DTCC ALTERNATIVE INVESTMENT PRODUCT SERVICES
Client Support Quick Reference Card

AIP Client support Hotline: 888-382-2721
For support outside of the US: +1 212-855-8099

Client Support will be available
Mon - Fri, 24 hrs; Saturday 12:00 AM - 4:00 PM ET
AIPSUpport@dtcc.com

FOR SUPPORT REGARDING:
› NSCC AIP Support — Test or Production (options 5, 5, 2)
› Password Reset (options 5, 1)
› NSCC Connectivity Support (options 5, 2)
› Billing Questions should be emailed to billingsupport@dtcc.com

PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:
› AIP NSCC Participant Number or AIP Data Trak Originator code
› Environment: PSE (Test) or Production
› AIP Data Trak or AutoRoute ID
› AIP Control Number (if Applicable)