



B #:	CBRS008-16
Date:	February 25, 2016
To:	All Participants
Category:	Operations
From:	LoanSERV Product Management
Attention:	Managing Partner/Officer Cashier/Operations Management
Subject:	DTC PSE Portal Applications - User ID and Password Authentication Required

In keeping with industry best practices towards risk reduction, on **02/27/2016**, The Depository Trust Company (“DTC”) will enforce User ID and Password Authentication for the DTC PSE Portal applications **LoanSERV Reconciliation** accessed via the following URL: <https://portal.dtcc.com>. This change may impact all users accessing PSE applications.

What does this mean?

Beginning **02/27/2016**, Users accessing PSE products from the production URL (Stated above) will experience the following immediately after clicking on a PSE application:

- A new window will be prompted to enter User ID and Password; Users will be able to use their current production User ID and Password.
- User will be directed to the NEW PSE application portal on <https://portalu.dtcc.com/>.
- In addition, Users will be able to access their PSE applications from the PSE portal directly from the URL <https://portalu.dtcc.com>
- DTCC advice our users not to bookmark the application URL’s instead bookmark PSE Portal which is <https://portalu.dtcc.com>

Questions regarding this Important Notice should be directed to DTCC’s Customer Service Center by dialing 888-382-2721 Option 1 then Option 3.