

# Frequently Asked Questions (FAQs): MEMBERSHIP

## 1. Who do I contact to become a Member?

- For **core Depository (DTC) and Clearing (NSCC) Services** contact the Customer Service Group, 1.888.382.2721 (U.S. and Canada) 1.212.855.8099 (International).
- For Wealth Management Services, Contact **DTCC's Mutual Fund Services** at (212) 855-8877 with any questions between 8:30 am and 5:30pm EST, Monday through Friday.
- For more information about NSCC membership, and specifically requirements to use **DTCC's Insurance Services**, please contact [insurance@dtcc.com](mailto:insurance@dtcc.com).
- Please contact **GTR Onboarding** if you require assistance with anything related to DTCC's Global Trade Repository at [GTR\\_Onboarding@dtcc.com](mailto:GTR_Onboarding@dtcc.com).
- Please contact your **MarkitSERV Account Manager** at [CAG@markitserv.com](mailto:CAG@markitserv.com) for individual assistance with the MarkitSERV membership process.

You may also use our **Prequalification Wizard** to gather information about whether or not you need to complete an application on behalf of your firm.

## 2. How do I choose the type of Membership that would be right for me?

This depends on your specific type of business. More information about each DTCC subsidiary is available on this web site.

## 3. What are the basic membership requirements for each subsidiary?

DTCC's basic Membership Rules and Procedures are available in the Legal and Regulatory section of this site.

## 4. Is there a fee for processing an application for membership?

No application fee is required.

## **5. What are the fees associated with Memberships?**

Fees are determined by the depository and the clearing corporation according to the services you use.

## **6. What are my Connectivity Options for communicating with DTCC?**

Connectivity can vary based on the product and membership type.

The most common types of Connectivity for DTCC is SMART Network which includes:

- Dedicated Circuit
- Dialer
- DTCC Web Direct