9/21:SIGNOFF
    
```

Field Descriptions

This field	Allows you to
Signon Pt#	View your Participant number and name.
Confirm Date	Enter the month and year for which you are confirming, in <i>mm/yy</i> format.
Initialization Message	View the standard confirmation message that DTC will receive once you complete this process. The date for the end of the month you are confirming will be automatically entered where <i>mm/dd/yy</i> appears in the sample above. <i>Note</i> -If a partner or officer of your company has not confirmed within the past twelve months, a message indicating this will appear, and you will not be allowed to continue. Contact your Relationship Manager.
Name	Enter your name, a maximum of 30 alphanumeric characters. The first character must be alphabetic.
Title	Enter your title, a maximum of 30 alphanumeric characters. The first character must be alphabetic.
Phone	Enter your phone number (<i>required</i>) and extension (<i>optional</i>).

End of Month Confirmation Inquiry Screen

The End of Month Confirmation Inquiry screen appears when you select option 6 on the PINS Menu and allows you to view a list of End of Month notification confirmations for the past 13 months. A confirmation is the process by which you close out a specific month, thereby stating that your records now match DTC's.

Sample Screen

T\$VV 00002199-99	PARTICIPANT INQUIRY NOTIFICATION SYSTEM END OF MONTH CONFIRMATION INQUIRY	MM/DD/CCYY HH:MM:SS
SIGNON PT#: 2199 TEST		
CONFIRM DATE	CONFIRM DONE DATE	CONFIRM DUE DATE
02/1998	03/18/1998 (LATE)	03/17/1998
03/1998	04/11/1998	04/14/1998
04/1998	05/12/1998	05/12/1998
05/1998	06/16/1998	06/16/1998
06/1998	07/15/1998	07/15/1998
07/1998	08/12/1998 (LATE)	08/11/1998
08/1998	09/12/1998	09/16/1998
09/1998	10/10/1998	10/14/1998
10/1998	11/14/1998	11/18/1998
11/1998	12/12/1998	12/15/1998
12/1998	01/12/1999	01/13/1999
01/1999	02/17/1999	02/17/1999
02/1999	***** (NOT DONE)	03/16/1999
PF7/19=MENU		

Field Descriptions

This field	Displays
Signon Pt#	Your Participant number and name.
Confirm Date	The notification confirmation month and year.
Confirm Done Date	The date confirmation was completed. Also, when applicable, a status message is displayed for confirmations that are not completed or were late.
Confirm Due Date	The date confirmation was due.

Notification Add Screen

~~The Notification Add screen appears when you select option 1 on the PINS Menu and specify a department and an activity code. This screen allows you to enter the details of your notification.~~

Sample Screen

```

T$VV _____ PARTICIPANT INQUIRY NOTIFICATION SYSTEM
MM/DD/CCYY
00002199 99 _____ NOTIFICATION ADD _____ HH:MM:SS

ACTIVITY: DIVFOR _____ DEPT: 0012 _____ ANNOUNCEMENT _____ AREA:
SIGNON PT#: 2199 XYZ CORP _____ DATE OF DIFFERENCE: / /
CUSIP: _____ SEC DESC:

RATE: _____ RECORD DATE: / / _____ PAYABLE DATE: / /

EXPLANATION OF DIFFERENCE:

*** IF APPLICABLE, YOUR COOPERATION IN PROVIDING THE BELOW
INFORMATION
WOULD BE APPRECIATED.
SOURCE OF INFORMATION:
CONTACT NAME: _____ TELE NUMBER:

PREPARED BY:
TELE NUMBER:

PF1/13:ADD _____ PF6/18:PREV _____ PF7/19:MAIN MENU _____ PF8/20:END _____ PF9/21:SIGNOFF
    
```

Field Descriptions

This field	Allows you to
Activity	View the code that identifies the activity for which you are creating a notice. <i>Note</i> -To change the activity code, press PF7/19 to access the Activity Code List.
Dept	View the DTC department to which you are directing the notice and the activity for which you are creating the notice.
Area	View the area within the selected department to which this notification is addressed. If the selected department does not have multiple areas of responsibility, this field is blank.

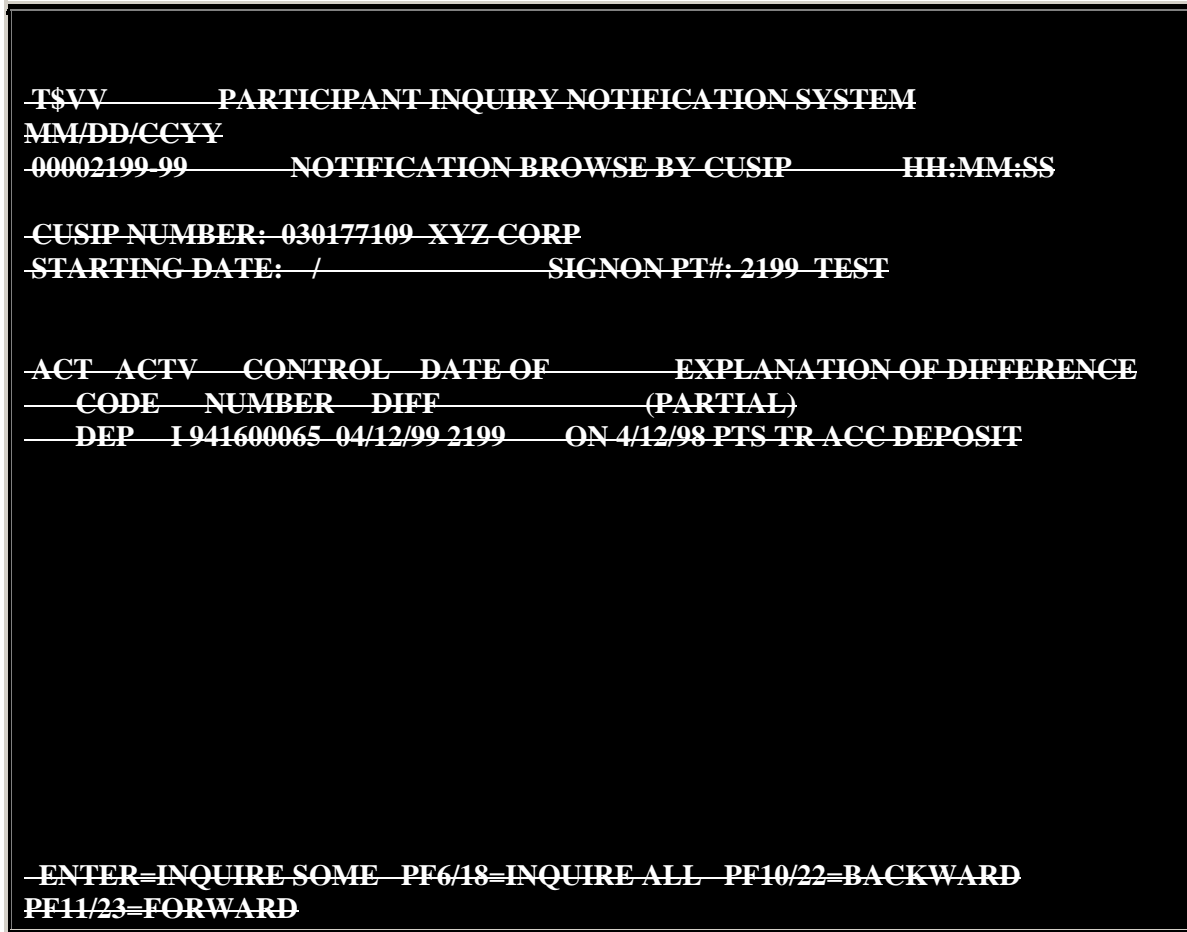
This field	Allows you to
Signon Pt#	View your Participant number and name. <i>Note</i> – For Group Users, the Participant number you entered on the Department List screen is displayed.
Date of Difference	Enter the date of the difference for which you are notifying DTC, in mm/dd/yy format.
CUSIP	Enter the CUSIP number of the security for which you are creating this notification.
Sec Dese	Enter a description for securities that are not DTC-eligible. (For DTC-eligible securities, this field automatically fills with the applicable description). <i>Note</i> – If you leave this field blank for a security that is not DTC-eligible, an error message is displayed.
Rate	Enter the dividend rate in 99999.999999 format. There must be at least one number before and after the decimal point.
Record Date	Enter the record date in mm/dd/yy format. This date must be prior to the payable date.
Payable Date	Enter the dividend payable date in mm/dd/yy format. This date must be after the record date. <i>Note</i> – The Rate Record Date and Payable Date fields are displayed depending on the specified Activity Code.
Explanation of Difference	Enter a brief explanation of the difference between your records and ours on six lines of 79 characters each. <i>Note</i> – This and the following fields are optional.
Source of Info	Enter the source of your information.
Contact Name	Enter the name of the person DTC should contact regarding this notification.
Tele Number	Enter the contact person's telephone number.
Prepared By	Enter your name.
Tele Number	Enter your telephone number.

Notification Browse by CUSIP Screen

The Notification Browse by CUSIP screen appears when you select option 4 on the PINS Menu and allows you to browse through a list of notifications for a specific security. When

~~you first access the Notification Browse by CUSIP screen, it is blank until you enter a CUSIP number.~~

Sample Screen



Field Descriptions

This field	Displays
CUSIP Number	An entry field that allows you to specify the CUSIP number of the desired security.
Signon Pt#	Your Participant number and name.
Starting Date	An entry field that allows you to specify a starting date for the notifications you want to browse. Enter the date in <i>mm/dd</i> format. <i>Note</i> —The month is <i>required</i> , the day is <i>optional</i> and defaults to the first day of the specified month.
Act	An entry field that allows you to select a line item to view on the Notification Inquiry screen. Type any character to

This field	Displays
	the left of the desired item and press ENTER.
Actv Code	The type of activity for which the notification was created.
Control Number	The control number (see About Add Tickets and Close Tickets for a description of control numbers).
Date of Diff	The date on which the difference occurred that prompted the notification.
Explanation of Difference (Partial)	The first 31 characters of the first of four lines that were entered on the Notification Add screen as an explanation for the notification.

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Notification Browse by CUSIP screen to display the first page of the Notification Inquiry display. You can then use the scrolling keys to page through all of the notifications.

Notification Browse Screen

The Notification Browse screen appears when you select option 3 on the PINS Menu, and allows you to browse through a list of notifications previously entered. When you first access the Notification Browse screen, it is blank until you enter a starting date.

Sample Screen

```

X$VC _____ PARTICIPANT INQUIRY NOTIFICATION SYSTEM _____ MM/DD/YY
00002199-99 _____ NOTIFICATION BROWSE _____ HH:MM:SS
NO MORE DETAILS FOR THIS SELECTION
-SIGNON PT#: 2199-XYZ SEC- STARTING DATE: 05/07
_____ EOM CONFIRM:
ACT ACTV CONTROL DATE OF CUSIP EXPLANATION OF
DIFFERENCE
CODE NUMBER DIFF NUMBER (PARTIAL)
-ARN- 9913800001-05/07/99-45168C734-DTC TEST I
-DO- 9913800002-05/10/99-460922206-DTC TEST 11
    
```

~~ENTER=INQUIRE SOME PF6/18=INQUIRE ALL PF10/22=BACKWARD
PF11/23=FORWARD~~

Field Descriptions

This field	Displays
Signon Pt#	Your Participant number and name.
Starting Date	An entry field that allows you to specify a starting date for the notifications you want to browse. Enter the date in <i>mm/yy</i> format. <i>Note</i> The month is <i>required</i> , the day is <i>optional</i> and defaults to the first day of the specified month.
EOM Confirm	An entry field that allows you to specify whether you want to view Out of Balance conditions for the specified month. Enter an X . <i>Note</i> When you activate this feature, the Starting Date field changes to <i>mm/yy</i> format.
Act	An entry field that allows you to select a line item to view on the Notification Inquiry screen. Type any character to the left of the desired item and press ENTER. You can select multiple items, as many as appear on the screen at one time.
Actv Code	The activity code.
Control Number	The control number.
Date of Diff	The date on which the difference occurred that prompted the notification.
CUSIP Number	The CUSIP number of the security for which the notification was created.
Explanation of Difference	The first line entered on the Notification Add screen as an explanation for the notification.

This field	Displays
(Partial)	

Function Keys

~~In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Notification Browse screen to display the first page of the Notification Inquiry screen. You can then use the scrolling keys to page through all of the notifications.~~

Notification Cancel Screen

~~The Notification Cancel screen appears when you select option 8 on the PINS Menu, and allows you to cancel a previously entered notification that has not yet been closed by DTC.~~

Sample Screen

```

X$VC _____ PARTICIPANT INQUIRY NOTIFICATION SYSTEM _____ MM/DD/YY
00002199-99 _____ NOTIFICATION CANCEL _____ HH:MM:SS

CONTROL#: 99138-1 _____ ACTV: ARN
DEPARTMENT: ANNOUNCEMENT
—AREA:
PARTICIPANT NUMBER: _____ 2199-XYZ-SEC
CUSIP: 45168C734-AAAA
EXPLANATION: _____ DATE OF DIFF: 05/07/99
DTC TEST

REPLY:
G
A RESPONSE WILL BE FORTHCOMING UPON COMPLETION OF OUR
RESEARCH. ALL QUESTIONS RELATING TO THIS INQUIRY SHOULD

BE ADDRESSED TO THE RESEARCHER.

CANCEL THIS NOTIFICATION (Y/N): N

PF1/13 TO UPDATE
    
```

Field Descriptions

This field	Displays
Control#	An entry field that allows you to specify the notification you want to reopen. Enter the control number that was

This field	Displays
	assigned when the notification was first entered.
Actv	The activity code that was specified for the notification.
Department	The DTC department to which the notification was directed.
Area	The area within the selected department to which this notification was directed, if applicable.
Participant Number	Your Participant number and name.
CUSIP	The CUSIP number of the security for which the notification was entered.
Explanation	The original explanation for the notification.
Date of Diff	The date on which the difference between our records and yours occurred.
Reply	DTC's reply to the notification, if any.
Cancel This Notification (Y/N)	An entry field that allows you to submit this cancel request. Type Y and press PF1/13.

Notification Inquiry Screen

The Notification Inquiry screen appears when you select option 2 on the PINS Menu, and allows you to search for and view DTC's responses to notifications. Page One of this display includes the notification and any replies; Page Two includes DTC research, photocopy, and fax statistics for the notification. These can be followed by a series of screens displaying interim replies.

When you first access the Notification Inquiry screen, it is blank until you enter the control number of the notification you want to view. See About Add Tickets and Close Tickets for more information about control numbers.

Sample Screen

T\$VV	PARTICIPANT INQUIRY NOTIFICATION SYSTEM
MM/DD/CCYY	
00002199-99	NOTIFICATION INQUIRY
SERVICED PT#:	2199 TEST
CONTROL #:	98180-5
DATE OF DIFFERENCE:	01/01/99
ACTV:	COUPON
CUSIP:	459200101 XYZ CORP
DEPT:	10 DIV GENERAL
AREA:	
RT:	1.230000 REC DT: 120197 PAY DT: 010198

```

EXPL BY (NAME: JEN TEL #: 876328 )
TEST

REPLY BY (NAME: JOHN SMITH TEL #: (212) 555-4321 )
A RESPONSE WILL BE FORTHCOMING UPON COMPLETION OF OUR | ADDED
ON : 04/29/99
RESEARCH. ALL QUESTIONS RELATING TO THIS INQUIRY SHOULD |
BE ADDRESSED TO THE RESEARCHER. | CLOSED ON:
| STATUS : OPEN
|
|
PF10/22 PF11/23 PF4/16 PF5/17 PF6/18
BACKWARD FORWARD PREV REPLY NEXT REPLY BROWSE SCR


```

Field Descriptions

The fields you may see on the Notification Inquiry screen will vary depending on the type of notification and the DTC department replying to the notification. For notifications that are still open, some fields may be blank.

This field	Displays
Signon Pt#	Your Participant number and name.
Date of Difference	The date on which the difference between our records and yours occurred.
Control#	An entry field that allows you to enter the control number of the notification you want to view. See About Add Tickets and Close Tickets for more information about control numbers.
Actv	The activity code.
CUSIP	The CUSIP number and description of the security for which this notification was created.
Dept	The DTC department to which the notification was directed.
Area	The area within the specified department responsible for the notification, if the selected department has multiple areas of responsibility.
Rt	The dividend rate.
Rec Dt	The record date.
Pay Dt	The dividend payable date.
W/T In	The Withdrawal by Transfer In date.

This field	Displays
W/T Out	The Withdrawal by Transfer Out date.
Expl By/ Tel#	The name and phone number of the person who created the notification.
Explanation	The reason for the notification.
Reply By/ Tel#	The name and phone number of the DTC person replying to the notification.
Source of Information	The source of the information as originally entered for the notification. Applicable only to Dividend Announcements.
Contact Name/ Tel#	The name and phone number of the person DTC should contact regarding the notification. Applicable only to Dividend Announcements.
Added On	The date the notification was added to the system.
Closed On	The date the notification was closed by DTC.
Status	The current status of the notification: <ul style="list-style-type: none"> • Open • Closed • Interim. <p>-</p>
Auth	The entity authorized to close, or resolve, the notice.
Research Hrs	The number of hours DTC personnel spent researching the information to reply to the notification.
Photocopies	The number of photocopies of the certificate sent to you at your request.
Certificates	The number of certificates for which you want photocopies.
Faxes	The number of certificates faxed to you.

Function Keys

In addition to the standard function keys described in *Using the Standard Function Keys*, the following are available on *Page One* of the Notification Inquiry screen:

This key	Allows you to
PF4/16	Scroll back to a previous interim reply, if any.
PF5/17	Scroll forward to the next interim reply, if any.

Notification Reopen Screen

The Notification Reopen screen appears when you select option 7 on the PINS Menu, and allows you to reopen a previously closed notification and enter new information.

Sample Screen

```

X$VC_____ PARTICIPANT INQUIRY NOTIFICATION SYSTEM _____ MM/DD/YY
00000161-40 _____ NOTIFICATION REOPEN _____ HH:MM:SS

CONTROL # :991380-1
PARTICIPANT NUMBER: 2199 XYZ SEC
DEPARTMENT: _____ AREA: _____ ACTV:
CUSIP:
EXPLANATION: _____ DATE OF DIFF:

NEW EXPLANATION:

_____ REOPEN THIS NOTIFICATION (Y/N):
PF1/13:UPDATE
    
```

Field Descriptions

This field	Displays
Control#	An entry field that allows you to specify the notification you want to reopen. Enter the control number that was assigned when the notification was first entered.
Participant Number	Your Participant number and name.
Department	The DTC department to which the notification was directed.
Area	The area within the selected department to which this notification was directed, if applicable.
Explanation	The original explanation for the notification.
Date of Diff	The date on which the difference between our records and yours occurred.

This field	Displays
New Explanation	An entry field that allows you to describe the new information that prompted you to reopen the notification.
Reopen This Notification (Y/N)	An entry field that allows you to submit this reopen request. Type Y and press PF1/13.

Overall Timeliness Screen

The Overall Timeliness screen appears when you press PF6/18 on the Departmental Statistics screen. This screen is part of the Participant Reported Inquiries Monthly Evaluation (PRIME) function and displays statistical information regarding DTC's timeliness in responding to your notifications.

Sample Screen

```

Q$VC_____PARTICIPANT REPORTED INQUIRY MONTHLY EVALUATION
MM/DDYY
00002199-99_____OVERALL TIMELINESS_____HH:MM:SS

PARTICIPANT: 2199 XYZ CORP_____FROM: 02 / 2000 (MM/CCYY)
DEPT: 0010 DIV GENERAL_____AREA:

PARTICIPANT_____DTC

UNDER 6 DAYS 2_____SAME DAY 0
6-10 DAYS 1_____NEXT DAY 0
11-30 DAYS 0_____2 DAYS 1
31-180 DAYS 1_____3-5 DAYS 2
OVER 6 MONTHS 0_____OVER 5 DAYS 0

INQUIRIES RECEIVED (EST)

MORNING (6 AM-11:30 AM)_____18%
AFTERNOON (11:30 AM-2PM)_____48%
NIGHT (2 PM-8PM)_____34%

PF5/17: DEPT LIST PF6/18: VIEW COUNTS PF11/23: FORWARD PF10/22:
BACKWARD
    
```

Field Descriptions

This field	Displays
Participant	Your Participant number.
From	The date of the inquiry in <i>mm/ccyy</i> format.
Dept	The department you are inquiring about.
Area	The area the department falls under; <i>optional</i>.
Participant	The number of notifications sent, separated into the applicable time frames that show the number of days between the date of the difference and the date the notification was created.
DTC	The number of notifications resolved by DTC (excluding Unident items), separated into the applicable time frames that show the number of days between the date the notification was added to the system and the date of resolution.
Inquiries Received (EST)	A percentage breakdown of the times (Morning, Afternoon, Night) that inquiries were received that month.

Function Keys

In addition to the standard function keys described in *Using the Standard Function Keys*, the following are available on the Overall Timeliness screen.

This key	Allows you to
PF5/17	Access the Department List screen.
PF6/18	Return to the Departmental Statistics screen.

Participant Timeliness Screen

The Participant Timeliness screen appears when you select option 5 on the PINS Menu. This screen is part of the Participant Reported Inquiries Monthly Evaluation (PRIME) function and displays statistical information on a monthly basis. Information is available for up to one year. For the current month, information is available through the previous day's close of business. When you first access the Participant Timeliness screen, it is blank until you enter a date.

Sample Screen



```

MM/DD/CCYY
00002199-99      PARTICIPANT TIMELINESS      HH:MM:SS

SIGNON PT#: 2199  TEST      FROM: 09 / 98
                SEPTEMBER 98
BEARER BEARER DEPOSIT COD W/T UNIDENT DO COLL DEPFAC
TOTAL
DEP COD      LOAN
SENT 0 0 8 1 0 0 8 0 0 17

PARTICIPANT TIMELINESS

UNDER 6 DAYS 9
6-10 DAYS 1
11-30 DAYS 1
31-180 DAYS 7
OVER 6 MONTHS 0

PF6/18 TO VIEW DTC TIMELINESS PF11/23 SCROLL FORWARD PF10/22 SCROLL
BACKWARDS
    
```

Field Descriptions

This field	Displays
Signon Pt#	Your Participant number and name.
From	The month and year being displayed. You can use the scrolling keys to view the previous or next month's data.
Sent	The number of notifications sent to DTC, broken down by activity code. The total appears on the right.
Participant Timeliness	The number of notifications sent, separated into the applicable time frames that show the number of days between the date of the difference and the date the notification was created.
Unnecessary Inq's	The total number of notifications that DTC deemed unnecessary, and the percentage they represent of the total number of notifications.
Trf Info on STSE	The number of notifications where transfer information was available via the STSE function.
Adj Info on PART	The number of notifications where adjustment information was available via the PART function.

This field	Displays
"DO" Copy on PART	The number of notifications where DO transaction copy information was available via PART.
Incorrect Info-Inq	The number of notifications where incorrect information was entered.
Info on "AWTI"	The number of notifications where Withdrawal by-Transfer information was available via the AWTI function.
Participant Activity Errs	The number of activity differences DTC deemed were caused by Participant error.
Adjustment Required	The number of notifications requiring DTC to make account adjustments.
No Adjustment Required	The number of notifications that did not require account adjustments.

Function Keys

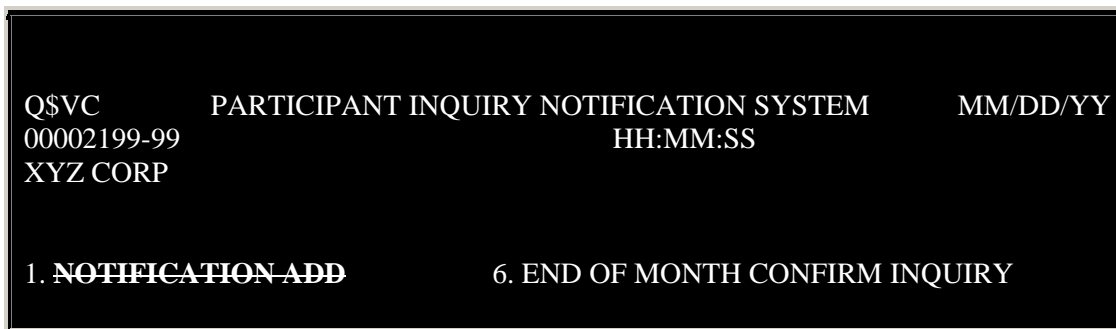
In addition to the standard function keys described in Using the Standard Function Keys, you can press PF6/18 on the Participant Timeliness screen to display the DTC Timeliness screen.

Note – This key normally allows you to toggle between the Participant Timeliness and DTC Timeliness screens, however, if you overtype the date in the From field and press PF6/18, the display changes to the new date.

PINS Menu

The PINS Menu allows you to select the inquiry or notification activity you need to perform and to access the Bulletin Board.

Sample Screen



2. NOTIFICATION INQUIRY	7. NOTIFICATION REOPEN	
3. NOTIFICATION BROWSE	8. NOTIFICATION CANCEL	
4. NOTIFICATION BROWSE BY CUSIP	9. OVERALL PRIME	
5. RECONCILIATION PRIME	10. BULLETIN BOARD BROWSE	
11. END OF MONTH CONFIRMATIONS		
ENTER: PROCESS	PF8/20: END FUNCTION	PF9\21: SIGNOFF

Field Descriptions

The only field on the PINS Menu is the **Enter** Option field, which allows you to enter one of the following:

- ~~1: To add a new notification~~
- ~~2: To view the details of a specific notification~~
- ~~3: To browse through lists of notifications~~
- ~~4: To browse through lists of notifications for a specific security~~
- 5: To access the PRIME screens and view timeliness evaluations, both yours and DTC's
- 6: To view the details of your End of Month confirmations
- ~~7: To reopen a closed notification~~
- ~~8: To cancel a notification.~~
- 9: To access the PRIME screens for all PINS departments and view timeliness evaluations, both yours and DTC's
- 10: To view items on the Bulletin Board.
- 11: To confirm, browse, and add notifications for a specific date.

Function Keys

In addition to the standard function keys described in Using the Standard Function Keys you can press PF3/15 on the PINS Menu to access the Bulletin Board.

WINS:

Overview

The Web Inquiry Notification System (WINS) allows you to notify DTC of differences between your records and ours regarding a specific activity. In turn, WINS allows DTC to send replies back to you. Notifications are currently handled for:

- **Dividends**
- **Stock Dividends**
- **Redemptions**
- **Custody**
 - Reorg Mandatory**
 - Reorg Voluntary**
 - Reorg Announcements**
 - Securities Processing**

When to Use

Use WINS when you want to:

- **Add notifications to the system, report activity differences to DTC. See Create New Inquiry.**
- **Inquire about the status of an existing notification. See Research Recent Inquiries.**
- **Browse lists of open, closed, and interim notifications. See Interim Responses. Search for an inquiry that has been archived. See Inquiry Archive Research.**
- **Reopen closed notifications. See Reopen an inquiry.**
- **Cancel previously entered notifications. See Cancel an Inquiry.**

Creating a New Inquiry

Use the following procedure to notify DTC of a difference between your records and ours regarding a specific activity.

1. **Select WINS from the Participant Browser Home page**
2. **Click Create new Inquiry tab – This will bring you to the ENTER Inquiry Details screen.**

_____ **1. Select the Department.**

_____ **2. Select the Product.**

_____ **3. Select the Issue.**

_____ **4. Type the CUSIP number. It must be a 9 character alphanumeric value.**

_____ **Click Continue on the screen where you selected the Inquiry Type.**

- **Depending on the Inquiry Type, the options you can select in the Additional Inquiry Details table will be different.**
- **Click the Continue button to go to the Review and Submit Your Inquiry screen.**

1. To submit the inquiry, click the Submit Inquiry button.

2. A message will display at the top of the screen to notify you that the inquiry has been successfully created.

3. Click the Return Home button to head back to the home page

Cancel an Inquiry

1. Click the Cancel button on the row of the inquiry that you wish to cancel. A pop-up appears asking you to confirm that you would like to cancel the inquiry.
2. On the pop-up, click the Cancel Inquiry button.

Click the View button on the row of the inquiry that you wish to cancel. This will open an overview page of that inquiry.

Click the Cancel Inquiry button. A pop-up appears asking you to confirm that you would like to cancel the inquiry.

On the pop-up, click the Cancel Inquiry button.

After confirming that you wanted to cancel that inquiry, a message is displayed indicating that the inquiry has successfully been canceled.

Click the Return Home button to head back to the home page. The inquiry is no longer listed on that page.

Research Recent Inquiries

The WINS System allows you to search for inquiries previously entered in the system right from the home page.

Searching Archived Inquiries

1. Select or type your search criteria below:

Creation Mode - Specify if the inquiry you are searching for was submitted over the phone or via the Web.

CUSIP - Type the CUSIP number you associated with the inquiry.

Ticket Number - Type the ticket number assigned to the inquiry.

Inquiry Type - Select the type of inquiry.

Inquiry Date Range - Type or select the timeframe in which the inquiry was created.

Created By - Select the user who created the inquiry.

Status - Indicate whether the inquiry you are searching for is opened or closed.

Click Apply Filters to search for inquiries that meet those specifications.

The page will refresh and display only the inquiries that match all the filters you selected.

Interim Response Notification

Next to the status of an inquiry on your home page, you might see an envelope icon. If this appears, that means you have a message related to that inquiry (“interim response”).

Viewing an Interim Response

1. Click the View button. The Open Inquiry page appears.
2. You can view the message in the DTCC Response section of the page.

Click the Return Home button to head back to the home page. The envelope indicating that there was an interim response is no longer present.

Reopening a Closed Inquiry

In the status column of your home page, an inquiry can be labeled either Open or Closed.

1. Click the View button. The Closed Inquiries page appears displaying the details of that inquiry.

2. **In the DTCC Response section, the top response relates to the inquiry being closed. Click the Reopen Inquiry button in that response. The screen will then refresh.**
3. **In the Comments field, enter the reason why you are reopening the inquiry.**
4. **Click the Submit Inquiry button.**
5. **Here you are asked to confirm that you want to reopen this inquiry. Click the Continue button to proceed.**

Accessing the Archive

1. Click either the Inquiry Archive tab or the Inquiry Archive link (on home page only) to access the archive.

Once the archive is open, you will be able to see all the options you can use to search.

Searching Archived Inquiries

Select or type your search criteria in any of the fields below:

Creation Mode - Specify if the inquiry you are searching for was submitted over the phone or via the Web.

CUSIP - Type the CUSIP number you associated with the inquiry.

Ticket Number - Type the ticket number assigned to the inquiry.

Inquiry Type - Select the type of inquiry.

Inquiry Date Range - Type or select the timeframe in which the inquiry was created.