AIP Client Support Hotline: **888-382-2721**

For Support outside of the US: **+1 212-855-8099**

*Client Support will be available Mon – Fri, 24 hrs; Saturday 12:00 a.m. – 4:00 p.m. ET*

**AIPSupport@dtcc.com**

**FOR SUPPORT REGARDING:**

- NSCC AIP Support – Test or Production (options 5, 5, 2)
- Password Reset (options 5, 1)
- NSCC Connectivity Support (options 5, 2)
- Billing Questions should be emailed to **billingsupport@dtcc.com**

**PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:**

- AIP NSCC Participant Number or AIP DataTrak Originator Code
- Environment: PSE (Test) or Production
- AIP Datatrak or AutoRoute ID *(see back for listing)*
- AIP Control Number *(if applicable)*